

## BUILDING YOUR FOREVER LIVING BUSINESS IN AUSTRALIA

Sponsoring new Forever Business Owners in Australia can be completed at, <u>www.foreverliving.com.au</u>. Alternatively this can be done via your FLP360 website.

Once registered, Novus Customers should then purchase a 2cc Combo Pack or any product to the value of 2cc in one order or over two consecutive months (only expectation is the Journey Combo Pack), this will promote them to Assistant Supervisor Level and begin their Forever Business.

# Novus Customers (New Distributors) have the option of purchasing one of two Combos in Australia;

1. Start Your Journey Combo Pack (Novus Customer Price: \$445.06) Purchase the Journey Combo Pack and you will receive your first promotion to Assistant Supervisor with this special deal.

#### What's included:

Argi+ Pouches, Aloe Lips, Aloe Vera Gel, Aloe Berry Nectar, Aloe Bits 'n Peaches, Propolis Crème, Aloe Blossom Tea, Aloe Hand Soap, Aloe Vera Gelly, Moisturising Lotion, Aloe Heat Lotion, Ever-Shield Deodorant, F/Brite Tooth Gel, Avocado Face & Body Soap, Forever Hand Sanitizer, Infinite Firming Serum, Smoothing Exfoliator, Awakening Eye Cream, Sonya Refreshing Gel Cleanser, Sonya Smoothing Gel Moisturiser & Literature Starter Pack. (Contents are subject to change).

#### 2. The Touch of Forever Combo (Novus Customer Price: \$601.04)

## This Combo is the perfect introduction to the Forever Product Range, this Combo Pack includes;

Alluring Eyes, Aloe Berry Nectar, Aloe Bits 'n Peaches, Aloe Blossom Tea, Aloe First, Aloe Hand Soap, Aloe Heat Lotion, Aloe Lotion, Aloe Propolis Crème, Aloe Scrub, Aloe Vera Gel, Aloe Vera Gelly, Aloe-Jojoba Conditioner, Aloe-Jojoba Shampoo, Alpha E-Factor, ARGI+, Forever Arctic Sea, Forever Bright Toothgel, Forever Hand Sanitiser, Forever Lite Ultra Chocolate, Forever Lite Ultra Vanilla, Pomesteen Power, Rehydrating Toner & Literature Starter Pack. (Contents are subject to change).

### **Frequently Asked Questions**

#### Why does Australia not stock the entire Forever Living range?

Australia holds the strictest laws and regulations. Unfortunately many products and nutritional products cannot be brought into Australia due to the ingredients or potency of the product. In saying that you will see many new Forever Products being released as our Team at Head Office is always working very hard at gaining product approvals for Australia.

#### Do new Team Members have to make a purchase on joining?

No, anyone that signs up in Australia does not have to purchase at the same time.

#### How do I register my Forever Business in Australia?

This is very easy for you to do. Just make contact with your Home Country Office and ask them to register you in Australia. They will handle the rest.

#### Do I have to be Active in Australia to receive my bonus?

No, however you do need to be active in your Home Country.

#### How do I get paid from Australia?

Bonus payments to Foreign FBO's are paid once the bonus amount accumulates to AUD \$100. A bonus payment is then automatically generated. You may choose to change that minimum amount up to AUD \$500, just notify Head Office of your wishes in this regard. Bonuses can be paid below AUD \$100, however this would only be done at your request.

We do prefer to make electronic payments to International FBO's, please email:

<u>enquiries@foreverliving.com.au</u> and request the **INTERNATIONAL ELECTRONIC PAYMENTS FORM**, complete the required information and return it to Head Office. These electronic payments can be made in US Dollars, Pounds Sterling, or Euro.

#### What is Withholding Tax and will it apply to me?

Withholding tax is applied to bonus payments above \$75 where the following conditions have NOT been met:

• You have not provided us with a valid Australian Business Number, OR

• You have not provided us with a "Statement by Supplier"

You can use the Forever "Change of Details Form" (found online at <u>www.foreverliving.com.au</u>) to notify us of either of the above. The current rate for Withholding tax is 46.5%. You are entitled to claim this on your tax return as a tax credit as it is tax that has been paid to the Australian Taxation Office on your behalf. You should keep your Bonus Recap statements as verification of these withheld amounts.

#### How can I order Products?

You can order products online at <u>www.foreverliving.com.au</u> log in to the FBO LOGIN Area using your ID number and password, and then proceed to SHOP.

You can order by telephone. Call (02) 9635 3011 and our FBO Support Team will be happy to assist.

#### Is there a Delivery Charge?

We have a flat rate delivery charge Australia wide of \$9.90.

#### Is there a Minimum Order amount?

The minimum order is \$110 (including GST). This does not apply to Novus Customers.

#### What is the Product Return Policy?

#### Forever Australia offers a <u>30-day return policy</u> to its customers and FBOs.

Forever guarantees that our products are free from defect. Should you, as a FBO, experience any product which is defective in any way just return it within **30 days** of purchase for a replacement item.

#### What training, events and tools are available?

- Forever Australia runs events in all major states, find your local BP & event at: <u>www.link.foreveronline.com.au/events</u>
- Register for our monthly e-Newsletter which will keep you up to date with Events & News: <u>www.link.foreveronline.com.au/newsletter</u>
- Like our Forever Australia Facebook page for up to the minute Events & News: <u>www.facebook.com.au/ForeverAustraliaHQ</u>
- Need business cards and banners? Order through our preferred supplier: www.link.foreveronline.com.au/fboprintshop

If you have any questions or need further assistance, please contact our Friendly Australian FBO Support Team via:

Email: <u>enquiries@foreverliving.com.au</u> Tel: +61 2 9635 3011