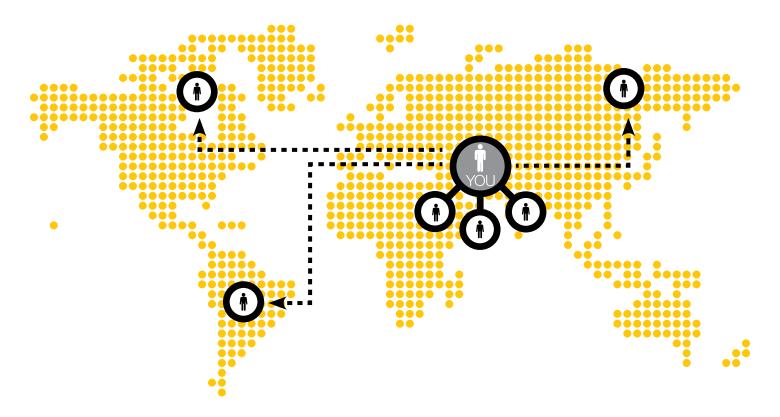
# INTERNATIONAL SPONSORING

# THERE ARE TWO WAYS TO SPONSOR INTERNATIONALLY:





Contact the Forever Office in your country by phone. They will be able to send your information over to the country you wish to sponsor in.





Contact the Forever Office in the country you wish to sponsor in by phone. They will be able to receive your information from your country of residence.



Your ID and achieved level in the Marketing Plan will remain the same in both countries



If you advance a level in your home country, you are automatically advanced in all other countries the following month

Don't forget to check out our company policy at **foreverliving.com.** Please note that local amendments to the company policy may vary from country to country.

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If a country is not mentioned in the list below, it means that Forever has no official representation in that country and that this country is not open to do business with Forever or to sponsor people.

AFRICA	
Forever Algeria   +213 982 400 660	- 5
Forever Angola   +244 924 514 878 / +244 930 562 425	
Forever Benin   +229 2132 47 77	
Forever Burkina Faso   +226 25 30 62 03	
Forever Burundi	
Forever Cameroon   +237 233 472 448	15
Gabon	
Forever Democratic Rep. of Congo   +243 (812) 310 340	<u> 17</u>
Forever Gabon   +241 07 46 36 77	
Forever Gambia   +220 242 99 42	<u>21</u>
Forever Ghana   +233 (0) 302 223 878	23
Sierra Leone, Liberia	
Forever Guinea Bissau and Guinea Conakry   +224 625 80 66 70	. <u>25</u>
Forever Ivory Coast   +225 2121 6490	<u> 27</u>
Burkina Faso, Togo, Benin, Niger	
Forever Kenya/East Africa   +254 20273 7800	. <u>29</u>
Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia	
Forever Liberia   +233 (0) 302 223 878	
Forever Mali   +223 44 90 05 41	
Forever Morocco   +212 537 663 000	. <u>35</u>
Forever Niger   +227 80 42 7689	. <u>37</u>
Forever Nigeria   +234 1 2711795	
Forever Rwanda   +250 788 749 507	. <u>41</u>
Forever Senegal   +221 33 869 3940	. <u>43</u>
Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau	
Forever Sierra Leone   +232 23513642 / 25313641	. <u>45</u>
Forever South Africa   +27 21 761 6001	. <u>47</u>
Botswana, Lesotho, Namibia, Malawi, Mozambique, Swaziland, Zimbabwe, Zambia	
Forever Tanzania   +255 774 002002 / +255 753 999699	. <u>49</u>
Forever Togo   +228 22 20 98 97	
Forever Tunisia   +216 31 300 200	
Forever Uganda   +256 3921 77993	. <u>55</u>
ACIA	
<b>ASIA</b>	
Forever Bangladesh   +8802 8189 043	. <u>57</u>
Forever Brunei   +673 867 9916	
Forever Cambodia   +855 2321 4781	
Forever China   +86 0571 28938555	
Forever Hong Kong   +852 2369 9638	
Forever India   +91 22 6641 4000	
Forever Indonesia   +62 21310 1136	. <u>69</u>

Forever Israel   + 972 3 751 0444
Forever Korea   +82 2587 3250
Forever Kyrgyzstan   +996 312 62 4906
Forever Kuwait   +971 4 2994 80082
Forever Macau   +852 2369 963884
Forever Malaysia   +60 3 9282 003386
Singapore, Brunei
Forever Mongolia   +976 7011 585988
Forever Philippines   +632 367 383790
Forever Qatar   +971 4299 480092
Forever Saudi-Arabia   +971 4299 480094
Forever Singapore   +656 222 2221
Malaysia, Brunei
Forever Singapore   +656 222 2221
Malaysia, Brunei
Forever Taiwan   +886 2 8772 3000
Forever Thailand   +662 258 0842-3
Forever Un Arab Emirates   +971 4299 4800
Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia
Forever Vietnam   +848 932 5076
Forever vietitalii   +646 952 5076
AUSTRALIA
Forever Australia   +61 2 9635 3011
Forever New Zealand   +64 9 523 2564 <u>110</u>
ELIDADE
EUROPE
Forever Albania   +355 44 500 866 <u>112</u>
Forever Austria   +43 2246 207550 <u>114</u>
Forever Azerbaijan   +994 12465 43 96 <u>116</u>
Forever Baltics   +370 5261 0070
Lithuania, Estonia, Latvia
Forever Belgium   +32 (0) 3 808 1023 120
Forever Benelux   +31 35 528 8800 122
Belgium, Netherlands, Luxemburg
Forever Bosnia & Herzegovina   +387 55 211 784 124
Forever Bulgaria   +359 2 954 95 80
Forever Bulgaria   +359 2 954 95 80
Forever Croatia   +385 1 3909770
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever England   +44 1926 626 600       136         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion         Forever French Guiana   +33 170 392 222
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever England   +44 1926 626 600       136         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion         Forever French Guiana   +33 170 392 222       144         Forever Georgia   +995 32 2131505       146
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever England   +44 1926 626 600       136         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion         Forever French Guiana   +33 170 392 222       144         Forever Georgia   +995 32 2131505       146         Forever Germany   +49 8954 24350       148
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever England   +44 1926 626 600       136         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion         Forever French Guiana   +33 170 392 222       144         Forever Georgia   +995 32 2131505       146         Forever Germany   +49 8954 24350       148         Austria, Lichtenstein
Forever Croatia   +385 1 3909770       128         Forever Cyprus   +801 11 18000       130         Forever Czech Republic   +420 244 466 012       132         Forever Denmark   +46 31 727 8000       134         Forever England   +44 1926 626 600       136         Forever Estonia   +370 5261 0070       138         Forever Finland   +46 31 727 8000       140         Forever France   +33 145 000 501       142         Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion         Forever French Guiana   +33 170 392 222       144         Forever Georgia   +995 32 2131505       146         Forever Germany   +49 8954 24350       148

Forever Hungary   +36 129 755 38	154
Forever Ireland   +46 31 727 8000	
Forever Italy   +39 06 88 69 81	
Forever Kazakhstan   +7 727 373 0067	
Forever Kosovo   +377 44 264 000	
Forever Lithuania   +370 5261 0070	164
Forever Luxemburg   +352 (0) 2 786 1452	
Forever Malta   +356 27 88 22 72	
Forever Martinique   +33 145 000 501	
Forever Mauritius   +230 211 3699	
Forever Moldova   +373 (22) 92 81 82	
Forever Montenegro   +381 20 2450 412	
Forever Norway   +46 31 727 8000	
Forever Poland   +48 22456 4356	
Forever Portugal   +351 214 111 200	
Forever Réunion Island   +262 599 860	
Forever Romania   +40 (21) 222 8923	
Forever Russia   +7 495 661 0618	100
Forever Scandinavia   +46 31 727 8000	<u>191</u>
Sweden, Denmark, Norway, Finland	400
Forever Scotland   +44 1926 626 600	
Forever Serbia   +381 11 309 6382	
Forever Slovak Republic   +421 0254 416961	
Forever Slovenia   +386 1562 3640	<u>199</u>
Forever Spain   +34 91 307 6806	<u>201</u>
Andorra, Gibraltar	000
Forever St. Maarten   +33 170 392 222	
Forever Switzerland   +41 52 235 1170	
Forever Turkey   +90 212 347 7126	<u>207</u>
Azarbajian Caaraja Iraa Kazakhatan Kurayzatan and Lurkay	
Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey	
Forever Ukraine   +38 (044) 338 08 08	<u>209</u>
Forever Ukraine   +38 (044) 338 08 08	<u>209</u>
Forever Ukraine   +38 (044) 338 08 08	
NORTH AMERICA Forever Central America   +507 269 8096	211
Forever Ukraine   +38 (044) 338 08 08	211 213
Forever Ukraine   +38 (044) 338 08 08	211 213 215
NORTH AMERICA           Forever Central America   +507 269 8096           Forever Costa Rica   +506 2225 9751           Forever Guatemala   +502 2334 3695	211 213 215 217
Forever Ukraine   +38 (044) 338 08 08	211 213 215 217 219
Forever Ukraine   +38 (044) 338 08 08           NORTH AMERICA           Forever Central America   +507 269 8096           Forever Costa Rica   +506 2225 9751           Forever El Salvador   +503 2223 0696           Forever Guatemala   +502 2334 3695           Forever Honduras   +504 2239 0630           Forever Mexico   +1 800 801 0600	211 213 215 217 219 221
NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever Nicaragua   +505	211 213 215 217 219 221 223
NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever America   +1 888 440 2563   Forever America   +1 888 440 2563   Forever America   +1 888 440 2563   Forever Mexico   +1 888 440 2563   Forever America   +1 888 440 2563   F	211 213 215 217 219 221 223 225
NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever Nicaragua   +505	211 213 215 217 219 221 223 225
Forever Ukraine   +38 (044) 338 08 08  NORTH AMERICA  Forever Central America   +507 269 8096  Forever Costa Rica   +506 2225 9751  Forever El Salvador   +503 2223 0696  Forever Guatemala   +502 2334 3695  Forever Honduras   +504 2239 0630  Forever Mexico   +1 800 801 0600  Forever Nicaragua   +505 2252 4111  Forever America   +1 888 440 2563  Forever Panama   +507 269 8096	211 213 215 217 219 221 223 225
Forever Ukraine   +38 (044) 338 08 08  NORTH AMERICA  Forever Central America   +507 269 8096	211 213 215 217 219 221 223 225 227
Forever Ukraine   +38 (044) 338 08 08	211 213 215 217 219 221 223 225 227
NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever America   +1 888 440 2563   Forever Panama   +507 269 8096   SOUTH AMERICA   Forever Argentina   +54 11 4393 5124   Forever Bolivia   +519 2244 1990   Forever Bolivia   +519 2244 19	211 213 215 217 219 221 223 225 227
NORTH AMERICA   +38 (044) 338 08 08   NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever America   +1 888 440 2563   Forever Panama   +507 269 8096   SOUTH AMERICA   Forever Argentina   +54 11 4393 5124   Forever Bolivia   +519 2244 1990   Forever Brazil   +55 21 3957 0010   Forever Brazil   +5	211 213 215 217 219 221 223 225 227 229 231 233
NORTH AMERICA   +38 (044) 338 08 08   NORTH AMERICA   Forever Central America   +507 269 8096   Forever Costa Rica   +506 2225 9751   Forever El Salvador   +503 2223 0696   Forever Guatemala   +502 2334 3695   Forever Honduras   +504 2239 0630   Forever Mexico   +1 800 801 0600   Forever Nicaragua   +505 2252 4111   Forever America   +1 888 440 2563   Forever Panama   +507 269 8096   SOUTH AMERICA   Forever Argentina   +54 11 4393 5124   Forever Bolivia   +519 2244 1990   Forever Brazil   +55 21 3957 0010   Forever Chile   +56 96 2235 0905   Forever Chile   +56 96 223	211 213 215 217 219 221 223 225 227 229 231 233 235
Forever Ukraine   +38 (044) 338 08 08  NORTH AMERICA  Forever Central America   +507 269 8096  Forever Costa Rica   +506 2225 9751  Forever El Salvador   +503 2223 0696  Forever Guatemala   +502 2334 3695  Forever Honduras   +504 2239 0630  Forever Mexico   +1 800 801 0600  Forever Nicaragua   +505 2252 4111  Forever America   +1 888 440 2563  Forever Panama   +507 269 8096  SOUTH AMERICA  Forever Argentina   +54 11 4393 5124  Forever Bolivia   +519 2244 1990  Forever Brazil   +55 21 3957 0010  Forever Chile   +56 96 2235 0905  Forever Colombia   +57 1 744 5324	211 213 215 217 219 221 223 225 227 229 231 233 235 237
Forever Ukraine   +38 (044) 338 08 08	211 213 215 217 219 221 223 225 227 231 233 235 237 239
Forever Ukraine   +38 (044) 338 08 08	211 213 215 217 219 221 223 225 227 231 233 235 237 239 241
Forever Ukraine   +38 (044) 338 08 08	211 213 215 217 219 221 223 225 227 231 233 235 237 239 241 243

# Welcome to Forever Algeria!

GENERAL INFORMATION	
Forever Living Products Algeria	
Office & Product Center Address	108, llot Aissat Idir, Cheraga 16 800 Algiers
<b>Business Hours Office</b>	09.00 am - 18.00 pm (Sat - Thurs)
Telephone Office	+213 982 400 662
Telephone for Orders	+213 982 400 660
Email	flp.algerie@foreverliving.fr
Website	www.foreverliving.fr (French, English and Arabic content)

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

#### **ORDERING PRODUCTS**

- Minimum order size FBO: 1CC as a first order for Novus Customers, 38 460 DZD (\$323) and the equivalent of 5.000 DZD (\$43) after the first purchase for all FBO's.
- **Delivery Cost:** 900 DZD (\$7,5)
- Average lead time for orders to arrive: Between 24h to 72h, exception made for the extreme southern part of the country.
- Payment methods accepted: Retail orders by Cash and Interbank card. Post office and Bank account transfer.
- Local Product Centers available: Yes, there are 2 product centers:
  - In Sétif: Business Center Park Mall 19000 Sétif. Tel.: +213 (0) 36 814 057 / +213 (0) 36 814 058.
     Email: <a href="mailto:flp.setif@foreverliving.fr">flp.setif@foreverliving.fr</a>
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, 1.000CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank or post office transfer.

To foreign FBO's
 Foreign FBO's cannot receive bonuses except if they have a residency card in Algeria and are registered
 as a company.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** In case the FBO has a trade register following the Normal Tax System, he will pay a monthly tax. If the FBO is registered to the simplified Tax System, the FBO will pay a yearly tax on his income (5% for retail and 12% for service delivery)
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

The training is given by managers, there are trainings in regional meetings or by webinar by our staff.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

# Welcome to Forever Angola!

+244 924 514 878 +244 930 562 425

GENERAL INFORMATION	
Forever Living Products Angola	
Office & Product Centre Address	Avenida 21 de Janeiro Bairro Morro Bento, Samba Luanda, Angola
Business Hours Office	08.30 am – 17.30 pm (Mon – Fri)
Business Hours Product Centre	08.30 am – 17.30 pm (Mon – Fri)
Telephone Office	+244 924 514 878
Fax	+244 2272 86082
Email	headoffice@flpangola.net, mndala@flpangola.net
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form:
   Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted.
   Faxed orders are not accepted
- Sign up online is not offered.

- **Minimum order size FBO:** The minimum order amount is \$100 or in a local currency according to daily exchange rate.
- **Delivery Cost:** This service is not offered.
- Average lead time for orders to arrive: Service not provided.
- Payment methods accepted: We accept one form of payment, which is by direct deposit into FLP Angola Bank Account.
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No, we do have physical application forms, which can be obtained from the Product Centre. For foreign FBO's, when it is requested, we send the application forms by email, so after it is filled out, they can send it back by email as well.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's
 We do pay bonus by bank transfer every month, latest 15th of the month, all payments are done in local currency.

To foreign FBO's
 We do pay bonus by bank transfer every month, latest 15th of the month, although it takes more time, since we have restrictions regarding transfers abroad. Payments are done in USD.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

Business Opportunity Meeting and Product Launch.

# Welcome to Forever Benin!

GENERAL INFORMATION	
Forever Living Products Benin	
Office & Product Center Address	<u>Lot 1097 Agontinkon,</u> <u>Cotonou Ouest</u> <u>Benin</u>
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)
Telephone	+229 2132 47 77
Telephone for orders	(see above)
Email	solangeo@flpbenin.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted.
   The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: €81.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Cheque and bank transfer.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank transfer.

 To foreign FBO's Foreign FBO's are paid by bank transfer.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

Yes, First steps to manager and Getting Started.

# Welcome to Forever Burkina Faso!

GENERAL INFORMATION	
Forever Living Products Côte 'd Ivoire (Burkina Faso)	
Office & Product Centre Address	<u>Dapoya, Secteur 3</u> <u>Dimdolodomb - 01 BP 5070 Ouaga 01</u> <u>Burkina Faso</u>
Business Hours Office	08.30 am – 16.30 pm (Mon – Fri) 09.00 am – 12.00 pm (Sat)
Telephone Office	+226 25 30 62 03
Telephone for Orders	(see above)
Fax	+226 25 39 97 65
Email	mfatoued2005@yahoo.fr
Websites	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

#### **SIGNING UP**

- Sign up with a form:
   Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted.
   The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

- Minimum order size FBO: €81.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Cash, cheques, transfers, mobile money.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Transfer.
- To foreign FBO's Transfer.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

### **LOCAL TRAININGS**

First steps to manager, Getting Started.

# Welcome to Forever Burundi!

GENERAL INFORMATION	
Forever Living Products Burundi	
Office & Product Center Address	Gatogato Building no. 15 (KCB Bank Compound) 1st Floor Boulevard Patrice Lumumba Burundi
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Telephone Office	Not available
Telephone for Orders	Not available
Fax	Not available
Email	info@foreverea.com
Website	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

• Sign up with a form: Yes.

• Sign up online: Yes.

- Minimum order size FBO: \$100 worth of products when joining. \$50 worth of products after joining.
- **Delivery Cost:** \$3.00 within the country.
- Average lead time for orders to arrive: 12 24 hours.
- Payment methods accepted: Bank deposit, Credit Card, Mobile money transfer (Mpesacam).
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Not available.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonus paid via bank transfer ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

To foreign FBO's

Bonus paid via bank transfer ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• **VAT Registration:** No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

New FBO orientation at the FLP Training Center.

# Welcome to Forever Cameroon!

Gabon

GENERAL INFORMATION	
Forever Living Products Cameroon S.A.R.L.	
Office & Product Center Address	Santa Barbara, Route Bonamousaddi B.P. 18246, Douala - Cameroon
<b>Business Hours Office</b>	08.30 am - 17.30 pm (Mon - Fri)
Business Hours Product Centre	08.30 am – 17.30 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)
Telephone Office	+237 233 472 448
Telephone for Orders	(see above)
Mobile	+237 677 747 555
Email	info@flpcameroon.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click <u>here</u> for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

- **Minimum order size FBO:** First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- **Delivery Cost:** We do not deliver products to FBO's yet. FBO's pick up their products directly from the office.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: MTN Mobile Money and Bank deposit.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).
- To foreign FBO's By cheque.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/Product trainings.

# Welcome to Forever Democratic Rep. of Congo!

+243 (812) 310 340

Republic of Congo

GENERAL INFORMATION	
Forever Living Products Congo RDC	Republic of Congo
Office & Product Center Address	4740 Avenue de l' Equateur  Quartier de la Révolution  Municipalité of Gombe  Kinshasa
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri) 08.00 am – 12.30 pm (Sat)
<b>Business Hours Product Centre</b>	08.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+243 (812) 310 340
Telephone for Orders	(see above)
Fax	+243 (811) 810 155
Email	rbanza@flpcongo.com, office@flpcongo.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  Forever Business Owner application forms need to be bought from the office as they have been produces in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.
- Sign up online is not offered.

- Minimum order size FBO: First order requirement is 1CC. No designated order form required.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Bank deposit slip, Mobile Money, Bonus Cheque.
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.

- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's
   Bonuses equal or above USD100 are paid by bank transfer. No designated form required to submit the banking data.
- To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Not available.

# Welcome to Forever Gabon!

GENERAL INFORMATION	
Forever Living Products Gabon (Gabon)	
Office & Product Center Address	Acaé, Nomba Domaine 1386 Libreville – Gabon
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	09.00 am – 17.00 pm (Mon – Fri) 09.00 am – 13.00 pm (Sat)
Telephone Office	+241 07 46 36 77 / 01 70 41 38
Telephone for Orders	No orders on the phone
Mobile	+241 02 17 02 73
Email	info@flpcameroon.com; forevergabon@gmail.com
Website	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click <u>here</u> for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

- **Minimum order size FBO:** First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- **Delivery Cost:** We do not deliver products to FBO's yet. FBO's pick up their products directly from the office.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: Bank deposit.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).
- To foreign FBO's
   Monthly bank transfers if bonus amount is greater than XAF 250000 (Local currency).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/ Product trainings.

# Welcome to Forever Gambia!

GENERAL INFORMATION	
Forever Living Products Gambia	
Office & Product Center Address	Y2K Building Gambia Electrical Company Kairaba Avenue – Gambia
Business Hours Office	09.00 am – 13.00 pm (Mon – Fri) 14.00 pm – 17:30 pm (Mon – Fri)
Telephone Office	+220 242 99 42
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form:
  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
  - 2.000 francs CFA until the highway (Maristes)
  - 3.000 francs CFA from Maristes to Thiaroye
  - 4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- Average lead time for orders to arrive: Within a day.
- Payment methods accepted: Cash, Card, Money Transfer.
- Local Product Centers available: Yes: Below the address of our different PC:

Guinea Bissau: Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)

Mali: SOTUBA ACI (+223 44 90 05 41)

Mauritania: Socogim Tevragh Zeina n° 155 (+222 45 29 73 79) Guinea Conakry: Kaporo Cité Lot 6 (+224 620 48 02 37) The Gambia: Y2K Building Gambia Electrical Kairaba Avenue Ziguinchor : Rue Javelier (+221 76 638 00 41) Kaolack : Quartier Leona (+221 76 638 00 41)

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: The minimum value to register is 53.000 francs CFA.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's

Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.

• To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.

# Welcome to Forever Ghana!

Sierra Leone, Liberia

GENERAL INFORMATION	
Forever Living Products Ghana Ltd.	Sierra Leone, Liberia
Office & Product Center Address	Number 11 Kwabena Duffour Street, Airport Residential Area - Accra PMB CT 251, Cantonments Accra, Ghana
Postal Address	PMB CT 251, Cantonments Accra, Ghana
Business Hours Office	09.00 am – 06.00 pm (Mon – Fri)
Business Hours Product Centre	09.00 am – 06.00 pm (Mon – Fri) 09.00 am – 02.00 pm (Sat)
Telephone Office	+233 (0) 302 799 340
Telephone for Orders	(see above)
Fax	+233 (0) 302 223 884
Email	info@flpgh.com, michaelboafo@flpgh.com
Website	www.foreverliving.com www.flpgh.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online: Residents can register on <a href="https://www.flpgh.com">www.flpgh.com</a>.

- **Minimum order size FBO:** First order requirements is US\$100 +3% VAT +3% Handling charge. No designated order form required. Price list can be downloaded on <a href="https://www.flpgh.com">www.flpgh.com</a>
- Delivery Cost: Not in place yet.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: We accept payment in advance, slips, tellers and bank transfers.
- Local Product Centers available: Yes, in Accra, Kumasi, Takoradi and Monrovia.

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonuses equal or above US\$10 are paid by bank transfer or mobile money. FBOs without bank account or mobile money details are paid by cheque when their bonuses are up to US\$50 or above.

To foreign FBO's

Bonuses equal or above US\$100 are paid by bank transfer. FBOs are resposible for all bank transfer charges. Designated form required to submit banking data. Download form at <a href="https://www.flpgh.com">www.flpgh.com</a>.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

We have business opportunity meetings. Various FBO trainings and product trainings.

# Welcome to Forever Guinea Bissau and Guinea Conakry!

# +224 625 80 66 70

GENERAL INFORMATION	
Forever Living Products Senegal (Guinea Bissau and Guinea Conakry)	
Office Address	Kaporo Cité  Vers les projets filets sociaux  Bâtiment Mitoyen au Ceci – Conakry
Business Hours Office	09.00 am – 13.30 pm (Mon – Fri) 14.00 pm – 17.30 pm (Mon – Fri)
Telephone Office	+224 625 80 66 70
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form:
  Please click here to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
  - 2.000 francs CFA until the highway (Maristes)
  - 3.000 francs CFA from Maristes to Thiaroye
  - 4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- Average lead time for orders to arrive: Within 1 day.
- Payment methods accepted: Cash, Card, Money Transfer.
- Local Product Centers available: Below the address of our different PC:

Guinea Bissau: Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)

Mali: SOTUBA ACI (+223 44 90 05 41)

Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79) Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37) The Gambia : Y2K Building Gambia Electrical Kairaba Avenue Ziguinchor : Rue Javelier (+221 76 638 00 41) Kaolack : Quartier Leona (+221 76 638 00 41)

- Online purchase by foreign FBO's available: No.
- **First order required while signing up as Novus Customer?:** Yes, the minimum value to register is 53.000 francs CFA.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

- To local FBO's Bank or Money transfer.
- To foreign FBO's Bank or Money transfer.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.

# Welcome to Forever Ivory Coast!

Burkina Faso, Togo, Benin, Niger

GENERAL INFORMATION	
Forever Living Products Côte 'd Ivoire SARL	Burkina Faso, Togo, Benin, Niger
Office & Product Centre Address	Immeuble les Dunes Building Treichville Boulevard Giscard D'Estaing BP 2963 Abidjan 18
Business Hours Office	08.30 am – 16.30 pm (Mon – Fri) 09.00 am – 12.00 pm (Sat)
Telephone Office	+225 2121 6490
Telephone for Orders	(see above)
Fax	+225 2121 6499
Email	info@flp-ci.com
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  - Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

- Minimum order size FBO: First order minimum requirement is 1 CC. No designated form required.
- **Delivery Cost:** From €10 to €30 depending on the distance from the head office.
- Average lead time for orders to arrive: 48 hrs maximum.
- Payment methods accepted: Cash, Cheques and Bank Transfer.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bonuses equal or above \$100 are issued as cheques.
- To foreign FBO's See above.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

First steps to manager, Getting Started.

# Welcome to Forever Kenya/East Africa!

+254 20 2026869 +254 20 2026873

Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia

GENERAL INFORMATION	
Forever Living Products Kenya	Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia
Office & Product Center Address	Kenya Reinsurance Plaza, 4th floor Taifa Rd. CBD, opp. High Court Central Business District P.O. Box 44919 - 00100
Business Hours Office	09.00 am – 19.00 pm (Mon – Fri) 10.00 am – 17.00 pm (Sat)
Telephone Office	+254 20 2026869 / +254 20 2026873
Telephone for Orders	+254 71 0600206
Email	info@foreverea.com
Website	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- Sign up with a form:
  Please click <u>here</u> for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

- Minimum order size FBO: \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- Average lead time for orders to arrive: 12 to 24 hours.
- Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Not available.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

To foreign FBO's

Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: A tax identification number is required.

#### **LOCAL TRAININGS**

New FBO Orientation at the FLP Training Center.

# Welcome to Forever Liberia!

GENERAL INFORMATION	
Forever Living Products Liberia Ltd.	
Office & Product Center Address	12th Street, Paynes Avenue Sinkor, Monrovia
Business Hours Office	09.00 am - 18.00 pm (Mon - Fri)
Business Hours Product Centre	09.00 am – 18.00 pm (Mon – Fri)
Telephone Office	+233 (0) 302 223 878
Telephone for Orders	(see above)
Fax	+233 (0) 302 223 884
Email	info@flpgh.com, y.dey@flpgh.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:

  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online: Residents of Liberia can register on www.flpgh.com

- **Minimum order size FBO:** First order requirement is US\$50 +15% VAT. No designated order form required. Price list can be downloaded on <a href="https://www.foreverliving.com">www.foreverliving.com</a>
- **Delivery Cost:** FBO's pay 50% of the costs involved in transporting the products to them.
- Average lead time for orders to arrive: It depends on the courier services departure and arrivals schedule.
- Payment methods accepted: We accept payment in advance, slips, tellers and bank transfers.
- Local Product Centers available: Yes, in Accra, Kumasi and Takoradi.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee. No designated form required to submit banking data.

• To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

We have business opportunity meetings. Various FBO trainings and product trainings.

# Welcome to Forever Mali!

GENERAL INFORMATION	
Forever Living Products Mali	
Office & Product Center Address	Sotuba ACI Près de la Centrale Technique d'Orange Mali
Business Hours Office	08.00 am – 12.00 pm (Mon – Fri) 13.00 pm – 16.00 pm (Mon – Fri)
Telephone Office	+223 44 90 05 41
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
  - 2.000 francs CFA until the highway (Maristes)
  - 3.000 francs CFA from Maristes to Thiaroye
  - 4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- Average lead time for orders to arrive: Within a day.
- Payment methods accepted: Cash, Card, Money Transfer.
- Local Product Centers available: Yes: Below the address of our different PC:

Guinea Bissau: Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)

Mali: SOTUBA ACI (+223 44 90 05 41)

Mauritania: Socogim Tevragh Zeina n° 155 (+222 45 29 73 79) Guinea Conakry: Kaporo Cité Lot 6 (+224 620 48 02 37) The Gambia: Y2K Building Gambia Electrical Kairaba Avenue Ziguinchor : Rue Javelier (+221 76 638 00 41) Kaolack : Quartier Leona (+221 76 638 00 41)

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: The minimum value to register is 53.000 francs CFA.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's

Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.

• To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.

# Welcome to Forever Morocco!

GENERAL INFORMATION	
Forever Living Products France (Morocco)	
Office & Product Center Address	Lamar Center, KM4 Avenue Mohamd VI Souissi, Rabat Morocco
Business Hours Office	09.30 am – 18.00 pm (Mon – Fri) 09:30 am – 13:30 pm (Saturday)
Telephone Office	+212 537 663 000
Telephone for Orders	+212 537 663 001
Email	support.maroc@foreverliving.fr
Website	www.foreverliving.fr (French, English and Arabic content)

### FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form
- Sign up online

#### **ORDERING PRODUCTS**

- Minimum order size FBO: \* 1CC (approx. 2500 DH) by all the ways (Online, call center, product center)
- \*After sponsorship: minimum order 500 DH
- **Delivery Cost:** If the order is equal to or less than 0,500 CC the customer pays 32 DH for the delivery.
- Average lead time for orders to arrive: The order takes 48 hours to arrive.
- Payment methods accepted: Cash and Credit Card and bank transfer.
- Local Product Centers available: Yes, in Rabat.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: There is a first order of minimum 1CC (approx. 2500 DH).
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

#### **BONUS PAYMENT**

- To local FBO's Bonuses are paid on the 15th of each month by bank transfer once they reach the amount of 60 DH.
- To foreign FBO's Bonuses are paid every quarter by bank transfer once they reach the amount of 1200 DH.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

The training is given by Managers or there are trainings in regional meetings or by webinars by our staff.

### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

# Welcome to Forever Niger!

GENERAL INFORMATION	
Forever Living Products Niger	
Office & Product Centre Address	<u>Kalley Sud Porte 426</u> <u>Rue NM1</u> <u>Niamey - Niger</u>
Business Hours Office	08.30 am – 16.30 pm (Mon – Fri) 09.00 am – 12.00 pm (Sat)
Telephone Office	+227 80 42 7689
Telephone for Orders	(see above)
Email	info@flp-ci.com
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  - Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted. The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: €81.
- **Delivery Cost:** No delivery.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Bank Transfer, Cash.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

 To local FBO's Via bank transfer.  To foreign FBO's Via bank transfer.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

### **LOCAL TRAININGS**

First steps to manager, Getting Started.

# Welcome to Forever Nigeria!

GENERAL INFORMATION	
Forever Living Products Nigeria (Limited)	
Office & Product Centre Address	The Forever Complex 21/23 Aromire Avenue Off Adeniyi Jones Avenue Ikeja, Lagos State
Business Hours Office	08.30 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+234 1 2711795
Telephone for Orders	(see above)
Fax	+234 1493 7895
Email	customercare@flpng.com, info@flpng.com
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.
- Sign up online: Residents of Nigeria can register online.

- **Minimum order size FBO:** The first order requirement is USD304,15 including VAT. No designated order form required. Price list can be downloaded from <a href="here">here</a> under DOWNLOADS, no password required.
- **Delivery Cost:** The minimum order must be the Naira equivalent of \$52,50.
- Average lead time for orders to arrive: Business owners are responsible for the collection and transportation of their products to various destinations.
- **Payment methods accepted:** Foreverliving.com accepts Visa, MasterCard, Discover card or Money Orders. The money order must be received at the home office before your product will be shipped. During the checkout process, you will be prompted to enter your credit card information.

- **Local Product Centers available:** We have 5 Product Center. Contact Nigeria Office +234-1-2711795 for more information on the location and hours of each Product Centre.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bonuses are paid into Nigerian bank accounts only.
- To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Training for all our centers can be found online.

The Business Presentation dates can be found online.

## Welcome to Forever Rwanda!

GENERAL INFORMATION	
Forever Living Products Kenya (Rwanda)	
Office & Product Center Address	ININD House, Sonatube Kn5 High Way Airport P.O. Box 3313, Kigali - Rwanda
<b>Business Hours Office</b>	09.00 am - 18.00 pm (Mon - Fri)
Telephone Office	+250 788 749 507
Telephone for Orders	+250 788 813 190
Email	info@foreverea.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- Average lead time for orders to arrive: 12 24 hours.
- Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Not available.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

• To local FBO's

Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level..

• To foreign FBO's
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- Social security registration: No.
- Other registrations: A tax identification number is required.

#### **LOCAL TRAININGS**

New FBO Orientation at the FLP Training Center.

# Welcome to Forever Senegal!

Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau

GENERAL INFORMATION	
Forever Living Products Senegal	Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau
Office & Product Center Address	Sacré Cœur, 3 VDN Extension 14524 – BP29657 Senegal
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+221 33 869 3940
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:

  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: The minimum amount for a purchase after registering is 57.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
  - 2.000 francs CFA until the highway (Maristes)
  - 3.000 francs CFA from Maristes to Thiaroye
  - 4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- Average lead time for orders to arrive: Within a day.
- Payment methods accepted: Cash, Card and Money Transfer.
- Local Product Centers available: Below the address of our different PC:

Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)

Mali: SOTUBA ACI (+223 44 90 05 41)

Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79) Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37) The Gambia : Y2K Building Gambia Electrical Kairaba Avenue Ziguinchor: Rue Javelier (+221 76 638 00 41) Kaolack: Quartier Leona (+221 76 638 00 41)

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, first order goes with an application form.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

- To local FBO's Bank transfer or Money transfer.
- To foreign FBO's Bank transfer.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.

## Welcome to Forever Sierra Leone!

+232 23513642 /25313641

GENERAL INFORMATION	
Forever Living Products Ltd. (Sierra Leone)	
Office & Product Center Address	66B Wilkinson Road Smart Fam Junction Freetown, Sierra Leone
Postal Address	PMB 251, Contonments Post Office Accra, Ghana
Business Hours Office	09.00 am – 16.00 pm (Mon – Fri)
Business Hours Product Centre	09.00 am – 16.00 pm (Mon – Fri)
Telephone Office	+232 23513642 / 25313641
Telephone for Orders	(see above)
Fax	+233 (0) 302 223 884
Email	info@flpgh.com; y.dey@flpgh.com
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click <u>here</u> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online: Residents of Ghana can register on <u>www.flpgh.com</u>

- Minimum order size FBO: First order requirement is US\$50 +15% VAT. No designated order form required. Price list can be downloaded on <a href="https://www.foreverliving.com">www.foreverliving.com</a>
- **Delivery Cost:** FBO's pay 50% of the costs involved in transporting the products to them.
- Average lead time for orders to arrive: It depends on the courier services departure and arrivals schedule.
- Payment methods accepted: We accept payment in advance, slips, tellers and bank transfers.
- Local Product Centers available: Yes, in Accra, Kumasi and Takoradi.

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, a Novus customer needs to have a first order with an application form.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee. No designated form required to submit banking data.

 To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

We have business opportunity meetings. Various FBO trainings and product trainings.

Botswana, Lesotho, Namibia, Malawi, Mozambique, Swaziland, Zimbabwe, Zambia

GENERAL INFORMATION	
Forever Living Products South Africa Pty. Ltd.	Botswana, Lesotho, Namibia, Malawi, Mozambique, Swaziland, Zimbabwe, Zambia
Office & Product Center Address	Trovato House  1 Coach Road  Wynberg 7800, South Africa
Mailing Address	P.O. Box 19020 Wynberg 7824, South Africa
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+27 21 761 6001
Telephone for Orders	(see above)
Fax	+27 21 761 4271
Email	operations@forever.co.za
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:

  Please click <a href="here">here</a> to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

- Minimum order size FBO: First order minimum requirement is 1 or 2 CC. No designated form required.
- **Delivery Cost:** Depending on the total amount of the order.
- Average lead time for orders to arrive: 2-3 days local or 5-6 days rural.
- Payment methods accepted: EFT, Credit/Debit Card, or Cash deposit.
- Local Product Centers available: Yes, 4 in SA and a total or 7 in Southern Africa.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details, but copy of ID or passport plus the top section of bank statement as per FICA requirements in South Africa.

• To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

BP's and First Steps to Manager.

## Welcome to Forever Tanzania!

+255 774 002002 +255 753 999699

GENERAL INFORMATION	
Forever Living Products Kenya (Tanzania)	
Office & Product Center Address	Tan House Bldg., 2nd floor New Bagamoyo road P.O. Box 72413 Dar Es Salaam
<b>Business Hours Office</b>	09.00 am - 17.30 pm (Mon - Fri)
Telephone Office	+255 774 002002 / +753 999699
Telephone for Orders	+255 778 003 003
Email	info@foreverea.com, tzorders@foreverea.com, bcharles@foreverea.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes.

#### **ORDERING PRODUCTS**

- **Minimum order size FBO:** \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- Average lead time for orders to arrive: 12 24 hours.
- Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: N/A.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's

Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

• To foreign FBO's
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- Social security registration: No.
- Other registrations: A tax identification number is required.

#### **LOCAL TRAININGS**

New FBO Orientation at the FLP Training Center.

# Welcome to Forever Togo!

80, Bd. De la Kara Attipka Lome - Togo
08.30 am – 16.30 pm (Mon – Fri) 09.00 am – 12.00 pm (Sat)
+228 22 20 98 97
(see above)
info@flp-ci.com
www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form is not offered.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: €81.
- **Delivery Cost:** No delivery.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Bank Transfer, Cash.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

- To local FBO's Via bank transfer.
- To foreign FBO's Via bank transfer.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

First steps to manager, Getting Started.

## Welcome to Forever Tunisia!

GENERAL INFORMATION	
Forever Living Products France (Tunisia)	
Office & Product Center Address	17, Rue du Lac des Homs Les Berges du Lac 1 1053 Tunis
Business Hours Office	09.00 am – 17.30 pm (Mon – Fri) 09.30 am – 13.30 pm (Sat)
Telephone Office	+216 31 300 200
Telephone for Orders	+216 31 300 210
Email	flp.tunisie@foreverliving.fr
Website	www.foreverliving.fr (French, English and Arabic content)

## FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form
- Sign up online

- Minimum order size FBO: \* 1CC (approx. 550 TND) by all the ways (Online, call center, product center)
- \*After sponsorship: minimum order 100 TND
- Delivery Cost:
  - Online: If the orders is of 0.5 CC and more: the delivery fees are free of charge ,for orders less than 0.5 . CC delivery fees are 9.440 TND TTC
  - Call Center: if the order is of 1 CC and more ,the delivery fees are free of charge ,for orders less than 1CC delivery fees are 9.440 TND TTC
- Average lead time for orders to arrive: The order takes a maximum of 72 hours to arrive.
- **Payment methods accepted:** Cash and Credit Card. For orders via the call center payment by bank transfer and payment at delivery.
- Local Product Centers available: Yes, in Tunisia.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: There is a first order of minimum 1CC (about 550TND).
- Grouped order possible?: No.

• Online shop +website available for foreign FBO's?: Yes.

#### **BONUS PAYMENT**

To local FBO's

Payment of bonuses are made directly into Tunisian bank account. The payment of their bonuses is made once they reach the amount of 50 DT.

To foreign FBO's

The Tunisian law does not allow to pay non-residents.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

The training is given by Managers, there are trainings in regional meetings or via webinars by our staff. The trainings room is available everyday from 9.30 am to 21:00 pm.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

## Welcome to Forever Uganda!

GENERAL INFORMATION	
Forever Living Products Kenya (Uganda)	
Office & Product Center Address	Suite B1 First Floor Park Royal Shopping Mall Plot 26, Buganda Road P.O. Box 34721 Kampala – Uganda
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri) 10.00 am – 14.00 pm (Sat)
Telephone Office	+256 3921 77993/4
Telephone for Orders	+256 7720 43567
Email	info@foreverea.com, alubega@forerverea.com
Website	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click here for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- Average lead time for orders to arrive: 12 to 24 hours.
- Payment methods accepted: Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: N/A.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's
 Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

• To foreign FBO's
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- Social security registration: No.
- Other registrations: A tax identification number is required.

#### **LOCAL TRAININGS**

New FBO Orientation at the FLP Training Center.

## Welcome to Forever Bangladesh!

GENERAL INFORMATION	
Forever Living Products BD Ltd.	
Office & Product Center Address	10 Karwanbazar Jahangir Tower (2nd floor) Dhaka-1215
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+8802 8189 043
Telephone for orders	(see above)
Email	bislam@foreverlivingbd.com
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   The FBO application form needs to be collected at the Bangladesh office and submitted with original signature of the applicant. A photo and a copy of national ID card or passport needs to be added, in case of no national ID card, a copy of birth certificate / passport is also accepted.
- Sign up online Is not offered.

- Minimum order size FBO: A first order for BDT 2500 is mandatory. Price list is available at the office.
- **Delivery Cost:** Parcels must be collected from the product center. We also have a courier facility for which the FBO has to pay the charge at the time of delivery.
- Average lead time for orders to arrive: FBO's can get the products instantly from the counter. In case of parcel, although it depends on the distance, usually delivery is the following day of order. Payment methods accepted: We accept Cash or Bank Deposit through company recommended banks (HSBC, Ac: 010-007854-011, Prime Bank Limited, Banani Branch, Ac: 13211030017060, Bank Asia Limited, Shyamoli Branch, Ac: 05533000298) and we also have POS and B-cash facility.
- Payment methods accepted: Yes, we have product centers in Bangladesh.
  - 1. Chittagong office at Agrabad, Chittagong
  - 2. Uttara office at Uttara, Dhaka
  - 3. Sylhet office at Sylhet
  - 4. Comilla office at Comilla
  - 5. Badda office at Merul Badda, Dhaka

- Online purchase by foreign FBO's available: N/A
- First order required while signing up as Novus Customer?: Yes
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: N/A

To local FBO's.

Bonuses are paid in local currency only and issued as checks. To receive bonus payments, FBO's must have a work visa or working permit or need to hold a local business license, depending on the amount of bonus.

Further legal requirements regarding taxes apply. Please click <u>here</u> for an information sheet from the Bangladesh office.

 To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

We have training on Products (Personal Care Products, Nutritional Products, Aloe Drinks, Weight Management Products), Business Opportunity Presentation, Novus Customer Orientation, Marketing Plan, Motivational Training, Earn Incentive Program, Eagle Manager Training, Training on Chairman Bonus, Four Core, First Step to manager etc.

## Welcome to Forever Brunei!

GENERAL INFORMATION	
Forever Living Products Singapore (Brunei)	
Office & Product Center Address	Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam
Business Hours Office	09.00 am – 18.00 pm (Mon – Fri) 11.00 am – 15.00 pm (Sat)
Business Hours Product Centre	09.00 am – 18.00 pm (Mon – Fri) 11.00 am – 15.00 pm (Sat)
Telephone Office	+673 867 9916
Telephone for Orders	(see above)
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form Yes.
- Sign up online No.

- Minimum order size FBO: No first order requirement.
- **Delivery Cost:** N/A
- Average lead time for orders to arrive: N/A
- Payment methods accepted: Cash only
- Local Product Centers available: Yes, 1 center at Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam.
- Online purchase by foreign FBO's available: N/A
- First order required while signing up as Novus Customer?: No, but he/she will need to buy a Starter Kit (registration / Membership fee)
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: N/A

- To local FBO's.
  Bank transfer / Cheques and Cash vouchers for small amounts below B\$10.
- To foreign FBO's

  By wire (Telegraphic Transfer) subject to accumulation of the bonus until the amount reaches a total of RM500 net of tax.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Not needed.
- Social security registration: Identity Card (for locals) / Passport (for foreigners)
- Other registrations: Not needed.

#### **LOCAL TRAININGS**

None at present.

## Welcome to Forever Cambodia!

GENERAL INFORMATION	
Forever Living Products Cambodia	
Office & Product Center Address	Building 19, St. 242 Sangkat Chaktomouk Khann Daun Penh, Phnom Pehn
Business Hours Office	08.30 am – 17.30 pm (Mon – Fri) 08.30 am – 16.00 pm (Sat)
Business Hours Product Center	09.00 am – 17.30 pm (Mon – Fri) 08.30 am – 16.00 pm (Sat)
Telephone Office	+855 2321 4781
Telephone for Orders	(see above)
Email	hsiek@flpkh.com
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  The FBO application form needs to be taken from the office. Fee for registration is USD 1,25.
- Sign up online Not offered

- Minimum order size FBO: First order requirement is US\$ 10.
- **Delivery Cost:** Depends on product weight, distance and delivery service providers.
- Average lead time for orders to arrive: Within 24 hrs after payment accepted (in Phnom Penh city) and up to 2 days for provinces.
- **Payment methods accepted:** At the moment, only direct wired cash transfer using popular local money transfer service called Wing is accepted.
- Local Product Centers available: Yes at our company's office.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, Novus Customer needs to buy Forever Starter Kit.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's. Local FBO's paid by cash / cheque. Government withholding tax of 15% is applied.
- To foreign FBO's
   International FBO's paid by TT, but it must be over US\$ 100. Government Tax 15% is applied.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

Novus Customers can contact our office in advance before their visit and we can make available for them trainings such as Forever Business Presentation, Compensation plan, Product demonstration / training and more upon request.

## Welcome to Forever China!

Mainland

GENERAL INFORMATION	
Forever Living Products China	
Office & Product Center Address	Room 901 Huayuan Evolution Building No. 639 <u>Jian</u> Guo Bei Road
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+86 0571 28938555
Fax	+86 0571 28030877
Email	office@foreverliving.net.cn
Websites	www.foreverliving.com

## **FREQUENTLY ASKED QUESTIONS**

#### **NOTE**

Mainland China is a self-contained area which excludes Hong Kong and Macao. Mainland China is excluded from International Sponsoring.

# Welcome to Forever Hong Kong!

Macao

GENERAL INFORMATION	
Forever Living Products Asia Ltd.	
Office & Product Center Address	Unit 2617, North Tower, Concordia Plaza No. 1 Science Museum Road, Tsim Sha Tsui Kowloon, Hong Kong
<b>Business Hours Office</b>	10:00 am - 18.00 pm (Mon - Fri)
Business Hours Product Center	10:00 am – 21.00 pm (Mon – Fri) 11:00 am – 19:00 pm (Sat) 12:00 noon – 18:00 pm (Sun)
Telephone Office	+852 2369 9638
Telephone for Orders	+852 2464 9188
Fax	+852 2375 2538
Email	enquiry@foreverliving.com.hk
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form
   The applicant must fill out and submit the FBO Application Form in person, together with the original I.D. or copy (for verification).
- Sign up online
   Available on <u>www.foreverliving.com</u>. The website needs to be switched to country Hong Kong and language Chinese.

#### **ORDERING PRODUCTS**

• Minimum order size FBO: The minimum requirement is HKD 500 (after discount).

Please click here for the Retail price list.

Please click here for NCP price list.

Please click here for FBO price list.

Other Methods: Tel: +852 2464 9188 Fax +852 2375 2538

Email: enquiry@foreverliving.com.hk

WhatsApp: +852 5374 9638 Website: <a href="https://www.foreverliving.com">www.foreverliving.com</a>

• **Delivery Cost:** (A1) Delivery service is available available for purchase of HK\$500 (after personal discount) with a handling fee of HK\$50.

(A2) Free delivery service is rendered for minimum purchase of HK\$3,000.00 and above (after personal discount; in a single receipt).

- Average lead time for orders to arrive: Products are usually delivered within 3 working days.
- Payment methods accepted: Cash, EPS and Credit Card (Visa, MasterCard or Union Pay) payments are accepted.
- Local Product Centers available: Yes. We have 2 product centers.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

- To local FBO's.
   Bonuses are issued via Autopay.
- To foreign FBO's

The Company will deposit FBO's bonus payment into their bank account held outside Hong Kong every time the bonus accumulates to HK\$2,000 or above. The banking fee for this service is HK\$115, which will be deducted from the bonus payment. Please also note that some banks may charge additional fees to receive payments. Foreign FBO's will need to check with their respective banks on this.

Also, FBO's who are holding any Forever Bonus Cheques that they have been unable to cash, can send those back with the completed "Bank Account Held Outside Hong Kong (Form D)" to our office and the company will pay those together with their first payment.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: Not required.
- Other registrations: No.

#### **LOCAL TRAININGS**

Opp training (Business Presentation).

## Welcome to Forever India!

GENERAL INFORMATION	
Forever Living Products (India) Pvt. Ltd.	
Office & Product Center Address	Forever Plaza The Silver Mist 74 Hill Road, Bandra West Mumbai 400050, India
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+91 22 6641 4000
Fax	+91 22 6641 4010 or 4070
Email	admin@flpindia.net
Websites	www.foreverliving.com

## **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- Sign up with a form
   FBO application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.
- Sign up online
  On <u>www.foreverliving.com</u> residents of India can register online.

- Minimum order size FBO: First order minimum requirement is Rs. 1000 worth of products including taxes. The first order needs to accompany the FBO application for. A designated order form is not required. Price list can be downloaded from www.foreverliving.com
- **Delivery Cost:** The delivery charges are Rs. 125 per invoice up to 1CC and Rs 250 per invoice up to 2CC, and so on.
- Average lead time for orders to arrive: Depending on the geographical location, a maximum of 4-5 wording days is required.
- Payment methods accepted: Cash, Cheque, IVRs and Electronic payments
- Local Product Centers available: Yes, there are total 14 centers (Regional Distribution office RDO's & Product Centers all over India)
- Online purchase by foreign FBO's available: Yes, foreign FBO's may purchase products from the

company as long as they are registered with India. The foreign FBO must sign up through the India partition on <a href="www.foreverliving.com">www.foreverliving.com</a> and once they come in password verified and select the purchase option, they will be directed to the Indian online store. The provision for making purchases and mailing them to addresses within India is available.

- First order required while signing up as Novus Customer?: India has offline and online joining process. Online joining does not require any minimum order for Activation. However, in offline joining, applicants must place a minimum order of Rs. 1000 for registering their forms with us.
- **Grouped order possible?:** No group orders cannot be made through our store. Each order is invoiced individually and delivered to the location requested for that invoice.
- Online shop +website available for foreign FBO's?: All FBO's registered with India should log in with their password into the <a href="https://www.foreverliving.com">www.foreverliving.com</a> site and they can proceed for purchases. They cannot access the aloestore website / online ordering for India directly.

#### **BONUS PAYMENT**

- To local FBO's.
  - Please click <u>here</u> to view a text by the Indian office with explanations on who is entitled to receive bonus payment.
- To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not required unless the FBO's annual earnings and purchases exceed Rs 2 Million (\$30.000 approximately).
- Social security registration: India does not have a social security number, however India has a PAN (Permanent Account Number) which is required by the company. This is a tax registration and computation number and is required along with an Indian address proof as well as an Indian bank account in order for the Indian company to make payments to the FBO. Without this information, FLP India cannot make payments to any individual, foreign or Indian. These registrations for a foreign national are only possible if they incorporate a company in India. In that case, this company will become the entity doing business in India.
- Other registrations: Not applicable.

#### LOCAL TRAININGS

- Following are few examples of trainings available for Novus Customers/ FBO's and their prospects:
  - FBO Trainin
  - Beauty Care
  - BOPP Business Opportunity Plan Presentation
  - Skin Care
  - Marketing Plan
  - Weight Management
  - Health and Nutrition
  - Personal Care
- All the trainings are free of cost.

These are held at our RDO's and various other locations (where FLP does not have office currently) on weekly and monthly basis respectively.

• India Product Centers or RDO's (regional Distribution Office):

Mumbai	Maharashtra	RDO
New Delhi	Delhi	RDO
Mohali	Punjab	RDO

MeerutUttar PradeshRDOAhmedabadGujaratRDO

BangaloreKarnatakaProduct CounterGoaProduct Counter

**Hyderabad** Telangana RDO

JaipurRajasthanProduct CounterJammuJammu KashmirProduct CounterLucknowUttar PradeshProduct Counter

Patna Bihar RDO

Jharkhand Ranchi **Product Counter** Shillong Meghalaya **Product Counter** Kolkata West Bengal **Product Counter** Jalandhar Punjab **Product Counter** Guwahati **Product Counter** Assam **Indore** Madhya Pradesh **Product Counter** 

**Note:** an RDO is where we also run trainings every day, meeting after meeting and sell products. A product counter is where the activities are sale of products, meeting after meeting – NO TRAININGS within the office.

## Welcome to Forever Indonesia!

GENERAL INFORMATION	
Forever Living Products Indonesia	
Office & Product Center Address	<u>Jalan Kwitang Raya No. 27B</u> <u>Jakarta 10420, Indonesia</u>
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+62 21310 1136 / 1137
Telephone for orders	(see above)
Fax	+62 21310 7085
Email	flpindo@pacific.net.id
Websites	www.flpindo.com

### FREQUENTLY ASKED QUESTIONS

#### **SIGNING UP**

- Sign up with a form
   Please click <u>here</u> to download the FBO application form. Printouts are accepted
- Sign up online Please click here to download the FBO application form. Printouts are accepted.

- Minimum order size FBO: First order minimum requirement is 2CC. No designated order form required.
- **Delivery Cost:** Delivery costs vary depending on the weight and whether the products are liquid or not and the distance.
- Average lead time for orders to arrive: Depends on the distance.
- Payment methods accepted: Cash, Debit / Credit Card, Transfer to our bank account in advance. At the independent product centers: Cash or Transfer in advance.
- Local Product Centers available: Yes, In Surabaya, Malang, Bandung. We have independent product centers in Batam, Pekan Baru and Bali.
- Online purchase by foreign FBO's available: Local and Foreign FBO's purchase and registration can be done via email to: <a href="mailto:support@foreverlivingindonesia.com">support@foreverlivingindonesia.com</a>, <a href="mailto:support@foreverlivingindonesia.com">info@foreverlivingindonesia.com</a> or <a href="mailto:floating-floati
- First order required while signing up as Novus Customer?: Yes, Novus Customer needs to fill out an application form.

- **Grouped order possible?:** Yes, as long as the FBO is already registered in Indonesia.
- Online shop +website available for foreign FBO's?: Website is only available in Bahasa Indonesia. Purchase order can be done via email in English and Bahasa Indonesia.

To local FBO's.

Bonuses equal or above INR 1,000,000 are paid to bank accounts. No designated form required for submitting banking details. If the local FBO has a personal tax number they can submit it to us, it is not mandatory yet. They can get a lower tax if they submit their tax number.

To foreign FBO's

No need to submit their tax number. Taxes applies are: Sales Tax while purchasing products, Income tax from bonus. There is no tax refund.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations: For local and foreign registration FBO's need to give their valid Indonesian ID number / passport number. Very important to register with the exact names as they are written in the passport or ID.

If the FBO do not put their bank account data on the registration no payments can be made.

#### LOCAL TRAININGS

In Bahasa Indonesia trainings are given by FBO leaders / Marketing Staff upon request.

# Welcome to Forever Iraq!

GENERAL INFORMATION	
Forever Living Products Iraq	
Office & Product Center Address	Hadid Haseb Road Shorsh Quarter No. 46/22/397 Opposite to Shaid Sabah Mosque Arbil - Iraq
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Sun - Thurs)
Telephone Office	+964 750 820 8001
Telephone for Orders	+964 750 820 8002
Email	flpiraq@ymail.com
Websites	www.foreverliving.com

## **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- Sign up with a form Phone order is not available in Iraq. FBO's have to come or send somebody else to Arbil office in order to place an order, make payment and pick up the products.
- Sign up online N/A

- Minimum order size FBO: The minimum order for new FBO's is \$100 and for FBO's is \$50.
- **Delivery Cost:** There is no delivery option in Iraq. Products must be picked up at the Arbil office.
- Average lead time for orders to arrive: N/A
- Payment methods accepted: Bank transfer is the only payment option. No cash or Credit Card payments.
- Local Product Centers available: Yes at the head office in Arbil.
- Online purchase by foreign FBO's available: Via this link you can register and order, only payment method in e-shop is to debt money to bank.
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form and copy of photo ID. Also first order has to be ordered.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Via this link you can register and order, only payment method in e-shop is to debt money to bank.

To local FBO's

Domestic bonuses are paid by bank transfer or cheques.

To foreign FBO's

Bonus payment is made by bank transfer to foreign FBOs. Bonus amount has to be \$100 USD and up. The below information should be sent to the office in order to get paid.

#### USD BANK ACCOUNT DETAILS

FLP ID:

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

• Country:

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

All trainings or business meetings are held by sponsors in Iraq.

# Welcome to Forever Israel!

GENERAL INFORMATION	
Forever Living Products Israel	
Office & Product Center Address	<u>D'Mall Building</u> <u>1 Jabotinsky St,</u> <u>Ramat Gan, Israel 5252001</u>
Business Hours Office	09.30 am – 21.30 pm (Sun – Thurs) 09.30 am – 13.00 pm (Fri)
Telephone Office	+972 3 751 0444
Telephone for Orders	+972 3 751 0444
Email	forever@flpil.com, flpservice@flpil.com
Websites	www.flpil.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with an online form at <a href="https://www.flp.com/join-us">www.flp.com/join-us</a>.

#### **ORDERING PRODUCTS**

- Minimum order size FBO: 0.5 CC for FBOs and 299 NIS for Novus Customers.
- **Delivery Cost:** 40 NIS
- Average lead time for orders to arrive: Up to 2 working days.
- Payment methods accepted: Credit card and post office/bank transfer, cash (only in the office).
- Order pick up centers available: D'Mall Building 1 Jabotinsky St, Ramat Gan 9:30-21:30 & Bene Brak Warehouse 3 Hashmonaim St, Bene Brak 12:00-15:00
- Online purchase by foreign FBO's available: Yes, please contact the office to activate your ID number for the online shop.
- First order required while signing up as Novus Customer?: No.

#### **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank transfer or cheques.

#### To foreign FBO's

Bonus payment is made by bank account transfer to foreign FBOs. The below information should be sent to the office in order to get paid.

USD BANK ACCOUNT DETAILS

FLP ID:

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

Country:

# Welcome to Forever Japan!

GENERAL INFORMATION	
Forever Living Products Japan Ltd.	
Office & Product Center Address	FLPJ 2-4-24 Aomi Koto-ku, Tokyo, 135-0064 Aomi Frontier Building 18F
Business Hours Office	09.30 am – 17.30 pm (Mon – Fri)
Business Hours Product Centre	09.30 am – 17.30 pm (Mon – Fri)
Telephone Office	+813 6457 2501
Telephone for orders	+811 2083 4882
Fax	+813 6691 8875
Email	flpj@flpj.co.jp
Websites	www.flpj.co.jp

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  - No application form for download available, it needs to be obtained from the Japanese head office or one of the sales offices. Before you can apply for being a FBO, you first need to join the Forever Friends. Forever Friends cannot sponsor and cannot receive any bonus. After having bought 2 CC as Forever Friends, you can apply for being a FBO.
  - To join Forever Friends, you can either get the Forever Friends brochure plus application form from your sponsor or buy it at the Japanese head office or one of the sales offices. Brochure and application form will not be sent abroad to foreign FBO's.
- Sign up online Is not offered.

- Minimum order size FBO: No first order requirement
- Delivery Cost:
- Average lead time for orders to arrive:

- Payment methods accepted: Cash on delivery, Credit Card (For online orders only)
- Local Product Centers available: Open 9:30-17:30 (Monday thru Saturday) \*Except OSAKA Salon SAPPORO

SENDAL

SAITAMA

NAGANO

TORANOMON

NAGOYA

KANAZAWA

- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?:
- Grouped order possible?:
- Online shop +website available for foreign FBO's?:

#### **BONUS PAYMENT**

To local FBO's.

Bonuses equal or above YPI 50,000 will be paid out into Japanese bank accounts or as cheques. In February, accounts will be cleared and all bonuses equal or above YPI 7,000 will be paid out. An issuing commission varying between YPI 4,500 and 5,500 will be deducted from the bonus.

• To foreign FBO's See above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## Welcome to Forever Korea!

GENERAL INFORMATION	
Forever Living Products Korea LLC.	
Office & Product Center Address	(901, Clover Tower) 347 Seocho-daero, Seocho-gu Seoul, Korea 06607
Business Hours Office	09.00 am - 18.00 pm (Mon - Fri)
Business Hours Product Center	09.00 am – 18.00 pm (Mon – Fri)
Telephone Office	+82 2587 3250
Telephone for Orders	+82 2587 3250
Fax	+82 2521 7022
Email	master@foreverkorea.co.kr
Websites	www.foreverliving.com, www.foreverlivingasia.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with a form For Korean national, please <u>click here</u> to download the application form.

For foreign FBO prospects to apply to start business in Korea, Korean law requires the following visa types: D-8, D-9, F-2, F-4 and F-5.

For those who are already FBOs registered in other countries, aforementioned visa types are required to do business in Korea. However, purchasing from Korean office is allowed and record will be sent to the home country office on demand. Due to Korean Foreign Exchange Control Law, Korean office cannot offer bonuses for sponsoring new FBOs within Korea. Downline records will be sent to the home country office on demand.

• Sign up online Korean nationals and foreigners in Korea with the following visa types are allowed to sign-up online at <a href="https://www.foreverkorea.co.kr">www.foreverkorea.co.kr</a>: D-8, D-9, F-2, F-4 and F-5.

#### **ORDERING PRODUCTS**

Minimum order requirement: There is NO minimum requirement for the first order.

- Delivery Cost: \$3
- Average lead time for orders to arrive: 48 hours.
- Payment methods accepted: Cash, Credit Card.
- Local Product Centers available: (1F, Clover Tower) 347 Seocho-daero, Seocho-gu, Seoul, Korea 06607
- Online purchase available for foreign FBO's available:
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, after successfully signing up.

To local FBO's.

Group and Leadership Bonus can only be paid to holders of a Korean business license. Korean residence is required to apply for a local business license. FBO'swith bonuses to be paid on personal purchases needs a Korean bank account in order to receive payment.

To foreign FBO's

The laws governing MLM companies in Korea regarding International Sponsoring.

Just as is true elsewhere in the world, the upline follows the international Forever Business Owners into Korea.

However, in Korea, each Forever Business Owner must have a Forever Business Owners` Business License (issued by the Korean government) or be a legalized Resident of Korea in order to receive bonuses from his/her own downline.

One of the requirements for getting a Business License in Korea is to establish residence in Korea. So in most cases, foreign forever business owners cannot meet these conditions (becoming a legal Resident of Korea) and they are bypassed during bonus calculations. The only requirement on receiving the personal bonus on personal purchases is that you must have a bank account in Korea.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Automatically registered for legal residents of Korea.
- Social security registration: Automatically registered for legal residents of Korea.
- Other registrations: Not needed for legal residents of Korea.

#### **LOCAL TRAININGS**

Business presentations, New FBO Orientation, Product Training and Mini Success Days are conducted regularly at the office.

# Welcome to Forever Kyrgyzstan!

GENERAL INFORMATION	
Forever Living Products Kyrgyzstan	
Office & Product Center Address	Bishkek Razzakova 33-2 Kyrgyzstan
Business Hours Office	10.00 am – 18.00 pm (Mon – Fri) 11.00 am – 17.00 pm (Sat)
Telephone Office	+996 312 62 4906
Telephone for Orders	+996 312 62 4906
Email	flpkyrgyzstan@yahoo.com
Websites	www.foreverliving.com www.foreverliving.kg

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  - Filled in FBO application form with a copy of national id card (for residents) or passport copy for foreign citizens are required. We accept filled in FBO Form via email or fax sent by sponsor or FBO himself. In this case signed Form needs to be sent by post or courier as original to Office in Bishkek within 7 days. We may send Application Form by request or it is available to download from our site. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kyrgyz Som.
- Sign up online
   Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.

- Minimum order size FBO: First order is 3500 KGS or 52 USD, next orders minimum is 1000 KGS or 15 USD according to current USD rate.
- **Delivery Cost:** Delivery Cost depends on weight and distance. All purchases over 2cc are subject for free shipment.

	Bishtek	Chui, Issuk-Kul, Naryn, Talas regions	Osh, Jalal –Abad region	Batken region
Up to 1 kg	130 kgs	200 kgs	250 kgs	350 kgs
1-3 kg	160 kgs	236 kgs	290 kgs	414 kgs

0.51	4001	070	0001	470
3-5 kg	190 kgs	272 kgs	330 kgs	478 kgs
5-8 kg	235 kgs	326 kgs	390 kgs	574 kgs
8-10 kg	265 kgs	362 kgs	430 kgs	638 kgs
10-13 kg	310 kgs	416 kgs	490 kgs	734 kgs
13-15 kg	340 kgs	452 kgs	530 kgs	798 kgs
15-18 kg	385 kgs	506 kgs	590 kgs	894 kgs
18-20 kg	415 kgs	542 kgs	630 kgs	958 kgs
20-23 kg	460 kgs	614 kgs	690 kgs	1 054 kgs
23-25 kg	490 kgs	632 kgs	730 kgs	1 118 kgs
25-28 kg	535 kgs	686 kgs	790 kgs	1 214 kgs
28-30 kg	565 kgs	722 kgs	830 kgs	1 278 kgs
Above 30 kg	1 kg 130 kgs +15 kgs for each kg	1 kg 200 kgs +18 kgs for each kg	1 kg 250 kgs +20 kgs for each kg	1 kg 350 kgs +32 kgs for each kg

- Average lead time for orders to arrive: 1-3 working days
- Payment methods accepted: Cash and bank transfers
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.
- First order required while signing up as Novus Customer?: Yes, minimum for first order is 3500 KGS or 52 USD.
- **Grouped order possible?:** No.
- Online shop +website available for foreign FBO's?: Our site is under development. It is planned to finish in a month, online shopping and registration will be available after upgrade.

- To local FBO's
  - Amounts below 100 USD might be paid in cash after necessary tax and social payment deductions. All amounts above 100 USD only Bank transfers.
- To foreign FBO's
  - Amounts below 100 USD might be paid in cash after necessary tax and social payment deductions. All amounts above 100 USD only Bank transfers.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Upon reaching 8 000 000 income in 12 consistent months, FBO should get VAT registration.
- **Social security registration:** Social Security registrations should come together with Registration in Tax Inspections as Private Entrepreneur.
- Other registrations:

#### **LOCAL TRAININGS**

Below given Trainings are held on every weekend basis by company Managers and above. This Timetable is active till the 25th of December 2017. Also we have Success Day meetings held 3-4 times a year.

Mon	15:00-17:00	Motivation Meeting. How to build business.
Tue	15:00-17:00	FLP Marketing Plan & Products
Tue	18:00-20:00	FLP Marketing Plan & Products

Wed	16:00-18:00	FLP Marketing Plan & Products
Thu	15:00-16:00	Personal Development Tools
THU	18:00-20:00	FLP Marketing Plan & Products
Fri	12:00-14:00	FLP Marketing Plan & Products
111	14:00-16:00	Cosmetic Products Master Class
Sat	13:00-16:00	Aloe Day

# Welcome to Forever Kuwait!

GENERAL INFORMATION	
Forever Living Products FZE, LLC	United Arab Emirates
Office & Product Center Address	Block B, B23 & 24, WB Road 21, Dubai Airport Free Zone
P.O. Box	P.O. Box 54305, Dubai, United Arab Emirates
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+971 42994 800
Telephone for Orders	(see above)
Fax	+971 42994 887
Email	Customerservice-uae@foreverliving.ae
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:

  Please click <u>here</u> to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online is not offered.

- **Minimum order size FBO:** First order minimum requirement is AED 200. Price list can be downloaded on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00.
- Average lead time for orders to arrive: 24 48 hours from order confirmation.
- Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card.
- Local Product Centers available: UAE Product Centers
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
  Tel. No. +971 4 5134823

DEIRA S.S. Lootah Corporate Building Salahudin Road Deira, Dubai (Opposite Al Yasmeen Building, near Abu Hail Metro Station) Tel. No. +971 4 2978114

ABU DHABI Villa 3/7, Al Murror Street, Near Al Fardan Exchange, same line with Abu Dhabi Cooperative Society, Abu Dhabi UAE Tel. No. +971 56 8083394

- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor.
- Grouped order possible?: No.

#### **BONUS PAYMENT**

- To local FBO's
  - 1) Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products.
  - 2) By bank transfer to account details provided by FBO.
- To foreign FBO's
  - 1) By wire/bank transfer to the account details provided by FBO
  - 2) Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: <a href="https://www.facebook.com/FLPMiddleEastHQ">www.facebook.com/FLPMiddleEastHQ</a> INSTAGRAM: <a href="https://www.instagram.com/flpmiddleeasthq">www.instagram.com/flpmiddleeasthq</a>

YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOw

# Welcome to Forever Macau!

GENERAL INFORMATION	
Forever Living Products Asia Ltd.	
Office & Product Center Address	6/F Railway Plaza 39, Chatham Road South Tsim Sha Tsui, Kowloon, Hong Kong
<b>Business Hours Office</b>	10:00 am - 18.00 pm (Mon - Fri)
Business Hours Product Center	10:00 am – 22.00 pm (Mon – Fri) 11:00 am – 20:00 pm (Sat) 11:00 am – 19:00 pm (Sun)
Telephone Office	+852 2369 9638
Telephone for Orders	+852 2464 9188
Fax	+852 2375 2538
Email	enquiry@foreverliving.com.hk
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  The applicant must fill out and submit the Form in person, together with the original I.D. or copy (for verification).
- Sign up online Available on <a href="www.foreverliving.com">www.foreverliving.com</a>. The website needs to be switched to country Hong Kong and language Chinese.

#### **ORDERING PRODUCTS**

• Minimum order size FBO: The minimum requirement is HKD 500 (after discount).

Please click <u>here</u> for the Retail price list. Please click <u>here</u> for NCP price list. Please click here for FBO price list.

Other Methods: Tel: +852 2464 9188 Fax +852 2375 2538

Email: enquiry@foreverliving.com.hk

WhatsApp: +852 5374 9638 Website: <u>www.foreverliving.com</u>

- Delivery Cost: (A1) Delivery service is available for purchase of HK\$500 (after personal discount) with a handling fee of HK\$50.
  - (A2) Free delivery service is rendered for purchase of HK\$3,000.00 or above (after discount; count on each computer receipt).
- Average lead time for orders to arrive: Products are usually delivered within 7 working days.
- Payment methods accepted: Cash and Credit Card (Visa or MasterCard) payments are accepted.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

To local FBO's.

Bonuses are issued via Autopay or Bank Transfer.

To foreign FBO's

The company will deposit FBO's bonus payment into their bank account held outside Hong Kong every time the bonus accumulates to HK\$2,000 or above. The banking fee for this service is HK\$115, which will be deducted from the bonus payment. Please also note that some banks may charge additional fees to receive payments. Foreign FBO's will need to check with their respective banks on this.

Also, FBO's who are holding any Forever Bonus Cheques that they have been unable to cash, can send those back with the completed "Bank Account Held Outside Hong Kong (Form D)" to our office and the company will pay those together with their first payment.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- **Social security registration:** Not required.
- Other registrations: Not required.

#### **LOCAL TRAININGS**

No

# Welcome to Forever Malaysia!

Singapore, Brunei

GENERAL INFORMATION	
Forever Living Products (M) Sdn. Bhd.	
Office & Product Center Address	Wisma Forever 25 Jalan Jejaka 3 Taman Maluri 55100 Kuala Lumpur, Malaysia
<b>Business Hours Office</b>	09.00 am - 18.00 pm (Mon - Fri)
Business Hours Product Centre (KL Main Center):	10.00 am – 22.00 pm (Mon – Fri) 13:30 pm – 17:00 pm (Sat) (Product Centers are closed on every 1st Saturday of the month)
Telephone Office	+60 3 9282 0033
Telephone for Orders	(see above)
Fax	+60 3 9283 5055
Email	cs@forever.net.my
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  - Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.
- Sign up online
   Residents of Malaysia can register online at <a href="www.forever.net.my">www.forever.net.my</a>. New sign up member needs to buy a
   Starter Kit at the cost of RM105, which is inclusive of delivery charges for the kit.

- **Minimum order size FBO:** No first order requirement.
- **Delivery Cost:** Minimum delivery cost RM13,80. (Free delivery for purchases of at least RM500 at product centers).

- Average lead time for orders to arrive: Estimate 3-5 days.
- Payment methods accepted: Cash, Credit Card, Debit card and Jompay.
- Local Product Centers available: Yes, We have 19 centers in Malaysia: addresses and business hours are available on our website.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes. Deliver to local Malaysia address only.

- To local FBO's.
   FBO's who have Malaysian bank accounts can receive bonus through direct credit into their bank accounts.
- To foreign FBO's Accumulated bonuses of RM500 or more for foreign FBO's are paid using telegraphic transfer (wire).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Not needed.
- Social security registration: Identity Card (for locals) / Passport (for foreigners)
- Other registrations: Not needed.

#### **LOCAL TRAININGS**

Business presentation and Product knowledge.

# Welcome to Forever Mongolia!

GENERAL INFORMATION		
Forever Living Products Mongolia LLC		
Office & Product Center Address	Sukhaabaatar Duureg, 5 Khoroo UN street, Golomt Khotkhon-Tavan Undur Ulaanbaatar, Mongolia	
<b>Business Hours Office</b>	10.00 am - 19.00 pm (Mon - Fri)	
Business Hours Product Centre	10.00 am – 20.00 pm (Mon – Fri) 12.00 am – 18.00 pm (Sat)	
Telephone Office	+976 7011 5859	
Telephone for Orders	(see above)	
Fax	+976 7010 5859	
Email	khaliunjargal@yahoo.com	
Websites	www.foreverliving.com	

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Application form needs to be bought from the office.

   FBO application form must be submitted in person or via email with approval. Copy of ID is required.
- Sign up online Not offered.

- Minimum order size FBO: No minimum order requirements.
- **Delivery Cost:** 3,500 MNT = \$1,50
- Average lead time for orders to arrive: Within 24 hours
- Payment methods accepted: No cash, all cards and bank transfers are accepted.
- Local Product Centers available: Yes, one product center in Ulaanbaatar city.
- Online purchase by foreign FBO's available: Not offered.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's.
  Directly transferred into FBO's bank account, once the bonus reaches USD20.
- To foreign FBO's Directly transferred into FBO's foreign bank accounts once the bonus reaches USD100.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: Optional.

• Social security registration: No.

• Other registrations: No.

#### **LOCAL TRAININGS**

Daily trainings on Marketing/Products/Incentives 10.00 am – Trainings by sales leaders 13:00 pm – Official company trainings All other trainings are updates on weekly basis and are subject to changes.

# Welcome to Forever Philippines!

GENERAL INFORMATION	
Forever Living Products Philippines	
Office & Product Center Address	Ground Level, Hexagon Corporate Center  1471 Quezon Ave., West Triangle  Quezon City
Business Hours Office	10:00 am – 20:30 pm (Mon – Fri) 11:00 am – 19:30 pm (Sat)
Telephone Office	+632 367 3837
Toll-Free	+1 800 10 3673837
Fax	+632 723 9316
Email	foreverCSS@flpphilippines.com.ph mis@flpphilippines.com.ph
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please click <u>here</u> to download the FBO application form. Printouts are accepted.

   Both sponsor and applicant need to sign.
- Sign up online Residents of the Philippines can register online at <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

- Minimum order size FBO: No minimum purchase.
- **Delivery Cost:** Current Delivery Rates for 1-3 kgs: Metro Manila is PHP65; Rizal is PHP 85; Luzon/Visayas/Mindanao is PHP1112. Additional charges for any subsequent kg is PHP 20 for metro Manila & Rizal; PHP39,20 for Luzon/Visayas/Mindanao.
- Average lead time for orders to arrive: Orders for delivery NATIONWIDE will take 2-5 working days to arrive.
- **Payment methods accepted:** Cash, Bank Deposit through Bank of the Philippine Island or Banco De Oro, Debit Card, Credit Card using VISA or MasterCard, Bank Transfer.
- Local Product Centers available: Yes, we have Five Business Centers in the Philippines:
  - 1. HEAD OFFICE Quezon City Address: Ground Level, Hexagon Corporate Center, 1471 Quezon Ave. West Triangle, Quezon City Trunklines No. (02) 367-3837 to 31, Toll Free No. 1-800-10-3673837, Email address: forevercss@flpphilippines.com.ph
  - 2. DAVAO BUSINESS CENTER, Address: Unit 1-81 ICOHNS Center Bldg. Quirino Ave., cor. Mt. Mayon

St., Davao City

Telephone No. (082) 226-3048 Mobile No. 0917-533-0970

Email address: davao@foreverlivingph.com

3. CAGAYAN DE ORO BUSINESS CENTER, Address : Sky Hi Bldg. J.R. Borja St., Cor. Rizal St. Brgy. 11

Cagayan De Oro City

Telephone No. (082) 852-1727 Mobile No. 0917-533-0976

Email address: cdo@foreverlivingph.com

4. CEBU BUSINESS CENTER, Unit 207 & 209 Jesa I.T Center, # 90 Gen. Maxilom Avenue, Cebu City,

Telephone No. (032) 266-3576 Mobile No. 0917-533-0973

Email address: <a href="mailto:cebu@foreverlivingph.com">cebu@foreverlivingph.com</a>

5. CALAMBA BUSINESS CENTER, Address: D 'Verde Bldg. Brgy. Halang, National Hi-way, Calamba Laguna,

Tel. No. (049) 3060-065 Mobile No. 09178255759

Email address: calamba@foreverlivingph.com

6. LEGAZPI BUSINESS CENTER, Address: Air 21 Building Lakandula Drive, Brgy. Cruzada, Legazpi Citv. Albay

Mobile No. 0977-826-3624

Email address: <a href="mailto:legazpi@foreverlivingph.com">legazpi@foreverlivingph.com</a>

- Online purchase by foreign FBO's available: Yes, as long as the foreign FBO is Internationally sponsored into FLP Philippines.
- First order required while signing up as Novus Customer?: No minimum purchase.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, the website is <a href="www.foreverliving.com">www.foreverliving.com</a>; just choose Philippines under location.

#### **BONUS PAYMENT**

- To local FBO's.
  - a. Cheque
  - b. Bank Transfer and direct deposit to FBO account
- To foreign FBO's

Demand Draft or Wire Transfer with form to be filled up by the FBO and must include Tax Identification Number (TIN).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax Identification Number (TIN)
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

• Business Opportunity Meeting, New Forever Business Owner Orientation, Product Training, Special Trainings.

# Welcome to Forever Qatar!

GENERAL INFORMATION	
Forever Living Products FZE, LLC	
Office & Product Center Address	Block B, B23 & 24, WB Road 21, Dubai Airport Free Zone
P.O. Box	P.O. Box 54305, Dubai, United Arab Emirates
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri)
Telephone	+971 4299 4800
Telephone for orders	(see above)
Fax	+971 4299 4887
Email	Customerservice-uae@foreverliving.ae
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Please click <u>here</u> to download the FBO application form. Printouts are accepted.
   Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online is not offered.

- Minimum order size FBO: First order minimum requirement is AED 200.
   Price list can be downloaded here.
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00.
- Average lead time for orders to arrive: 24 to 48 hours from order confirmation.
- Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card.
- Local Product Centers available: UAE Product Centers
   TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
   Tel. No. +971 4 5134823
   DEIRA S.S. Lootah Corporate Building Salahudin Road Deira, Dubai (Opposite Al Yasmeen Building, near

Abu Hail Metro Station) Tel. No. +971 4 2978114

ABU DHABI Villa 3/7, Al Murror Street, Near Al Fardan Exchange, same line with Abu Dhabi Cooperative Society, Abu Dhabi UAE Tel. No. +971 56 8083394

• First order required while signing up as Novus Customer?: To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor.

#### **BONUS PAYMENT**

- To local FBO's
  - 1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products.
  - 2. By bank transfer to account details provided by FBO.
- To foreign FBO's
  - 1. By wire/bank transfer to the account details provided by FBO
  - 2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: <u>www.facebook.com/FLPMiddleEastHQ</u> INSTAGRAM: <u>www.instagram.com/flpmiddleeasthq</u>

YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOw

## Welcome to Forever Saudi-Arabia!

GENERAL INFORMATION	
Forever Living Products FZE, LLC	
Office & Product Center Address	Block B, B23 & 24, WB Road 21, Dubai Airport Free Zone
P.O. Box	P.O. Box 54305, Dubai, United Arab Emirates
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+971 4 2994 800
Telephone for orders	(see above)
Fax	+971 4 2994 887
Email	Customerservice-uae@foreverliving.ae
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please click <u>here</u> to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online Is not offered.

- **Minimum order size FBO:** First order minimum requirement is AED 200. Price list can be downloaded on www.foreverliving.com
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00
- Average lead time for orders to arrive: 24 hrs to maximum of 48 hrs from order confirmation
- Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card
- Local Product Centers available: UAE Product Centers
  TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai
  Tel. No. +971 4 5134823

DEIRA S.S. Lootah Corporate Building Salahudin Road Deira, Dubai (Opposite Al Yasmeen Building, near Abu Hail Metro Station) Tel. No. +971 4 2978114

ABU DHABI Villa 3/7, Al Murror Street, Near Al Fardan Exchange, same line with Abu Dhabi Cooperative Society, Abu Dhabi UAE Tel. No. +971 56 8083394

Online purchase by foreign FBO's available:

**First order required while signing up as Novus Customer?:** To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor

**Grouped order possible?:** 

Online shop +website available for foreign FBO's?:

#### **BONUS PAYMENT**

- To local FBO's.
  - 1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products
  - 2. By bank transfer to account details provided by FBO
- To foreign FBO's
  - 1. By wire/bank transfer to the account details provided by FBO
  - 2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: <u>www.facebook.com/FLPMiddleEastHQ</u> INSTAGRAM: <u>www.instagram.com/flpmiddleeasthq</u>

YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOw

# Welcome to Forever Singapore!

Malaysia, Brunei

GENERAL INFORMATION	
Forever Living Products Singapore Pte Ltd.	Malaysia, Brunei
Office & Product Center Address	50 Eu Tong Sen Street 059803 Singapore
Business Hours Office	11.00 am – 22:00 pm (Mon – Fri) 13:00 pm – 17:00 pm (Sat)
Telephone Office	+656 222 2221
Telephone for Orders	(see above)
Email	cs@forever.net.sg
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   FBO application forms are supplied by the office as they have been produced in the print shop. No
   printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant
   need to sign.
- Sign up online
   Residents of Singapore can register online <u>here</u> New sign up member needs to buy a Starter Kit at the cost of SGD50, which is inclusive of delivery charges for the kit.

- **Minimum order size FBO:** Each order must be a minimum of SGD25. Price list can be downloaded on www.forever.net.sg.
- **Delivery Cost:** SGD12 for online purchase for purchases up to SGD1,000. (Free delivery for purchase at product center for invoice amount of at least SGD300).
- Average lead time for orders to arrive: 2 delivery days from payment date (delivery days are Mon to Fri, excluding public holidays)
- Payment methods accepted: Online: credit card, bank transfer. Product Center: credit card, on-site bank transfer, cash.
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: Yes. Delivery to local Singapore address only.
- First order required while signing up as Novus Customer?: No.

- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes. Delivery to local Singapore address only.

To local FBO's.

FBOs who have local Singapore bank accounts can receive bonus through direct credit into their bank accounts.

To foreign FBO's

Accumulated bonuses equivalent to RM500 or more for foreign FBO's are paid using telegraphic transfer (wire).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Not needed.
- Social security registration: Identity Card (for locals) / Passport (for foreigners)
- Other registrations: Not needed.

#### **LOCAL TRAININGS**

OPP and some product training.

# Welcome to Forever Singapore!

Malaysia, Brunei

GENERAL INFORMATION	
Forever Living Products Singapore Pte Ltd.	Malaysia, Brunei
Office & Product Center Address	50 Eu Tong Sen Street 059803 Singapore
Business Hours Office	09.00 am – 17:00 pm
Telephone Office	+656 222 2221
Telephone for Orders	+656 222 2221
Email	cs@forever.net.sg
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.
- Sign up online
   Residents of Singapore can register online <u>here</u> New sign up member needs to buy a Starter Kit at the cost of SGD50, which is inclusive of delivery charges for the kit.

- **Minimum order size FBO:** Each order must be a minimum of SGD50. Price list can be downloaded on <a href="https://www.forever.net.sg">www.forever.net.sg</a>.
- Delivery Cost:
- Average lead time for orders to arrive:
- Payment methods accepted:
- Local Product Centers available:
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?:
- Grouped order possible?:
- Online shop + website available for foreign FBO's?:

To local FBO's.

FBOs who have local Singapore bank accounts can receive bonus through direct credit into their bank accounts.

To foreign FBO's

Accumulated bonuses equivalent to RM500 or more for foreign FBO's are paid using telegraphic transfer (wire).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

No

## Welcome to Forever Taiwan!

GENERAL INFORMATION	
Forever Living Products Taiwan	
Office & Product Center Address	5th floor, no. 130, Nan King East Road Section 3 Taipei, Taiwan R.O.C. 104
<b>Business Hours Office</b>	09.30 am - 18.30 pm (Mon - Fri)
Business Hours Product Center	Taipei: 09.30 am - 21.30 pm (Mon - Fri) 13.00 pm – 18.00 (Sat - Sun) Others: 13:00 am - 21:30 pm (Mon - Fri) 13:00 am – 18:00 pm (Sun only)
Telephone Office	+886 2 8772 3000
Telephone for Orders	+0800 090 632
Fax	+886 2 8772 1000
Email	flptw@flptw.com.tw
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

Sign up online
 Not offered

- Minimum order size FBO: NT\$3,000 (US\$100)
- **Delivery Cost:** Free delivery charges for every minimum order of NT\$5,000
- Average lead time for orders to arrive: Orders before 3:00 p.m., next day delivery
- Payment methods accepted: Cash or Credit Card (Visa and MasterCard)
- Local Product Centers available: Yes (Taipei, Chungli, Tainan, and Kaohsiung)
- Online purchase by foreign FBO's available: Need to confirm order with Customer Service. Delivery within Taiwan only.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes. Need to confirm order with Customer Service. Delivery within Taiwan only.

To local FBO's.
 Bank transmittal to FBO's personal local bank account

To foreign FBO's
 Bank transmittal to FBO's personal foreign bank account after deducting bank service charge (should accumulate volume bonus to US\$100 and above)

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

Product workshop
Business Presentation

## Welcome to Forever Thailand!

GENERAL INFORMATION	
Forever Living Products Thailand Co., Ltd.	
Office & Product Center Address	Bangkok Product Centre Unit 3923, 9th Floor, BB Building 54 Sukhumvit Soi (Asoke) Road, Bangkok, 10110 Thailand
Business Hours Office	10:00 am – 19:00 pm (Mon – Fri) Closed weekends and Bank Holidays
Telephone Office	+662 258 0842-3
Telephone for orders	+662 258 0842-3
Fax	+662 258 0843
Email	info@foreverliving.co.th (General inquiries) international@foreverliving.co.th (Foreign relations) orders@foreverliving.co.th (Orders) support@foreverliving.co.th (FBO support)
Websites	www.foreverliving.co.th

## **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- Sign up with a form
   Please click <u>here</u> for the FBO application form in English and Thai. Printouts are accepted. Applicant need to sign.
- Sign up online at this <u>link</u>.

- Minimum order size FBO: First order minimum requirement is Baht 1,000. A designated order form is
  not generally required but may be asked by staff under certain circumstances. Please click <a href="here">here</a> for the
  price list.
- **Delivery Cost:** Depends on the size of the order by weight.
- Average lead time for orders to arrive: Depends on when the payment is carried out. Orders typically take 1 to 2 working days outside of Bangkok. In Bangkok next day delivery is generally offered depending on area and if order is placed before 2pm. Same day delivery is offered at extra charge.
- Payment methods accepted: Cash, wire transfer and credit cards if ordering from the website or at the product center.

- Local Product Centers available: Bangkok Product center and any of our meeting venues.
- Online purchase by foreign FBO's available: Yes, foreign and local FBO's can purchase online at <a href="www.foreverliving.co.th">www.foreverliving.co.th</a> once they have received a login and password when they've requested it at support@foreverliving.co.th.
  - In the email the subject should state "request login and password" then in the message the FBO needs to state their full name (first and last) and their 12 digit ID number.
- First order required while signing up as Novus Customer?: Yes.
- **Grouped order possible?:** No, each FBO gets a separate invoice per transaction under their name and their corresponding ID number.
- Online shop +website available for foreign FBO's?: Online shop available for personal purchases only. Website for FOB's are soon going to be available.

• Bank transfer and PayPal. The costs of payment via International Bank transfer is deducted from commissions. Costs vary according to the amount transferred and the recipient's country. PayPal no fees. This excludes charges that might be levied by the recipient's bank or credit institution.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** In Thailand only companies can be VAT registered unless an individual's annual turnover exceeds the 1.8 million Baht threshold (approx.58k US\$). Thai domestic FBO's cannot register as an FBO business entity, we do however honor foreign FBO's registered as a business entity. Link to the Thai Revenue Dept.: www.rd.go.th/publish/6043.0.html
- **Social security registration:** The 13 digit Thai National ID card is required when Thai nationals apply for a FBOship. For foreigners passport info is needed. Thailand requires for withholding tax to be withheld by the payer and paid to the Revenue Department on their behalf. National and foreign residents are taxed different rates according to double taxation treaties in existence with their country of residence.
- Other registrations: No other known.

#### **LOCAL TRAININGS**

Business Meetings 3 times a week in Bangkok and in select provinces held monthly, please refer to schedule on website at www.foreverliving.co.th.

# Welcome to Forever Un Arab Emirates!

Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia

GENERAL INFORMATION	
Forever Living Products FZE, LLC	Abu Dhabi, Bahrain, Kuwait, Qatar, Saudi-Arabia
Office & Product Center Address	Block B, B23 & 24, WB Road 21, Dubai Airport Free Zone
P.O. Box	P.O. Box 54305, Dubai, United Arab Emirates
Business Hours Office	08.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+971 4 2994 800
Telephone for orders	(see above)
Fax	+971 4 2994 887
Email	Customerservice-uae@foreverliving.ae
Websites	www.foreverliving.com

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please click <u>here</u> to download the FBO application form. Printouts are accepted. Both sponsor and applicant need to sign. Faxes, scans and copies of any sort are not accepted.
- Sign up online Is not offered.

- **Minimum order size FBO:** First order minimum requirement is AED 200. Price list can be downloaded here
- **Delivery Cost:** Home Delivery is free of charge for orders AED500.00 and above (based on total Invoice Amount) Orders below AED 500.00 will be charged a delivery fee of AED 50.00
- Average lead time for orders to arrive: 24 hrs to maximum of 48 hrs from order confirmation
- Payment methods accepted: Cash, FLP Middle East Bonus Cheques and Credit Card

• Local Product Centers available: UAE Product Centers

TECOM Floor 10, Office 10C-C, 10C-13, 10C-14, 10C-15 in I-Rise Tower Al Thaniyan 1st, Tecom, Dubai Tel. No. +971 4 5134823

DEIRA S.S. Lootah Corporate Building Salahudin Road Deira, Dubai (Opposite Al Yasmeen Building, near Abu Hail Metro Station) Tel. No. +971 4 2978114

ABU DHABI Villa 3/7, Al Murror Street, Near Al Fardan Exchange, same line with Abu Dhabi Cooperative Society, Abu Dhabi UAE Tel. No. +971 56 8083394

- Online purchase by foreign FBO's available: Foreign FBO's can purchase online as long as his/her ATP number is registered in the Middle East. FBO has to log in to their online account through <a href="https://www.foreverliving.com">www.foreverliving.com</a> in order to place their orders.
- First order required while signing up as Novus Customer?: To activate the account, a Novus Customer need to purchase at least AED 200.00 or AED 1,420.75 to complete the 2CC and level up to Assistant Supervisor
- **Grouped order possible?:** Group order is not possible on online orders but can be accommodated through our manual ordering system by sending an email or whatsapp message to our E-Commerce/ Home Delivery Team. Team address: <a href="mailto:orders@foreverliving.ae">orders@foreverliving.ae</a> / WhatsApp number: +971 56 403 8370
- Online shop +website available for foreign FBO's?: Yes, as long as their ATP number is registered in the Middle East.

#### **BONUS PAYMENT**

- To local FBO's.
  - 1. Cheque which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products
  - 2. By bank transfer to account details provided by FBO
- To foreign FBO's
  - 1. By wire/bank transfer to the account details provided by FBO
  - 2. Upon request from FBO, a cheque can be issued which they can either cash from EmiratesNBD (our official bank) or use it for their purchase of products

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: Not required

• Social security registration: Not required

• Other registrations: Not required

#### **LOCAL TRAININGS**

Monthly trainings and other announcements are available on our Facebook and other social media pages like Instagram.

FACEBOOK: <u>www.facebook.com/FLPMiddleEastHQ</u> INSTAGRAM: <u>www.instagram.com/flpmiddleeasthq</u>

YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOw

#### MIDDLE EAST PRODUCT CENTERS' HOURS OF OPERATIONS

UAE

Dubai Deira

Open every day 10:00 a.m. - 22:00 p.m.

DUBALTECOM

Open every day 10:00 a.m. - 22:00 p.m.

ABU DHABI

Open every day 10:00 a.m. - 22:00 p.m.

KUWAIT

Saturday – Thursday: 09:30 a.m. – 13:30 p.m. / 16:30 p.m. – 21:00 p.m. Friday 15:30 p.m. – 21:00 p.m.

#### SAUDI ARABIA

Riyadh

Sunday, Monday & Wednesday 09:00 a.m. 0 12:00 p.m. / 16:00 p.m. – 22:00 p.m.

Thursday & Saturday 09:00 a.m. - 12:00 p.m. / 16:00 p.m. - 23:00 p.m.

Friday 16:00 p.m. – 23:00 p.m.

#### AL KHOBAR

Sunday – Thursday & Saturday 09:00 a.m. – 12:00 p.m. – 16:00 p.m. – 22:30 p.m. Friday 16:00 p.m. – 22:30 p.m.

#### JEDDAH

Sunday, Wednesday, Thursday & Saturday 09:00 a.m. – 13:00 p.m. / 16:00 p.m. – 22:00 p.m. Monday & Tuesday 10:00 a.m. – 13:00 p.m. – 16:00 p.m. – 22:00 p.m.

#### AL AHSA

Sunday – Thursday & Saturday 09:00 a.m. – 12:00 p.m. – 16:00 p.m. – 22:30 p.m. Friday 16:00 p.m. 22:20 p.m.

#### QATAR

Sunday - Thursday 10:00 a.m. - 13:00 p.m. / 16:00 p.m. - 22:00 pm.

Friday 14:00 p.m. – 22:00 p.m.

Saturday 10:00 a.m. - 22:00 p.m.

#### OMAN

Muscat

Open every day: 11:00 a.m. - 14:00 p.m. / 15:00 p.m. - 20>00 p.m.

#### IBRI

Open every day: 11:00 a.m. - 14:00 p.m. / 15:00 p.m. - 20:00 p.m.

#### SALALAH

Open every day: 11:00 a.m. - 14:00 p.m. / 15:00 p.m. - 20:00 p.m.

#### JORDAN

Amman

Saturday - Thursday 09:00 a.m. - 21:00 p.m.

Friday 14:00 p.m. 20:00 p.m.

#### IRBID

Sunday - Saturday 10:00 a.m. - 20:00 p.m.

Closed on Friday

#### BAHRAIN

Open every day 11:00 a.m. - 14:00 p.m. / 15:00 p.m. - 20:00 p.m.

#### LEBANON

Monday - Friday 08:30 a.m. - 17:00 p.m.

# Welcome to Forever Vietnam!

GENERAL INFORMATION	
Aloe Trading Company Ltd.	
Office Address	Ms. Truong Thi Nhi Admin Office:  19C Cong Hoa Street, Ward 12, District Tan Binh, HCMC, VN
General Office	99 Nam Ky Khoi Nghia Street, Wards 7, District 3 Ho Chi Minh City Vietnam
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+848 932 5076, 932 5475, 932 6509
Telephone for orders	See above
Fax	+848 932 5928
Email	atclohoi@hcm.vnn.vn
Websites	www.flpvietnam.com

## **FREQUENTLY ASKED QUESTIONS**

#### NOTE

The Vietnamese area does not offer incoming International Sponsoring. Foreign FBO's cannot sponsor anybody with Vietnamese residence, nor can they have their data unlocked for Vietnam and purchase products there.

Vietnamese FBO's can pursue International Sponsoring in other countries.

## Welcome to Forever Australia!

GENERAL INFORMATION	
Forever Living Products Australia	
Office & Product Center Address	<u>Unit 5C, 6 Boundary Road</u> <u>Northmead 2152, New South Wales</u>
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri) 10.00 am – 14.00 pm (Sat)
Telephone Office	+61 2 9635 3011
Telephone for Orders	(see above)
Email	enquiries@flpaus.com.au
Website	www.foreverliving.com.au

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form is not offered.
- Sign up online:

Please go to <a href="www.foreverliving.com.au">www.foreverliving.com.au</a>, check the country is showing as Australia at the top left, then click "Join" at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

- **Minimum order size Retail/Novus:** There is no minimum order amount for Retail and Novus Customer orders.
- Delivery Cost: Delivery is \$8.25 (incl. GST).
- Average lead time for orders to arrive: Victoria/New South Wales/Queensland 2-3 business
- days, South Australia 3-4 business days and Western Australia 5-7 business days.
- Payment methods accepted: Credit Card, PayPal (online orders only).
- Local Product Centers available: Yes, in Sydney (head office).
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, via FLP360.

- To local FBO's Local Bonuses are paid by Direct Deposit.
- To foreign FBO's
   Bonuses paid to Foreign FBOs must accumulate to AUD \$100 before they are paid. FBO's have the option of increasing this minimum amount up to \$500 if they prefer. Bonuses are paid by Cheque in Australian Dollars. Foreign bonus can be paid electronically by arrangement. Please email carlab@flpaus.com.au to make the necessary arrangements.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- GST Registration: No.
- Social security registration: No.
- Other registrations: No, Note Australian Business Number and GST registrations are optional for most FBO's.

## **LOCAL TRAININGS**

Please see www.flpaus.com.au/events

## Welcome to Forever New Zealand!

GENERAL INFORMATION	
Forever Living Products New Zealand	
Office & Product Center Address	278, Manukau Road Epsom, Auckland, NZL1023
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
<b>Business Hours Product Centre</b>	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+64 9 523 2564
Telephone for Orders	(see above)
Email	fplnz@foreverliving.co.nz
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form is not offered.
- Sign up online:

Please go to <u>www.foreverliving.com</u>, change the country to be New Zealand at the top left, then click "Join" at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

- **Minimum order size FBO:** You can join without placing an initial order. All orders must contain a minimum \$100+gst (\$115) of products (this excludes literature and delivery).
- **Delivery Cost:** \$8 +gst (\$9,20).
- Average lead time for orders to arrive: 2-4 business days (depending upon location).
- Payment methods accepted: MasterCard, Visa.
- Local Product Centers available: Yes, 278 Manukau Rd. Epsom.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, via FLP360.

- To local FBO's Local Bonuses are paid by cheque.
- To foreign FBO's
   Bonuses paid to Foreign FBOs must accumulate to NZD \$100 before they are paid. FBO's have the option of increasing this minimum amount up to \$500 if they prefer. Bonuses are paid by cheque in New Zealand Dollars.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

Yes, weekly, Wednesday evenings, 278 Manukau Road, Epsom. Refer website for up to date details.

## Welcome to Forever Albania!

GENERAL INFORMATION	
Forever Living Products Hungary (Albania)	
Office & Product Center Address	<u>Rr. Selim Brahja 110.</u> <u>Sank Vjeter – Tirana</u>
Business Hours Office	09.00 am – 13.00 pm and 16.00 pm – 20.00 pm (Mon – Fri)
Telephone Office	+355 44 500 866
Telephone for Orders	+355 44 500 866
Email	flpalbania@tring.al
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

## **ORDERING PRODUCTS**

- Minimum order size FBO: €55,00 plus VAT
- **Delivery Cost:** For orders above 1CC, delivery is free of charge.
- Average lead time for orders to arrive: 2 working days.
- Payment methods accepted: Cash and Credit Card
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: -
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: -
- Online shop +website available for foreign FBO's?: -

## **BONUS PAYMENT**

- To local FBO's Domestic bonuses are paid by wire transfer.
- To foreign FBO's
   Foreign FBO's are paid by wire transfer. Invoice must be issues for Forever Living Products Albania, the
   amount of the invoice must reach €100,00. We are obligatory to withhold 15% of total bonus for Albania
   Tax Office.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

Yes, for further information, please call +355 44 500 866

## Welcome to Forever Austria!

GENERAL INFORMATION	
Forever Living Products Austria GmbH.	
Office & Product Center Address	Brünner Straβe 41 2201 Hagenbrunn
<b>Business Hours Office</b>	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+43 2246 207550
Telephone for Orders	+43 2246 207550
Fax	+49 89542 435 2532
Email	service@flp.at
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please click on the country:
  - Austria

The form needs to be signed manually. Afterwards you can send it to the Austrian office by fax, mail or by post.

• Sign up online German and Austrian residents can register here under their sponsor's FBO number:

The website <u>www.flp.at</u> will only process foreign FBO numbers for online registrations after German office staff have prepared the foreign ID number for online use. Please send an email to <u>service@flp.at</u> to have your FBO number prepared if you want www.flp.at to access your ID number for online sponsoring.

Registering online requires entering payment details (IBAN and BIC for bank withdrawal or credit card details). Those who choose to pay by depositing the payable amount into a bank account in advance are requested to submit an application form.

After the online registration the system sends an email with FBO number, preliminary password for <a href="www.flp.at">www.flp.at</a> and a pre-filled FBO application form. The application form needs to be returned with applicant's signature within two weeks. It is the signed application form only that is legally binding. If possible send the application form scanned to <a href="mailto:stammdaten@flp.at">stammdaten@flp.at</a>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: €100.00
- **Delivery Cost:** €6,00 for orders inferior to €300,00. Online order €3,00.
- Average lead time for orders to arrive: Delivery will take place within 2 to 5 days.
- **Payment methods accepted:** Foreign FBO's: Credit Card, pre-payment or Cash on Delivery. Domestic FBO's: SEPA direct debit, deposit, credit card, payment in cash or cash on delivery.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Optional.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Online shop NO, Website Yes.

#### **BONUS PAYMENT**

To local FBO's

FBO's with bank accounts in SEPA countries will receive bonus payment through bank transfer if they submit their accounting information including IBAN and BIC.

To foreign FBO's

FBO's living outside of Germany and Austria receive cheques if they cannot provide an account inside a SEPA Country. Bonuses for FBO's living outside the area Germany and Austria will be paid for the months January through November if their bonuses reach the limit of €100,00. In January accounts are cleared and all bonuses that have reached the limit of €1,00 until December are paid.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your UST-ID on the application form.
- Social security registration: -
- Other registrations: -

### **LOCAL TRAININGS**

Please contact the office for the latest schedule.

## Welcome to Forever Azerbaijan!

GENERAL INFORMATION	
Forever Living Products Azerbaijan	
Office & Product Center Address	2nd Jeyhun Haijbeyil Lane, Narimanov district, Baku city AZ 1010 Azerbaijan
Business Hours Office	09.00 am - 19.00 pm (Apr - Oct) 09.00 am - 18:00 pm (Nov - March)
Telephone Office	+994 12465 43 96
Telephone for Orders	+994 1246 54397
Email	flpaz@foreverliving.az
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form
  - To be a FBO, prospects have to provide an original and signed application form and a national ID card copy (for residents), or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Azeri Manat.
- Sign up online
   We don't accept online registration or orders yet, it is under construction.

- **Minimum order size FBO:** First order minimum is €100 and minimum orders for existing FBO's is €50. Delivery isn't available in Azerbaijan. There is no delivery outside of the country.
- Delivery Cost: N/A
- Average lead time for orders to arrive: N/A
- Payment methods accepted: Payments can be made by cash or credit card.
- Local Product Centers available: Yes at the head office in Baku (address: see above)
- Online purchase by foreign FBO's available: N/A
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: N/A

To local FBO's

Domestic bonuses are paid by bank transfer.

To foreign FBO's

We pay bonuses by bank transfer to foreigner FBO's. Bonus amount has to be \$200 USD or up and will be transferred when details below have been submitted to our office:

## BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (USD) Account Holder's Name:

Bank Name: Bank Address: Account Number:

IBAN:

Swift Code:

The Form of Contract (signed) Maintenance Act (signed)

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

There are business presentations and product trainings all year round in our head office. We send monthly meeting list at the beginning of every month to our FBOs.

Please, contact the head office for the current calendar of events.

## **ADDRESS**

FLP Azerbaijan head office is in Baku. We have business presentations and trainings all year round and sell products at this office.

## Welcome to Forever Baltics!

Lithuania, Estonia, Latvia

GENERAL INFORMATION	
Forever Living Products Baltics UAB	
Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 am – 18:00 pm (I – IV) 09:00 am – 17:00 pm (V)
Telephone Office	+370 5261 0070
Telephone for Orders	+370 5261 1309
Fax	+370 5261 0750
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form Please click the country for the application form you require:
  - Lithuania
  - Estonia
  - Latvia

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

Sign up online

On www.foreverliving.lt residents of the Lithuanian area can register.

On www.foreverliving.lv residents of the Latvian area can register.

On www.foreverliving.ee residents of the Estonian area can register.

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.00
- Average lead time for orders to arrive: 2 working days

- Payment methods accepted: Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.
- Local Product Centers available: Yes, At Pylimo 30, LT-01135 Vilnius, Lithuania.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, €50.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Online shop for Lithuanian residents: <u>click here</u>. Online shop for Latvian residents: <u>click here</u>. Online shop for Estonian residents: <u>click here</u>.

To local FBO's

The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

To foreign FBO's
 Bonuses are paid to foreign FBO's via bank transfer against an invoice from FBO when above €100,00.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Tax office registration needed and provide registration certificate.
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

Opportunity meetings offered in 9 locations in Lithuania and 2 locations in Latvia. Please call the office for more information.

## Welcome to Forever Belgium!

GENERAL INFORMATION	
Forever Living Products Belgium	
Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Business Hours Product Centre	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+31 88 646 0200 (Reception, Netherlands)
Telephone for Orders	+32 (0) 3 808 1023 (Belgium for orders)
Email	support@foreverliving.nl
Website	www.foreverliving.com (Dutch, English and French content)

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

Sign up with a form: <u>Belgium</u>

All forms can be printed, there is no need for carbon copies. Only the applicant's signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box or fax.

Sign up online:

On <u>Forever Living</u> residents of the Netherlands, Belgium and Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.

- Minimum order size FBO: €50,00 in products excl. VAT and excl. literature.
- **Delivery Cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- Average lead time for orders to arrive: Within 3 working days

- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, Multisafe Pay and Cash on Delivery. Cash on Delivery €5,00 excl. VAT payment costs.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Belgian area on <u>Forever Living</u> inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for <a href="www.foreverliving.com">www.foreverliving.com</a> by sending an email to: <a href="support@foreverliving.nl">support@foreverliving.nl</a>

## **BONUS PAYMENT**

To local FBO's

Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.

• To foreign FBO's
Bonuses are paid by bank transfers when they accumulate to € 100,00. The Dutch office requires banking information including IBAN, BIC and SWIFT.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** If you are in possession of a VAT number and you want to receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
- Social security registration: No.
- Other registrations: Yes, FAVV / AFSCA.

#### LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings, please visit www.foreverliving.com and choose Belgium, Luxemburg or The Netherlands. Then choose News.

## Welcome to Forever Benelux!

Belgium, Netherlands, Luxemburg

GENERAL INFORMATION	
Forever Living Products Benelux	Belgium, Netherlands, Luxemburg
Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
<b>Business Hours Product Centre</b>	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+31 88 646 0200 (Netherlands) +32 (0)3 808 1023 (Belgium for orders ) +352 (0)2 786 1452 (Luxemburg for orders)
Telephone for Orders	+31 88 646 0200 (Netherlands for orders)
Email	support@foreverliving.nl
Website	www.foreverliving.com (Dutch, English and French content)

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form:
  - Netherlands
  - Belgium
  - <u>Luxemburg</u>

All forms can be printed, there is no need for carbon copies. Only the applicant's signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box.

## Sign up online:

On <u>Forever Living</u> residents of the Netherlands, Belgium and Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.

### **ORDERING PRODUCTS**

- Minimum order size FBO: €50.00 in products excl. VAT and excl. literature.
- **Delivery Cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- Average lead time for orders to arrive: Within 3 working days
- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, iDeal, Multisafe Pay and Cash on Delivery. Cash on Delivery €5,00 excl. VAT payment costs.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Dutch area on <u>Forever Living</u> inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for <a href="www.foreverliving.com">www.foreverliving.com</a> by sending an email to: <a href="support@foreverliving.nl">support@foreverliving.nl</a>

## **BONUS PAYMENT**

- To local FBO's
  - Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.
- To foreign FBO's
   Bonuses are paid by bank transfers when they accumulate to € 100,00. The Dutch office requires banking information including IBAN. BIC and SWIFT.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

There are Opportunity and Product meetings. For times and locations of these meetings, please visit <a href="https://www.foreverliving.com">www.foreverliving.com</a> and choose Belgium, Luxemburg or The Netherlands. Then choose News.

# Welcome to Forever Bosnia & Herzegovina!

GENERAL INFORMATION	
Forever Living Products Hungary (Bosnia & Herzegovina)	
Office & Product Center Address	<u>Trg Djenerala Draze 3</u> <u>763000 Bijeljina, Bosnia &amp; Herzegovina</u>
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+387 55 211 784
Telephone for Orders	+387 55 211 784
Email	flpbos@teol.net forever.flpbos@gmail.com flpbosniacustomercare@gmail.com
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form:
   Printed forms are available in our Product Center.
- Sign up online: On-going introduction

#### ORDERING PRODUCTS

- Minimum order size FBO: €55,00 +17% VAT
- **Delivery Cost:** This is determined by the weight of the order and the location it needs to be delivered to.
- Average lead time for orders to arrive: Normal delivery time is 24 to 48 hours.
- Payment methods accepted: Credit Card and wire transfer to our bank accounts.
- Local Product Centers available: Yes: FLP Bosnia & Herzegovina, FLP Sarajevo Dzemala Bijedica 166A, 71000 Sarajevo.
- Online purchase by foreign FBO's available: -
- First order required while signing up as Novus Customer?: Yes, first order goes with an application form.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: In setup process at the moment

## **BONUS PAYMENT**

To local FBO's

Domestic bonuses are paid by bank transfer. Income tax and contribution for pension security are deducted. FBO's registered as companies send their companies invoices.

To foreign FBO's
 Head office, Forever Living Products Hungary pays foreign FBO's, we have mutual compensation bonus
 agreement in our group.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Not necessary for private persons, for entrepreneurships above certain level
- Social security registration: -
- Other registrations: Personal Identification number

## **LOCAL TRAININGS**

Yes, the training is given by managers in the business. OTS (online training system), free access to Webinar platform, public presentations.

## Welcome to Forever Bulgaria!

GENERAL INFORMATION	
Forever Living Products Bulgaria EOOD	Bulgaria, Macedonia
Office & Product Center Address	41B Burel Street 1408 Sofia Bulgaria
<b>Business Hours Office</b>	09.00 am - 19.00 pm (Mon - Fri)
Business Hours Product Center	10.00 am – 19.00 pm (Mon) 09:30 am – 19.00 pm (Tue – Fri)
Telephone Office	+359 2954 9580 +359 2953 1814
Telephone for Orders	See above.
Email	flpb@flp.bg
Websites	www.foreverliving.com; www.flp.bg

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

Sign up with a form
 Please click here for the application forms: <u>Bulgaria</u>, <u>Macedonia</u>. This printout is accepted by the
 Bulgarian office with an original signature only. The application form must be submitted in two copies –
 each of the two application forms must carry the original signature.

Faxed applications are accepted but the original needs to be sent to the office by regular mail.

Sign up online
 Please click here for signing up online: <u>Bulgaria</u>, <u>Macedonia</u>. Please note that the Online Join is provided through the local website <u>www.flp.bg</u>. It is intended to be used by local residents and is in Bulgarian and Macedonian only.

- **Minimum order size FBO:** The order requirement is €45 for first and subsequent orders. Each new Application Form should be accompanied by the Applicant's first order.
- **Delivery Cost:** Bulgaria offers the following types of delivery: 4.00 BGN drop-ship and 5.00 BGN door-to-door deliveries in Sofia; 2-business-days delivery: 5.00 BGN drop-ship and 6.00 BGN door-to-door; 1-business-day delivery: 7.00 BGN drop-ship and 8.00 BGN door-to-door. Macedonia deliveries are 150.00 MKD for a 2-business-days delivery picked-up from a local courier office or delivered to the FBO's address and 210.00 MKD for a 1-business-day delivery picked-up from a local courier office or delivered

to the FBO's address.

- Average lead time for orders to arrive: See above.
- **Payment methods accepted:** Product Centre: Cash and debit/credit cards. Phone / online orders: Cash on delivery, bank transfer / cash deposit into our bank account. Online: only Visa / MasterCard.
- Local Product Centers available: Bulgaria: 41B Burel Street, Sofia. Macedonia: 3B Jane Sandanski Blvd., Skopje.
- Online purchase by foreign FBO's available: Yes. Bulgaria through the FBO site at <u>foreverliving.com</u>. Macedonia through a local web order form <u>HERE</u>.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Shop see above, foreign FBO FAQ's available for <u>Bulgaria</u> and for <u>Macedonia</u>.

## **BONUS PAYMENT**

To local FBO's

Bonus payments to local bank accounts are made each month regardless of the amount by wire transfer to the FBO's local bank account.

To foreign FBO's

If the bonus is €100 or above, it is paid into foreign accounts by bank transfer. The FBO might need to issue an invoice for their bonus from Bulgaria. Our accounting will contact each FBO and let them know what is necessary.

Bulgaria deducts 10% in taxes for foreign payment. There is a fixed fee of €13 for each payment.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- **Social security registration:** Each Bulgarian and Macedonian resident has a Personal Identification Number which we need and use for accounting and reporting purposes.
- Other registrations: No.

## **LOCAL TRAININGS**

Novus Customers and FBOs can check out the <u>foreverliving.com</u> Calendar by signing in to their FBO account. Upcoming events are also announced <u>here</u>.

## **Forever Living Products Bulgaria – branch Macedonia Address:**

3B Jane Sandanski Blvd. 1000 Skopje Macedonia

Tel: +389 2246 5846 Fax: +389 2246 5826

Email: flp@t-home.mk

## Welcome to Forever Croatia!

GENERAL INFORMATION	
Forever Living Products Hungary (Croatia)	
Office & Product Center Address	<u>Trakošćanska 16</u> 10000 Zagreb, Croatia
Business Hours Office	09.00 am – 20.00 pm (Mon – Thu) 09.00 – 17.00 (Tue, Wed, Fri)
Telephone Office	+385 1 3909770
Telephone for Orders	+385 1 3909773 +385 1 3909775
Email	foreverzagreb@foreverliving.hr
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form: www.foreverliving.hr
- Sign up online: www.foreverliving.hr

## **ORDERING PRODUCTS**

- Minimum order size FBO: €55,00 +25% VAT. We also have individual purchase per wholesale price.
- **Delivery Cost:** The delivery price is 35 Kunas (less than €5,00) if order is under 1CC. When the order is above 1CC, delivery fees are paid by Forever.
- Average lead time for orders to arrive: Delivery of goods within 24 hours in all parts of Croatia.
- Payment methods accepted: All Credit Cards (American Express, Diners, Visa, Master Card Maestro), postal money order, Internet banking.
- Local Product Centers available: Yes: Forever Living Products Hungary Branch office Zagreb, Trakošćanska 16, 10000 ZAGREB Hrvatska (Croatia)
- Online purchase by foreign FBO's available: <a href="https://www.foreverliving.hr">www.foreverliving.hr</a>
- First order required while signing up as Novus Customer?: Yes a minimum order.
- Grouped order possible?: -
- Online shop +website available for foreign FBO's?: -

## **BONUS PAYMENT**

- To local FBO's We pay bonus to domestic FBO by bank transfer, every 15th of the month.
- To foreign FBO's
   As a branch office, we pay only for those who have residence in Croatia. Please contact head office in Budapest, Hungary.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

The trainings change every month so, when someone needs to know they can ask product center for the current calendar of events, or they can see it on social site, or office send information about all events and presentations.

# Welcome to Forever Cyprus!

GENERAL INFORMATION	
Forever Living Products Greece E.P.E. (Cyprus)	
Office & Product Center Address	240 Syngrou Avenue 17672 Kallithea, Athens
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri) Athens
Business Hours Product Center	08.30 am – 21.00 pm (Mon – Fri) Athens – Thessaloniki – Cyprus 09.00 am – 14:30 pm (Saturday)
Telephone Office	+801 11 18000
Telephone for Orders	+801 11 18000
Fax	+30 2109 516322
Email	cyprus@foreverliving.gr
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form
   Please <u>click here</u> for the Greek application form. It is valid for Cyprus also. Faxes, scans and copies are accepted.
- Sign up online
   On <u>www.foreverliving.com</u> for Greece and Cyprus. Within 48 hours after the registration a first order is due or the FBO number will be invalid.

- **Minimum order size FBO:** First order minimum requirement is €55 for Novus Customers and €45 for FBO's purchasing products at wholesale price. First orders do not require a designated form.
- **Delivery Cost:** FBO > Greece: €5,00 for Cash on Delivery / €2,00 for prepaid orders. Cyprus: €3,65 on their place / €2.65 on the courier office.
  - Retail Customers > Greece: 6,50 for Cash on Delivery / 3,00 for prepaid orders. Cyprus: 4,50 for Cash on Delivery / 3,50 for prepaid orders.
- Average lead time for orders to arrive: The order will arrive within 1-2 working days.
- Payment methods accepted: Cash on delivery (COD), Bank transfer, Visa, MasterCard, American Express. Dinners is also accepted only in our product centers.

- Local Product Centers available: Greece: Athens, Thessaloniki. Cyprus: Nicosia
- Online purchase by foreign FBO's available: Yes, <a href="www.foreverliving.com">www.foreverliving.com</a>
- First order required while signing up as Novus Customer?: Yes, it's €55,00
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, www.foreverliving.com

To local FBO's

The Greek office handles the bonus payments for Cyprus too. Please <u>click here</u> for the designated Greek bonus payment form for submitting banking information and <u>click here</u> for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

To foreign FBO's

The Greek office handles the bonus payments for Cyprus too. Please <u>click here</u> for the designated Greek bonus payment form for submitting banking information and <u>click here</u> for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for bonus transaction.
- Social security registration: No.
- Other registrations: ID or Passport.

## **LOCAL TRAININGS**

Please <u>click here</u> to see the local trainings.

# Welcome to Forever Czech Republic!

GENERAL INFORMATION	
Forever Living Products Czech Republic, spol. s. r. o.	
Office & Product Center Address	<u>Vlnita 77 / 33</u> <u>147 00 Praha 4</u>
Business Hours Office	08.30 am - 16.30 pm (Mon - Fri)
Business Hours Product Center	08.30 am - 12.30, 13:00 - 18:30 pm (Mon - Fri)
Telephone Office	+420 244 466 012
Telephone for Orders	+420 244 466 012
Fax	+420 244 466 010
Email	aloe@flp.cz
Websites	www.foreverliving.com www.flp.cz

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form Please <u>click here</u> for the required FBO application form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies of any other kind are not accepted.
- Sign up online
   On <u>www.foreverliving.com</u> and <u>www.flp.cz</u> residents of the Czech area can register online. After the
   registration a FBO application form is sent by email to the new FBO. This form needs to be printed, signed
   and sent to the Czech office. Faxes, scans and copies of any other kind are not accepted.

- Minimum order size FBO: Order requirement is € 60 for all. No designated first order form is required.
- **Delivery Cost:** Courier service: 115 CZK up to 1CC order. Cash on delivery: 36 CZK for all orders paid on delivery.
- Average lead time for orders to arrive: Max. 48 hours.
- **Payment methods accepted:** Cash in CZK or Visa, Visa Electron, Maestro and Master Card, payments in advance are possible on request. We accept only CZK, not €.
- Local Product Centers available: In Prague only.
- Online purchase by foreign FBO's available: e-shop, but delivery only to an address in the Czech Republic.

- First order required while signing up as Novus Customer?: Yes, all the orders including the first one have to be minimum €60.
- **Grouped order possible?:** Yes, all shipments have to pay the courier service, they pay cash on delivery only once.
- Online shop +website available for foreign FBO's?: www.foreverliving.com Czech Republic

- To local FBO's
   Bank transfer on the 15th next month.
- To foreign FBO's
  Bonuses equal or above €100 are transferred into bank accounts. Please send the <u>designated form</u> for bonus banking details to the Czech office.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for VAT payer
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

Occasional public training in Prague. Contact customer service at +420 244 466 012 or <u>aloe@flp.cz</u> to find out the dates. Business Owner Support is provided by all employees at the office.

If possible, managers provide training meetings in their region.

## Welcome to Forever Denmark!

GENERAL INFORMATION	
Forever Living Products Scandinavia (Denmark)	
Office Address	<u>Kvarnbygatan 2B</u> <u>43134 Mölndal, Sweden</u>
Business Hours Office	08.30 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone for Orders	+46 31 727 8080
Fax	+46 31 727 8099
Email	scandinavia@foreverliving.se
Websites	www.foreverliving.se www.foreverliving.dk

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with a form:

Please choose a form: Application Form, Order Form

You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

Sign up online:

It is possible to sign up online on <a href="www.foreverliving.dk">www.foreverliving.dk</a> but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

- **Minimum order size FBO:** There are no first order requirements.
- **Delivery Cost:** B2C/ under 2CC €18 ex VAT/ over 2CC- €12 ex VAT. B2B/ under 2CC €21 ex VAT/ over 2CC €15 ex VAT
- Average lead time for orders to arrive: 3-4 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.

- Online purchase by foreign FBO's available: No.
- **First order required while signing up as Novus Customer?:** You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

To foreign FBO's

Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: Yes.
- Other registrations:

## **LOCAL TRAININGS**

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

## Welcome to Forever England!

GENERAL INFORMATION	
Forever Living Products (UK) Limited	
Office & Product Center Address	Longbridge Manor Longbridge CV34 6RB Warwick
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Business Hours Product Center	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+44 1926 626 629
Telephone for Orders	+44 8448 756 060
Email	businessownersupport@flpuk.net
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  Please <u>click here</u> for the required form. Forever in England accepts a printout, there is no need for carbon copies. But the original signatures are mandatory when submitting the form, so do not send scans or faxes unless it is the last working day of the month and the order is relevant for a qualification.
- Sign up online
   On <u>www.foreverknowledge.info</u> inhabitants of the English area can sign up, but it only works if the sponsor
   has an invoicing address in the database belonging to the English area. This rules out International
   Sponsoring.

- Minimum order size FBO: First order minimum is £ 100 (excluding promotional material).
  You will find a combined price list and order form for this area on <a href="www.foreverliving.com">www.foreverliving.com</a> inside the FBO section available for download. Click the tab MY BUSINESS, then select INFORMATION and FORMS AND DOWNLOADS. Please send an email to <a href="businessownerssupport@flpuk.net">businessownerssupport@flpuk.net</a> if you need a password for <a href="www.foreverliving.com">www.foreverliving.com</a>.
- **Delivery Cost:** £6,98 for orders up to £500. £9,98 for orders over £500.
- Average lead time for orders to arrive: 24-48 hours (excluding weekends).
- Payment methods accepted: Debit / Credit Card

• Local Product Centers available: Area 10: Sunningdale House, 47 Caldecott Lake Drive, Milton Keynes MK7 8LE.

Area 110: Midlands, Longbrigde Manor, Warwick, CV34 6RB. Area 250: Alexander House, 14-16 Peterborough Road, Fulham London SW6 3BN.

- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: <a href="www.foreverliving.com">www.foreverliving.com</a>

#### **BONUS PAYMENT**

To local FBO's

Forever in England transfers bonuses to foreign accounts once the amount reaches £100. No designated form required to send the banking details. Please send them to <a href="mailto:debbiefield@flpuk.net">debbiefield@flpuk.net</a>

 To foreign FBO's See above.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

Click here

## Welcome to Forever Estonia!

GENERAL INFORMATION	
Forever Living Products Baltics UAB (Estonia)	
Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 am – 18:00 pm (I – IV) 09:00 am – 17:00 pm (V)
Telephone Office	+370 5261 0070
Telephone for Orders	+370 5551 4818
Fax	+370 5261 0750
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form Please click for the application:
  - Estonia

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

Sign up online
 On www.foreverliving.ee residents of the Estonian area can register.

- Minimum order size FBO: First order requirement is €50 of products.
- Delivery Cost: €2,00
- Average lead time for orders to arrive: within 2-3 working days.
- Payment methods accepted: Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.
- Local Product Centers available: Yes, At Pylimo 30, LT-01135 Vilnius, Lithuania.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, €50.

- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Online shop for Estonian residents: click here.

• To local FBO's

The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

• To foreign FBO's

Bonuses are paid to foreign FBO's via bank transfer against an invoice from FBO when above €100,00.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.

## Welcome to Forever Finland!

GENERAL INFORMATION	
Forever Living Products Scandinavia (Finland)	
Office Address	<u>Kvarnbygatan 2B</u> <u>43134 Mölndal, Sweden</u>
Business Hours Office	08.30 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone for Orders	+46 31 727 8080
Fax	+46 31 727 8099
Email	scandinavia@foreverliving.se
Websites	www.foreverliving.se www.foreverliving.fi

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with a form:

Please choose a form: Application Form, Order Form

You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

Sign up online:

It is possible to sign up online on <a href="www.foreverliving.fi">www.foreverliving.fi</a> but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

- **Minimum order size FBO:** There are no first order requirements.
- **Delivery Cost:** B2C/ under 2CC €18 ex VAT/ over 2CC- €12 ex VAT. B2B/ under 2CC €21 ex VAT/ over 2CC €15 ex VAT
- Average lead time for orders to arrive: within 4-6 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.

- Online purchase by foreign FBO's available: No.
- **First order required while signing up as Novus Customer?:** You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

To foreign FBO's

Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: Yes.
- Other registrations:

## **LOCAL TRAININGS**

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

## Welcome to Forever France!

Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion

GENERAL INFORMATION	
Forever Living Products France	Tunisia, Morocco, Algeria, Mauritius, French Guiana, Guadeloupe, Réunion
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09.00 am – 21.00 pm (Mon – Fri)
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

On <u>this link</u> residents of the French area can register. Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

- Minimum order size FBO: We do not have a minimum order in France, yet a newly sponsored Novus Customer will benefit from one month free of our FLPMobil (app downloadable on Google Play and on the App Store) and his first purchase will have to be of 50€ of products minimum. In other parts of the French area the value must be at least 1CC. You may request a password for <a href="www.foreverliving.fr">www.foreverliving.fr</a> by sending an email to: flpf@foreverliving.fr
- **Delivery Cost:** 15€ TTC for all orders less than 350€ TTC for a 24h delivery with FedEx. 4,80€ for all orders less than 120€ TTC for a delivery between 48 to 72 hours with Chronopost collecting points.
- Average lead time for orders to arrive: Normal delivery time is within 48 to 72 hours.
- Payment methods accepted: Cash and Credit Card.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes, English version available.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €360,50 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.

• Online shop +website available for foreign FBO's?: Yes.

If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 5pm to 20pm by calling the following number:+33 170 392 222.

## **BONUS PAYMENT**

To local FBO's

Forever in France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

Forever in Tunisia does not transfer to foreign accounts. Instead cheques in Tunisian Dinar are produced which FBO's need to pick up on site.

Forever Algeria does not transfer to foreign accounts. Bonus can only be paid to inhabitants of Algeria.

 To foreign FBO's See above.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- Other registrations:

#### **LOCAL TRAININGS**

Details of trainings are available here.

## **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

## Welcome to Forever French Guiana!

GENERAL INFORMATION	
Forever Living Products France	
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
<b>Business Hours Office</b>	09.00 am - 21.00 pm (Mon - Fri)
Telephone Office	+33 170 392 222
Telephone for Orders	+33 170 392 222
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

## FREQUENTLY ASKED QUESTIONS

### SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website <u>www.foreverliving.fr</u> or via our web application "FLPMobil". Clients can order via a client website: click here

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

- Minimum order size FBO: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trail of the FLP Mobil is offered after registration.
   You may request a password for www.foreverliving.fr from flpf@foreverliving.fr.
- **Delivery Cost:** €6,00
- Average lead time for orders to arrive: Normal delivery time is up to 10 days, there can be some custom delays.
- Payment methods accepted: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €341,70 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

To foreign FBO's

Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00 The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, according to the status of the company.
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- Other registrations: N/A

#### **LOCAL TRAININGS**

The upline usually gives the new FBO training.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

# Welcome to Forever Georgia!

GENERAL INFORMATION	
Forever Living Products Georgia LLC.	
Office & Product Center Address	S. Chikovani str. N9/11, Tbilisi 0171 Georgia
Business Hours Office	10:00 am – 20:00 pm (Mon – Fri) 11:00 am – 15:00 pm (Sat – Sun)
Telephone Office	+995 32 2131505
Telephone for Orders	+995 32 2131505
Email	flpgeorgia@yahoo.com
Websites	www.foreverliving.ge www.flp.ge

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  - The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original either at your home office or at the Georgian office. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national ID card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Georgian Lari.
- Sign up online
  - On <u>this link</u> an FBO can register online. After the registration the application form plus national ID card or passport copy needs to follow. We will start new system for online registration that ID numbers can receive from online registration site automatically. FBO can print application form, from web site and fill the ID number and other information.

- Minimum order size FBO: First order minimum is €100 and requires the designated order form you can download here, minimum orders for existing FBO's is €50. If you wish to pay by credit card, a copy of the credit card needs to be included. Also Delivery will be available in Georgia in the nearest future. There will be no delivery outside of the country.
- Delivery Cost: N/A yet.
- Average lead time for orders to arrive: N/A yet.
- Payment methods accepted: Payments can be made by bank transfer or credit card.
- Local Product Centers available:

- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Yes, it is available.

To local FBO's

Georgia pays bonuses by bank transfer to domestic FBO's.

To foreign FBO's

We pay bonuses by bank transfer to foreigner FBO's. Bonus amount has to be 200 EURO/USD/POUND or up whichever s/he gives us as a bank account type.

BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (EURO/USD/POUND)

Account Holder's Name:

Bank Name: Bank Address: Account Number:

IBAN:

Swift Code:

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Is not required.
- Social security registration:
- Other registrations: Tax-payer Natural Persons: If FBO is registered as the entrepreneurial natural persons she/he must bring the copies of taxpayer's certificate at the head office.

#### **LOCAL TRAININGS**

There are business presentations and product trainings all year round in our head. We send monthly meeting list at the beginning of every month to our FBOs and we announce the list on our e-shop website too.

#### **ADDRESS**

FLP Turkey head office is in Tbilisi. We have business presentations and trainings all year round and sell products at this office.

# Welcome to Forever Germany!

Austria, Lichtenstein

GENERAL INFORMATION	
Forever Living Products Germany GmbH.	Austria, Lichtenstein
Office & Product Center Address	Schloss Freiham Freihamer Allee 31 D-81249 Munich
Business Hours Office	08.00 am – 18.00 pm (Mon – Thurs) 08.00 am – 17.00 pm (Fri)
Business Hours Product Center	08.00 am – 18.00 pm (Mon – Thurs) 08.00 am – 17.00 pm (Fri)
Telephone Office	+49 8954 24350
Telephone for Orders	+49 8954 24350
Fax	+49 89542 435 2532
Email	service@flp.de
Websites	www.flp.de

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  - Please click for the country you require:
  - German
  - French
  - Italian
- Sign up online

To sign up online, please go to <u>www.sponsoring.flp.ch</u>. There is no password required. After the registration, the new FBO and the sponsor will receive a confirmation. The new FBO will receive a password as well.

#### **ORDERING PRODUCTS**

• **Minimum order size FBO:** A first order is not required. The minimum order value is 80.- Swiss Francs, plus delivery charges. If ordered by phone, mail or fax the charge is CHF 15.-, online via <a href="www.be-forever.ch">www.be-forever.ch</a> CHF 10.- and orders exceeding CHF 800.00 are free of charge.

Price lists for the Swiss area can be downloaded in the FBO section of <a href="www.info.flp.ch">www.info.flp.ch</a>.

You need to log in and then click on *Business*, there you find *Preislisten*. Select it and download. Please apply for the password for <a href="www.flp.ch">www.flp.ch</a> by writing an email to <a href="mailto:info@flp.ch">info@flp.ch</a>. Delivery Cost: First orders always have a delivery charge of CHF 10.-.

- **Delivery Cost:** First orders always have a delivery charge of CHF 10.-.
- Average lead time for orders to arrive: within Delivery will take place within 2 to 5 days.
- Payment methods accepted: Credit Card, Post Card, EC-Cash (Shop) deposit into our bank account, bank withdrawal.

Forever Business Owners from abroad should contact Service Team under +41 52 235 1170 for information on payment before submitting banking / credit card details to avoid delays and misunderstandings.

- Local Product Centers available: Yes, we have one center in Frauenfeld (Switzerland).
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: The first order is optional.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

#### **BONUS PAYMENT**

To local FBO's

FBO's with a Swiss account receive payment when the bonus accumulates to 5 CHF. You can find the form <a href="here">here</a> for you to fill in your bank details which you can communicate to the Swiss office. Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

To foreign FBO's

Bonuses are paid into foreign accounts when the bonus accumulates to 150 Swiss Francs Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your UST-ID on the application form.
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

Please contact the office for the latest schedule.

## Welcome to Forever Greece!

Cyprus

GENERAL INFORMATION	
Forever Living Products Greece E.P.E.	Cyprus
Office & Product Center Address	240 Syngrou Avenue 17672 Athens
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri) Athens
Business Hours Product Center	08.30 am – 21.00 pm (Mon – Fri) Athens – Thessaloniki – Cyprus 09.00 am – 14:30 pm (Saturday)
Telephone Office	+30 2109 577 480
Telephone for Orders	+30 2109 577 480
Fax	+30 2109 516322
Email	info@foreverliving.gr
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please <u>click here</u> for the Greek application form. It is valid for Cyprus also. Faxes, scans and copies are accepted.
- Sign up online
   On <u>www.foreverliving.com</u> for Greece and Cyprus. Within 48 hours after the registration a first order is due or the FBO number will be invalid.

- **Minimum order size FBO:** First order minimum requirement is €55 for Novus Customers and €45 for FBO's purchasing products at wholesale price. First orders do not require a designated form.
- **Delivery Cost:** FBO > Greece: €5,00 for Cash on Delivery / €2,00 for prepaid orders. Cyprus: €3,65 on their place / €2.65 on the courier office.
  - Retail Customers > Greece:  $\le 6,50$  for Cash on Delivery /  $\le 3,00$  for prepaid orders. Cyprus:  $\le 4,50$  for Cash on Delivery /  $\le 3,50$  for prepaid orders.
- Average lead time for orders to arrive: The order will arrive within 1-2 working days.

- Payment methods accepted: Cash on delivery (COD), Bank transfer, Visa, MasterCard, American Express. Dinners is also accepted only in our product centers.
- Local Product Centers available: Greece: Athens, Thessaloniki. Cyprus: Nicosia
- Online purchase by foreign FBO's available: Yes, <a href="www.foreverliving.com">www.foreverliving.com</a>
- First order required while signing up as Novus Customer?: Yes, it's €55,00
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, www.foreverliving.com

To local FBO's

The Greek office handles the bonus payments for Cyprus too. Please <u>click here</u> for the designated Greek bonus payment form for submitting banking information and <u>click here</u> for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

To foreign FBO's

The Greek office handles the bonus payments for Cyprus too. Please <u>click here</u> for the designated Greek bonus payment form for submitting banking information and <u>click here</u> for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for bonus transaction.
- Social security registration: No.
- Other registrations: ID or Passport.

#### **LOCAL TRAININGS**

Please <u>click here</u> to see the local trainings.

# Welcome to Forever Guadeloupe!

GENERAL INFORMATION	
Forever Living Products France (Guadaloupe)	
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09.00 am - 21.00 pm (Mon - Fri)
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website <u>www.foreverliving.fr</u> or via our web application "FLPMobil". Clients can order via a client website: <u>click here</u>

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

- Minimum order size FBO: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trail of the FLP Mobil is offered after registration. You may request a password for <a href="www.foreverliving.fr">www.foreverliving.fr</a> from <a href="mainlane">flpf@foreverliving.fr</a>.
- **Delivery Cost:** €6,00
- Average lead time for orders to arrive: Normal delivery time is within 48 to 72 hours.
- Payment methods accepted: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

To foreign FBO's

Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00 The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, according to the status of the company.
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- Other registrations: N/A

#### **LOCAL TRAININGS**

The upline usually gives the new FBO training.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

# Welcome to Forever Hungary!

GENERAL INFORMATION	
Forever Living Products Hungary	
Office & Product Center Address	Nefelejcs street 9-11 H-1184 Budapest
Business Hours Office	10.00 am – 17.45 pm (Mon, Wed – Fri) 10.00 am – 19.45 pm (Tue)
Telephone Office	+36 129 953 70
Telephone for Orders	+36 129 755 38
Email	flpbudapest@foreverliving.hu customercare@foreverliving.hu
Websites	www.foreverliving.com www.flpshop.hu

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
   Printed forms are available in all of our Product Centers.
- Sign up online:

You can join us online through our web shop (www.flpshop.hu). You can fill in the online Forever Business Owner Application form with all of your personal data after you set up your first order (minimum €55,00 +VAT). This order van be delivered only by courier service to you and you have to accept it personally, in order for you to sign your Business Owner Application form personally, which will then be returned to the office by the courier.

- Minimum order size FBO: €55,00 plus 27% VAT
- **Delivery Cost:** For orders above 1CC, delivery is half of charge, for orders above 2CCm delivery is free of charge.
- Average lead time for orders to arrive: 2 working days.
- Payment methods accepted: Cash on delivery and Credit Card
- Local Product Centers available: Yes:
  - Budapest: Nefelejcs street 9-11, H-1184 Budapest
  - Debrecen: Erzsébet street 48, H4025 Debrecen
  - Szeged: Pillich Kálmán street 1, H-6726 Szeged
- Online purchase by foreign FBO's available: Yes, but please contact our office (<u>customercare@foreverliving.hu</u>) before signing in to our web shop.

- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes, but please contact our office (<a href="mailto:customercare@foreverliving.hu">customercare@foreverliving.hu</a>) in order to get your technical code and password to be granted access to sign in to our web shop and orders can only be delivered to Hungarian delivery addresses.

- To local FBO's
   Domestic bonuses are paid by wire transfer. Invoice must be issued by the FBO for bonus payment.
- To foreign FBO's
   Bonuses of foreign FBO's over €100,00 are paid by wire transfer. For payment you need to issue FLP
   Hungary an invoice and you need to sign an agreement. For further information, please contact
   penzugy@foreverliving.hu.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** EU VAT number or local tax number along with a "fiscal Residency Certificate" is needed.
- Social security registration:
- Other registrations: For further information, please contact <a href="mailto:penzugy@foreverliving.hu">penzugy@foreverliving.hu</a>.

#### **LOCAL TRAININGS**

Yes, for further information, please call +36 129 719 95.

## Welcome to Forever Ireland!

GENERAL INFORMATION	
Forever Living Products Ireland Ltd.	
Office Address	Magheramorne House 59 Shore Road Magheramorne, Larne Co. Antrim BT40 3HW Northern Ireland
Business Hours Office	08.30 am – 17.00 pm (Mon – Fri)
<b>Business Hours Product Centre</b>	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+44 28 2826 2018
Telephone for Orders	+44 28 2827 9900
Email	businessownerssupport@flpireland.com
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form:
  - A printout of the application form is accepted. Please click for the country you need:
  - Northern Ireland (Sterling)
  - Republic of Ireland
- Sign up online:

Domestic FBO's can upload application forms to a secure site on <a href="www.foreverirelandapps.com">www.foreverirelandapps.com</a>
Foreign FBO's can email application forms directly to <a href="businessownerssupport@flpireland.com">businessownerssupport@flpireland.com</a>

- **Minimum order size FBO:** First order requirement in Northern Ireland is £50 Sterling and in the Republic of Ireland it is €75, plus delivery charge.
  - Price lists are available to download on: <a href="www.foreverliving.com">www.foreverliving.com</a> > location > Ireland / Northern Ireland > FBO Login > My business > Forms & Downloads
- **Delivery Cost:** €9 or £6
- Average lead time for orders to arrive: If the order is placed before 12:00 o'clock delivery will be within 2 working days. If the order is placed after 12:00 o'clock, it will be 3 working days.
- Payment methods accepted: Visa, Master Card, Maestro and Switch. Laser is also accepted (which is the equivalent to Maestro)

- Local Product Centers available: No.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, a minimum of €75 or £50 is required.
- Grouped order possible?:
- Online shop +website available for foreign FBO's?:

To local FBO's

Domestic Bonuses are paid by BACS / SEPA and foreign FBO's will receive payment when their cheque accumulates to £75 / €100.

To foreign FBO's

Domestic Bonuses are paid by BACS / SEPA and foreign FBO's will receive payment when their cheque accumulates to £75 / €100.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

Product and Business training and Business presentation. Please contact the Irish Head Office for times and locations.

# Welcome to Forever Italy!

GENERAL INFORMATION	
Forever Living Products Italy, S. r. l.	
Office & Product Center Address	<u>Via del Casaletto 305</u> <u>00151 Roma</u>
<b>Business Hours Office</b>	09.00 am - 18.00 pm (Mon - Fri)
Business Hours Product Center	10.30 am – 13.00 pm & 14:00 pm – 19:15 pm (Mon – Fri)
Telephone Office	+39 06 88 69 81
Telephone for Orders	+39 06 88 69 81
Fax	+39 06 88 69 8200
Email	international@foreverliving.it
Websites	www.foreverliving.com

## **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- Sign up with a form You cannot download the Italian application form. The application form needs to be used as a printed original with carbon copies and a pre-printed FBO number. The application form needs to be accompanied by a passport or ID card copy. The application form ought to be sent first by fax or as scan to ordini@foreverliving.it. The original ought to follow by post.
- Sign up online
  A foreign sponsor's FBO number needs to be prepared for online use. Please send an email to <a href="mailto:international@foreverliving.it">international@foreverliving.it</a> with your first and last name, FBO number, birthdate and birthplace.

On <u>www.foreverliving.it</u> Italian residents can register online. First they need to decide which type of contract they want to sign:

Retail customers (called Cliente Club in Italy): Purchases from the company as a client on a retail basis, does not participate in the Marketing Plan and has no discount

Incaricato alle Vendite (FBO): Participates in the marketing plan.

#### **ORDERING PRODUCTS**

- **Minimum order size FBO:** Please print the necessary form here: <u>Front page</u>, <u>back page</u>. First order minimum limits as follows:
  - Retail Customer (called Cliente Club): No minimum order
  - FBO: €50 +Info kit €20
- **Delivery Cost:** For Forever Business Owners: orders up to €50 the delivery charge is €7.50, from €50 to €200, the delivery charge is €3,00. For orders over €200 the delivery charge is Free.
  - For Customers : orders up to €50 the delivery charge is €7.50, from €50 to €200 the delivery charge is €3,00. For orders over €200 the delivery is charge is Free.
  - If the payment is done in Cash on delivery, there is a cost of €6,00 to apply on orders up to €500, above is 1% plus the VAT of 22%.
  - Delivery on First order is free of charge.
- Average lead time for orders to arrive: Deliveries in Italy take approximately 24 hours. Deliveries to Sicily and Sardegna take approximately 48 hours.
- Payment methods accepted: Payments are accepted in various forms including cash on delivery, Credit Card, wire transfer and postal pay.
- Local Product Centers available: Yes, the Product Centers are based in Rome, Milan, and Nogarole Rocca (Verona).
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, the minimum order is €50 +Info kit €20.
- Grouped order possible?: Yes, via website.
- Online shop +website available for foreign FBO's?: Yes.

#### **BONUS PAYMENT**

- To local FBO's
  - FBO's who have a VAT number ought to send it to the following email address: <a href="mailto:iban@foreverliving.it">iban@foreverliving.it</a> including IBAN and BIC code. FBO's without VAT number ought to communicate it to the Italian office.
- To foreign FBO's
  - Italy transfers to foreign accounts if the bonus is €100 or above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations: Italian residents from non-EU countries and without Italian passport need a working permit for Italy in order to receive a FBO number in Italy.
  - Please <u>click here</u> for an info text by the Italian office explaining the requirements how to do business in Italy as a Forever FBO.

#### **LOCAL TRAININGS**

Trainings are organized by our managers, Forever Italy no longer organizes meetings.

## Welcome to Forever Kazakhstan!

GENERAL INFORMATION	
Forever Living Products Kazakhstan	
Office & Product Center Address	Kazakhstan, Almaty A10E3F0 Micro district Zhetysu – 2, N15A
Business Hours Office	10.00 am – 19.30 pm (Mon – Fri) 11:00 am – 15:30 pm (Sat – Sun)
Telephone Office	+7 727 373 00 67 +7 727 374 97 37
Telephone for Orders	Orders are not received by phone
Email	flpkazakhstan@gmail.com
Websites	www.foreverliving.com www.flpkz.kz

### FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

Sign up with a form

The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original at the Head office in Almaty city or in branches in Astana and Atyrau cities. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national id card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kazakhstani Tenge. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.

Sign up online

Prospects can sign up and purchase products through our e-shop by address: <a href="www.flpkaz.com">www.flpkaz.com</a>. But they still need an original application form to get their ID number on it. After the registration, the original of application form plus copies of national id card or passport needs to be sent to the Head office during 10 days.

- Minimum order size FBO: First order minimum for prospects is €100, minimum orders for existing FBO's is €50.
- **Delivery Cost:** For orders till 0,999 CC the delivery charge is €4,00. For orders from 1 CC and 1,999 CC the delivery charge is €4,00. For orders from 2 CC and above the delivery charge is free.
- Average lead time for orders to arrive: From 3 until 10 days, depending on the distance of the place of delivery.
- Payment methods accepted: Cash, Bank deposit, Credit Card, Mobile money transfer (Mpsea).
- Local Product Centers available: Yes, there are two branches in Astana city and Atyrau city.

- Online purchase by foreign FBO's available: No, because online orders are paid only by Kazakhstani cards.
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are accepted.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Online orders are paid only by Kazakhstani cards, website is available for foreign FBO's.

- To local FBO's
   Direct to the FBO bank card.
- To foreign FBO's
   Payable by USD / EURO draft with minimum bonus accumulate 100 USD / EURO. Wire transfer to the FBO bank a/c.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

There are open seminars/trainings, business presentations about products and FLP business opportunity from the leaders of the company in the Head Office and branches. We announce our FBO's about training on our website and sending emails.

#### **ADDRESS**

Head office of FLP Kazakhstan is in Almaty city.

Astana office: address: 010000, Korgalzhyn highway 13B, phone: +7 7172 79 30 55, +7172 79 30 57. +7 7172 79 50 35, fax: +7 7172 79 30 56, email: <a href="mailto:flpastana@gmail.com">flpastana@gmail.com</a>

Atyrau office: 060009, Kurmangazy str., 5, phone: +7 7122 28 00 25, +7 7122 28 00 22, +7 7122 28 21, email: flpatyrau@flpkz.kz.

## Welcome to Forever Kosovo!

GENERAL INFORMATION	
Forever Living Products Hungary Ltd. (Kosovo)	
Office & Product Center Address	Rr. Hilmi Rakovica Nr. 13 Prishtina - Kosovo
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+377 44 264 000
Telephone for Orders	+377 44 264 000
Email	foreverkosovo@gmail.com
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

#### **ORDERING PRODUCTS**

- Minimum order size FBO: €55,00 plus VAT
- **Delivery Cost:** €2,00 in Prishtina, 0-3 kg €3.00, 3-6 kg €4.00, 6-10 kg €5.00, over 10 kg €0.50 cent is added for every kg.
- Average lead time for orders to arrive: 24 48 hours.
- Payment methods accepted: Cash and bank transfer.
- Local Product Centers available: Yes in Prishtina: Rruga "Hilmi Rakovica Nr 13" Prishtina- Kosova
- Online purchase by foreign FBO's available: -
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: -
- Online shop +website available for foreign FBO's?: -

#### **BONUS PAYMENT**

- To local FBO's
   Domestic bonuses are paid by wire transfer.
- To foreign FBO's
   Only through Bank transfer against an invoice send by foreign FBO to Forever Living Products Kosovo.
   The amount of the invoice must reach €100,00. For all bonus (for domestic) we are obligatory to withhold 10%, for foreigners 15% of total bonus for Kosova Tax Office.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

We organize trainings in product center. At the same time we send to them through email many materials for products and marketing plan in Albanian language.

## Welcome to Forever Lithuania!

GENERAL INFORMATION	
Forever Living Products Baltics UAB (Lithuania)	
Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 am – 18:00 pm (l – IV) 09:00 am – 17:00 pm (V)
Telephone Office	+370 5261 0070
Telephone for Orders	+370 5261 1309
Fax	+370 5261 0750
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form Please click for the application:
  - Lithuania

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

Sign up online
 On www.foreverliving.lt residents of the Lithuanian area can register.

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.00
- Average lead time for orders to arrive: 2 working days.
- Payment methods accepted: Bank transfer for call and e-shop orders. VISA and MasterCard for orders at Product Centre.
- Local Product Centers available: Yes, At Pylimo 30, LT-01135 Vilnius, Lithuania.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, €50.

- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Online shop for Lithuanian residents: click here.

To local FBO's
 The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.

• To foreign FBO's

Bonuses are paid to foreign FBO's via bank transfer against an invoice from FBO when above €100,00.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.

# Welcome to Forever Luxemburg!

GENERAL INFORMATION	
Forever Living Products Luxemburg	
Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+31 88 646 0200 (Reception, Netherlands)
Telephone for Orders	+352 (0) 2 786 1452 (Luxemburg for orders)
Email	support@foreverliving.nl
Website	www.foreverliving.com (Dutch, English and French content)

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

Sign up with a form: <u>Luxemburg</u>

All forms can be printed, there is no need for carbon copies. Only the applicant's signature is necessary. The completed and signed form may be submitted as a scan, by mail to P.O. Box or fax.

Sign up online:

On <u>Forever Living</u> residents of Luxemburg can sign up without login. First select the right country and your language preference in the top left part. Then click JOIN in the top right part.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. An email with further information regarding FBO-ship will follow. There is no need to submit any forms after the registration.

- Minimum order size FBO: €50,00 in products excl. VAT and excl. literature.
- **Delivery Cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- Average lead time for orders to arrive: Within 3 working days

- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, Multissafe Pay and Cash on Delivery. Cash on Delivery €5,00 excl. VAT payment costs.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes, when they are Wholesale Qualified and International Sponsored in the Benelux.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes, when they are Wholesale Qualified and International Sponsored.

After login, you will find the price lists for the Luxemburg area on <u>Forever Living</u> inside the FBO section. The right country needs to be selected in the top left part. Then select MY BUSINESS and click FORMS and DOWNLOADS.

Please ask for your password for <a href="www.foreverliving.com">www.foreverliving.com</a> by sending an email to: <a href="support@foreverliving.nl">support@foreverliving.nl</a>

#### **BONUS PAYMENT**

To local FBO's

Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires banking information including IBAN, BIC and SWIFT. The FBO can register his banking information online in the FBO section, click My Account, Various.

To foreign FBO's
 Bonuses are paid by bank transfers when the accumulate to € 100,00. The Dutch office requires banking information including IBAN, BIC and SWIFT.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** If you are in possession of a VAT number and you want to receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
- Social security registration: No.
- Other registrations: No.

#### **LOCAL TRAININGS**

There are Opportunity and Product meetings. For times and locations of these meetings, please visit www.foreverliving.com and choose Belgium, Luxemburg or The Netherlands. Then choose News.

## Welcome to Forever Malta!

GENERAL INFORMATION	
Forever Living Products Malta, S. r. l. (Malta)	
Office & Product Center Address	65B, Triq It-Torri Swatar Birkirkara
Business Hours Office	10am - 20.30pm (Mon-Tue-Wed-Fri); 10am -19pm (Thu); 9.30am-13.30pm (Sat)
Business Hours Product Center	10am – 20.30pm (Mon-Tue-Wed-Fri); 10am -19pm (Thu); 9.30am-13.30pm (Sat)
Telephone Office	+356 27 88 22 72
Telephone for Orders	+356 27 88 22 72
Fax	+356 27 88 22 72
Email	international@foreverliving.it
Websites	www.foreverliving.com.mt

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form You cannot download the Maltese application form. The application form needs to be used as a printed original with carbon copies and a pre-printed FBO number. The original ought to be handled at the office.
- Sign up online
  A foreign sponsor's FBO number needs to be prepared for online use. Please send an email to <a href="international@foreverliving.it">international@foreverliving.it</a> with your first and last name, FBO number, birthdate and birthplace.

#### **ORDERING PRODUCTS**

• **Minimum order size FBO:** Please print the necessary form here: <u>Front page</u>, <u>back page</u>. First order minimum limits as follows:

Retail Customer (called Cliente Club): No minimum order

FBO: €50 +Info kit €10

• **Delivery Cost:** For Forever Business Owners: flat delivery charge is €1.00.

For Customers : flat delivery charge is €1.00.

The payment in Cash on delivery is not available.

Delivery on First orders is free of charge.

- Average lead time for orders to arrive: Deliveries in Malta take approximately 24 hours.
- Payment methods accepted: Payments are accepted in various forms including cash on delivery and Credit Card.
- Local Product Centers available: Yes, the Product Center is based in Swatar.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Yes, the minimum order is €50 +Info kit €10.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

FBO's who have a VAT number ought to send it to the following email address: <a href="mailto:iban@foreverliving.it">iban@foreverliving.it</a> including IBAN and BIC code. FBO's without VAT number do not need to communicate it.

To foreign FBO's
 Malta transfers to foreign accounts if the bonus is €100 or above.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations: Maltese residents from non-EU countries and without Maltese passport need a
  working permit for Malta in order to receive a FBO number in Malta.
   Please <u>click here</u> for an info text by the Italian/Maltese office explaining the requirements how to do
  business in Malta as a Forever FBO.

#### **LOCAL TRAININGS**

Trainings are organized by the company and local managers.

# Welcome to Forever Martinique!

GENERAL INFORMATION	
Forever Living Products France (Martinique)	
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
<b>Business Hours Office</b>	09.00 am - 21.00 pm (Mon - Fri)
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website <u>www.foreverliving.fr</u> or via our web application "FLPMobil". Clients can order via a client website: <u>click here</u>

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

- Minimum order size FBO: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trail of the FLP Mobil is offered after registration. You may request a password for <a href="www.foreverliving.fr">www.foreverliving.fr</a> from <a href="mainlane">flpf@foreverliving.fr</a>.
- **Delivery Cost:** €6,00
- Average lead time for orders to arrive: Normal delivery time is within 48 to 72 hours.
- Payment methods accepted: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

To foreign FBO's

Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00 The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, according to the status of the company.
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- Other registrations: N/A

#### **LOCAL TRAININGS**

The upline usually gives the new FBO training.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

## Welcome to Forever Mauritius!

GENERAL INFORMATION	
Forever Living Products France (Mauritius)	
Office & Product Center Address	Manor House 30 St. Georges Street Port Louis
Business Hours Office	10.30 am – 17.45 pm (Mon) 09.30 am – 17.45 pm (Tue – Fri) 09.30 am – 14.00 pm (Sat)
Telephone Office	+230 211 3699
Telephone for Orders	+230 211 3699
Email	flp.maurice@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

## **FREQUENTLY ASKED QUESTIONS**

#### SIGNING UP

- The new FBO will have to call at the Product center located at Manor House, 30 St Georges Street, Port Louis where he/she will be requested to fill a contract and to provide a copy of his/her ID card or passport. One the registration is completed, he will be asked to order a minimum of 1CC order to validate his/her sponsorship.
- SIn Mauritius, another way to sponsor is through our website www.foreverliving.fr.

If FBOs have any difficulties in sponsoring they can have the assistance from our service support by calling the following number: +230 211 3699.

- Minimum order size FBO: No minimum order when purchase is done at the product center and / or online.
- **Delivery Cost:** FLP Mauritius provides a delivery from Mondays to Saturdays throughout the island at a cost of 150 MUS RS.
- Average lead time for orders to arrive: The lead time is 48 hrs.
- Payment methods accepted: At the Agency Cash, Credit and Debit cards. Online Credit Cards (visa, MasterCard) / Prepaid Cards / American Express
- Local Product Centers available: Our Product Centre is also our head office which is located at Manor House, 30 St Georges Street, Port Louis.

- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: For a new customer to start up with Forever Living Products in Mauritius, a minimum order of 2000RS is required. Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at 15.260,50 MUS RS (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes. Once the FBO's account is opened for business in Mauritius, the latter will have to contact us for us to provide them with a login and password to our website <a href="https://www.foreverliving.fr">www.foreverliving.fr</a>.

- To local FBO's
  - Bonuses are paid on the 15th of each month as from Rs 200 by local bank transfers. Local FBO's are requested to register their bank details on the website <a href="https://www.foreverliving.fr">www.foreverliving.fr</a>.
- To foreign FBO's

Bonuses are paid on the 15th of each month as from an amount of Rs 4000 by foreign bank transfers. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including the FBO number.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

#### **LOCAL TRAININGS**

We have ongoing "Business Partners meetings" for new Assistant Supervisors where Novus Customers may attend and "Products trainings" for all FBO's.

#### **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

## Welcome to Forever Moldova!

Includes Romania

GENERAL INFORMATION	
Forever Living Products Romania	
Office & Product Center Address	str. Mihail Kogalniceanu 58 MD-2009, Chisinau Rep.Moldova
Business Hours Office	10:00 am – 18:00 pm (Mon – Fri) 10:00 am – 13:00 pm (last Saturday of the month)
Telephone Office	+373 (22) 92 81 82
Telephone for Orders	+373 (22) 92 81 82
Email	moldova@foreverliving.ro
Websites	www.foreverliving.com www.foreverliving.ro

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Moldova has its own application form available in the product center. The application form must be signed
   by the applicant and must come together with an ID card copy.
- Sign up online
   Signing up online is not possible in Moldova. Moldova doesn't have an online shopping website.

- Minimum order size FBO: There is no minimum order in Moldova, however a service fee of 15 MDL (~ 0,75 Euro) is charged for all orders less than 50 Euro. VAT is 20% for all range of products.
   There is a home delivery option: the order with indication of delivery address should be sent to moldova@ foreverliving.ro.
- **Delivery Cost:** For the parcels delivered:
  - In Chisinau the delivery charge is: 30 MDL (~ 1,50 Euro) for orders less than 5 kgs, 45 MDL (~ 2,25 Euro) for orders more than 5 kg;
  - In all areas of Moldova 60 MDL ( $\sim$  3,00 Euro) for orders less than 5 kgs, 75 MDL ( $\sim$  3,75 Euro) for orders more than 5 kg;
- Average lead time for orders to arrive: From 24 to 48 hours after the payment has been confirmed by the bank.
- Payment methods accepted: Visa Card, payment in bank.

- Local Product Centers available: The only product center in Moldova is in Chisinau.
- Online purchase by foreign FBO's available: Online purchase is not possible in Moldova.
- First order required while signing up as Novus Customer?: Yes.
- **Grouped order possible?:** Group orders are not possible in Moldova.
- Online shop +website available for foreign FBO's?: Moldova doesn't have an online shopping website.

To local FBO's

Domestic FBO's could get their bonuses to their personal bank account only if the bonus amount is more than 200 MDL (10 EURO) for the moment of payment. If FBO is registered as a legal entity he should send us an invoice and a service performing agreement for each transfer of bonuses. Bonuses will be kept only for a period of 3 (three) years (36 months).

To foreign FBO's

All foreign FBO's must send us an original Invoice, signed Agreement and a Service Performing Agreement (please contact moldova@foreverliving.ro for these documents). All bonuses are paid in EURO. The minimum amount that will be transferred by FLP Rep. Moldova is €100. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Mandatory only for foreign FBO's
- Social security registration: -
- Other registrations: See bonus payments.

#### **LOCAL TRAININGS**

Each Thursday for 16:00 – 17:00 pm. Please contact moldova@foreverliving.ro for details.

#### **Forever Living Products Romania**

Bvd. Aviatorilor, nr. 3, sector 1, Bucuresti

Cod postal : 011852

Tel: +4021.222.89.23 Fax: +4021.222.89.24

Email: office@foreverliving.ro

# Welcome to Forever Montenegro!

GENERAL INFORMATION	
Forever Living Products Hungary (Montenegro)	
Office & Product Center Address	Serdara Jola Piletica 20. 81000 Podgorica
Business Hours Office	12.00 pm – 19.30 pm (Mon) 09.00 am – 17.00 pm (Tue – Fri)
Telephone Office	+382 20 2450 412
Telephone for Orders	+382 20 245 402
Email	flppodgorica@t-com.me
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

#### **ORDERING PRODUCTS**

- Minimum order size FBO: €55,00 net plus 19% VAT
- **Delivery Cost:** €5,00 per parcel
- Average lead time for orders to arrive: 24 48 hours.
- Payment methods accepted: Cash and all Credit Cards except Diners and American Express.
- Local Product Centers available: Yes. Montenegro, 81000 Podgorica, 20 Serdar Jola Piletica
- Online purchase by foreign FBO's available: -
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: -
- Online shop +website available for foreign FBO's?: -

#### **BONUS PAYMENT**

- To local FBO's
  - Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBO's registered as companies send their companies invoices.
- To foreign FBO's
   Central head office in Budapest in charge of that operation. Please find it under Forever Hungary.

### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

#### **LOCAL TRAININGS**

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations.

# Welcome to Forever Norway!

GENERAL INFORMATION	
Forever Living Products Scandinavia (Norway)	
Office Address	<u>Kvarnbygatan 2B</u> <u>43134 Mölndal, Sweden</u>
Business Hours Office	08.30 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone for Orders	+46 31 727 8080
Fax	+46 31 727 8099
Email	scandinavia@foreverliving.se
Websites	www.foreverliving.se www.foreverliving.no

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with a form:

Please choose a form: Application Form, Order Form

You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted.

Sign up online:

It is possible to sign up online on <a href="www.foreverliving.no">www.foreverliving.no</a> but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

- **Minimum order size FBO:** There are no first order requirements.
- **Delivery Cost:** B2C/ under 2CC €18 ex VAT/ over 2CC- €12 ex VAT. B2B/ under 2CC €21 ex VAT/ over 2CC €15 ex VAT
- Average lead time for orders to arrive: within 4-6 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am – 18:00 pm and on Thursdays from 12:00 am – 18:00 pm or 15:00 pm – 21:00 pm.

- Online purchase by foreign FBO's available: No.
- **First order required while signing up as Novus Customer?:** You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

To local FBO's

Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

To foreign FBO's

Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

#### LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: Yes.
- Other registrations:

#### **LOCAL TRAININGS**

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

## Welcome to Forever Poland!

GENERAL INFORMATION	
Forever Living Products Poland, Sp. Zo.o	
Office & Product Center Address	AL. Jerozolimskie 92 Warsaw 00-807
Business Hours Office	09.00 am – 17.00 pm (Mon and Fri) 09:00 am – 20:00 pm (Tue, Wed, Thurs)
Telephone Office	+48 22 456 4356 to 59
Telephone for Orders	+48 22 456 4354 to 55
Fax	+48 22 456 4360
Email	flpp@flpp.com.pl pytania@flpp.com.pl
Websites	www.flpp.com.pl

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
  You can fill in the form and mail/fax it to the Head Office. Application form available <a href="here">here</a>.

  (foreverliving.com / FBO login / My Business / Forms and Downloads / International application forms)
- Sign up online
   On <u>www.foreverliving.com</u> Polish residents can register online. The website needs to be set up to the right country.

Note: you are required to submit the signed original Application Form within 30 days.

- Minimum order size FBO: First order requirement is 250 PLN (≈€65). No designated first order form
  required. The Polish price list can be downloaded on <a href="https://www.foreverliving.com">www.foreverliving.com</a> in the FBO section. The
  website needs to be set up to the right country.
- **Delivery Cost:** 16 PLN (≈€6)
- Average lead time for orders to arrive: Up to 3 working days.
- Payment methods accepted: Online store: Credit Card or PayPal. Orderline: COD.
- Local Product Centers available: Yes, at the Warsaw head office and in Krakow.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, the minimum order is 250 PLN (≈€65).

- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes, with Polish delivery address.

To local FBO's

For FBO's with business entity registered: Bonuses paid out based on pre-filled invoice send out by the Head Office. They can be either cashed in (up to €1000) or paid directly to bank account upon receiving back signed invoice.

For FBO's without business entity registered: Bonuses paid out based on cooperation contract send out by the Head Office once a year when the accumulated bonus amount exceeds 100 PLN (≈€30). Paid directly to bank account upon receiving back signed contract.

To foreign FBO's

Bonuses equal or above €100/\$100/£100 etc. (depending on your local currency) are paid into bank accounts. The Polish office sends a pre-filled invoice and a tax form to all FBO's who have earned bonuses above the limit. The pre-filled invoice needs to be returned by post. Faxes, scans and copies of any other kind are not accepted. The tax form may be returned by email, fax or as copy. Also required, certificate of tax residency.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: If applicable.
- Social security registration: Personal identification number when signing the application form.
- Other registrations: -

## **LOCAL TRAININGS**

Business Training and Success Days.

# Welcome to Forever Portugal!

GENERAL INFORMATION	
Forever Living Products Portugal – Saude e Beleza, Lda	
Office & Product Center Address	Rua Carlos Calisto 2 1400-043 Restelo - Lisboa
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
<b>Business Hours Product Center</b>	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+351 214 111 200
Telephone for Orders	+351 214 111 200
Fax	+351 214 111 208
Email	info@foreverliving.pt
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please <u>click here</u> for the required form. Printouts are accepted. The signed form may be sent by post or as scan by email or by fax.
- Sign up online
   On <u>www.foreverliving.com</u> residents of Portugal can register online. A password is sent by email to the new FBO. After the registration a copy of passport and tax card need to follow.

- **Minimum order size FBO:** First order needs to accompany the FBO application form. Portuguese price lists can be downloaded from <a href="https://www.foreverliving.com">www.foreverliving.com</a>.
- **Delivery Cost:** The delivery for continental Portugal is €5,45 above €200 the delivery is free. To Azores or Madeira Islands is €13,70 by boat or €22,70 by plane above €300 we offer the boat charges for free.
- Average lead time for orders to arrive: Depends on the destination.
- Payment methods accepted: Shop: Credit, debit card or cash. At the call-center: Credit Card, bank transfer, deposit or payment on delivery. Online: Credit Card.
- Local Product Centers available: Yes, Rua Carlos Calisto no. 2, Alto do Restelo 1400-043 Lisboa. Open from Monday to Friday from 09h30 am to 18h30 pm.

- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, it is the only way to validate the online register. The minimum amount to buy is €50 and the Novus Customer has 2 consecutive months to do the 2CC.
- **Grouped order possible?:** N/A
- Online shop +website available for foreign FBO's?: N/A

- To local FBO's
  - Bonuses are transferred under the condition that the last page of the bonus recap is returned with signature by post. Faxes, scans and emails are not accepted. Banking information can be sent by email to <a href="mailto:hborges@foreverliving.pt">hborges@foreverliving.pt</a>
- To foreign FBO's See above.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes.
- Social security registration: Yes.
- Other registrations: Tax requests can be sent by email to <a href="mailto:hborges@foreverliving.pt">hborges@foreverliving.pt</a>

## LOCAL TRAININGS

We have a monthly schedule, please call +351 214 111 200 for more information on trainings.

## Welcome to Forever Réunion Island!

GENERAL INFORMATION	
Forever Living Products France (Réunion)	
Office & Product Center Address	18 Avenue du Grand Piton ZA Cambaie 97460 Saint Paul - Réunion
Business Hours Office	10.00 am – 17.30 pm (Mon) 09.00 am – 16.30 pm (Tue – Fri)
Telephone Office	+262 500 860
Telephone for Orders	+262 500 860
Email	flp.reunion@foreverliving.fr
Website	www.foreverliving.fr

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

- **Minimum order size FBO:** The minimum order value for the first order is €50,00. On subsequent orders, the minimum is €50,00 if the orders are placed by phone; if they are placed by Internet (<u>www.foreverliving.fr</u>), there is no minimum.
- **Delivery Cost:** Delivery charges are:
  - €6,00 by Internet (24h)
  - €10,00 by phone or fax (24h)
  - Free of charge from 4 CC (24h)
- Average lead time for orders to arrive: Normal delivery time is 24 to 48 hours.
- Payment methods accepted: Cash and Credit Card
- Local Product Centers available: No.
- Online purchase by foreign FBO's available:
- **First order required while signing up as Novus Customer?:** ?: All Forever Business Owners application forms need to be accompanied with a minimum order of 50.
- Grouped order possible?:
- Online shop +website available for foreign FBO's?:

- To local FBO's Bonuses are paid on the 15th of each month as from €5,00 by local bank transfers.
- To foreign FBO's
  Bonuses are paid on the 15th of each month as from an amount of €100 by foreign bank transfers

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

All trainings are available on our website www.foreverliving.fr by clicking on "Trainings".

## Welcome to Forever Romania!

Includes Republic of Moldova

GENERAL INFORMATION	
Forever Living Products Romania	Republic of Moldova
Office & Product Center Address	Bd. Aviatorilor 3, Sector 1 Bucuresti, 011852 Romania
Business Hours Office	08:00 am – 20:00 pm (Mon – Fri) 10:00 am – 14:00 pm (Sat)
Telephone Office	+40 (21) 222 8923
Telephone for Orders	0800 802 563 or 021 222 00 22
Email	office@foreverliving.ro
Websites	www.foreverliving.com www.foreverliving.ro

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

• Sign up with a form

Each country, Romania and Moldova has its own application form available in the product centers of each country. Application forms are available for purchase in all our product centers. The application form must be signed by the applicant and must come together with an ID card copy.

The registration without order is not accepted in Romania / Moldova.

Sign up online
 Signing up online

Signing up online is possible only in Romania if you create your account on this link, it will help you in your online recruiting effort. This website is used for online orders as well as for signing up only in Romania. Moldova doesn't have an online shopping website. However, you must remember that the account will not allow you to order products which are to be delivered outside of Romania. Every new order placed online by your newly recruited team member will automatically have included a registration kit (literature items only).

- **Minimum order size FBO:** The minimum order for Romania is €25 +VAT for the Novus Customers and €50 +VAT for the wholesale qualified FBO's. There is no minimum order in Moldova. VAT is 9% for food supplements and 19% for all other products. There is a home delivery option only for Romania. Only orders of 2CC or more are sent free of shipping.
- **Delivery Cost:** For the parcels delivered:

- In Bucharest and Ilfov County the delivery charge is: 10 lei (~2,15 Euro) for any order value under 2 case credits:
- In all areas of Romania (except Bucharest & Ilfov) 20 lei (~ 4,30 Euro) for any order value under 2 case credits
- Free delivery for any order value of/over 2 case credits
- Average lead time for orders to arrive: From 24 to 48 hours after the payment has been confirmed by the bank.
- Payment methods accepted: Visa Card, bank transfer.
- Local Product Centers available: Yes. Please go to this link and find out where our product centers are located in Romania.
- Online purchase by foreign FBO's available: In order to set up an account in our web shop, please
  contact us at <a href="mailto:comenzi@foreverliving.ro">comenzi@foreverliving.ro</a> and we will create the account for you. Delivery is available only for
  Romanian valid addresses.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Domestic FBO's could get their bonuses to their personal bank account only if the bonus amount is less than 250 RON (53 EURO) per month and it is not repetitive; in all other cases, an FBO should be registered as a legal entity and should send us an invoice. Bonuses will be kept only for a period of 3 (three) years (36 months).

To foreign FBO's

All foreign FBO's must send us an original invoice and a signed Agreement (please contact office@ foreverliving.ro for the Agreement). All bonuses are paid in EURO. The minimum amount that will be transferred by FLP Romania is €100. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Mandatory only for foreign FBO's
- Social security registration: -
- Other registrations: See bonus payments.

#### **LOCAL TRAININGS**

Please contact office@foreverliving.ro for details or visit foreverliving.com/Romania/MyAccount.

## **Forever Living Products Moldova**

Str. Mihail Kohgalniceanu nr. 58 Mun. Chisinau República Moldova

Tel: +00373 2292 8182 Fax: +00373 2200 9608

Email: moldova@foreverliving.ro

## Welcome to Forever Russia!

GENERAL INFORMATION	
Forever Living Products Hungary (Russia) CIS	
Office & Product Center Address	115093, Moscow B/Serpukhovskaya str. 25, bldg. 1 Russia
Business Hours Office	10.00 am – 21.00 pm (Mon, Wed, Thu, Fri) 10:00 am – 20:00 pm (Sat) 12:00 am – 19:00 pm (Sun) Tuesday - closed
Telephone Office	+7 495 661 0618 +7 495 225 3330 +8 800 100 2563 – toll free line in Russia
Telephone for Orders	See above
Email	flp@foreverliving.ru
Websites	www.foreverliving.ru

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
   Please click <u>here</u> for the FBO application form. A printout of the application form is accepted.
- Sign up online
   On this form residents of this area can register online.

- **Minimum order size FBO:** First order minimum is 1 product with cc value. No order form is required. For Novus Customers, there is no minimal order. For Assistant Supervisor and higher, the minimal order is 2500Rub.
- **Delivery Cost:** Depends on the order. For many locations delivery of 2CC and above orders is free, however delivery rules for remote destinations may vary.
- Average lead time for orders to arrive: Forever ships within 72 hours since order is paid except month end orders. Delivery time vary upon the destination and delivery method.
- Payment methods accepted: Bank card, wire transfer and web-wallets for online orders, bank cards and cash for walk-in orders. You can pay online at <a href="www.foreverliving.ru">www.foreverliving.ru</a> by means of web-wallets "Web-Money", "Kiwi-wallet", "Yandex.Dengi" and a bank card or by means of a bank transfer.
   N.B. You can pay online by a bank card only from the country of its issue. This option of payment is

applicable for the cards issued in the following counties: Azerbaijan, Armenia, Belorussia, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Israel, Norway, Poland, Russia, Tajikistan, Turkmenistan, Uzbekistan, Ukraine, Finland, France and Sweden.

- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Yes, only if application form is filled in online. In case of joining through print form, the first order should be made within 14 days, otherwise the ID is blocked.
- **Grouped order possible?:** Yes. While ordering on line you can both add other FBOs orders and register new FBOs combining orders of up to 10 FBOs into one shipment.
- Online shop +website available for foreign FBO's?: Yes. Please check whether you have been internationally sponsored to Russia BEFORE signing up a new FBO or placing an order. Please note also that you will be uploaded to FLP Russia database automatically after the month end, however, if you want to sign up or place an order within the month when you applied for international sponsorship to Russia we advise to send a mail to <a href="mailto:flp@foreverliving.ru">flp@foreverliving.ru</a> with you name and ID, so we can push you to the system manually. The easiest way to check whether you are already in the system is to type in your ID trying to access to the on-line shop if the system does not accept your ID, than you are not in the system yet. Please contact us on this sending a mail to <a href="mailto:flp@foverliving.ru">flp@foverliving.ru</a>.

## **BONUS PAYMENT**

To local FBO's

Forever pays earned bonuses in two forms:

- Non registered Individual Entrepreneurs get discounts on orders. The discounts consist of their Personal Discounts in line with the achieved Marketing level (5% for AS, 8% for SVR, etc.) and Additional Discount of 20% in case they have unpaid earned bonuses.
- Registered Individual Entrepreneurs receive bonuses at their bank accounts in rubles. Registered
  Entrepreneurs are responsible to pay on their own 6% of Income tax and about \$500 annually as Social
  taxes.
- To foreign FBO's

Please email us a scan of your travel passport to <a href="mailto:flp@foreverliving.ru">flp@foreverliving.ru</a> (we need your front page data and all pages with visas to assure local authorities that you do not live in Russia) and your USD or euro account. We will send an email back to you with a contract and invoices, you need to sign and mail THE ORIGINALS of signed documents back to us.

We register the contract with the bank and hard currency control and will send the money to your account. It will take a month or so to pass the procedure for the first time, but it is one time hassle.

N.B. Please note that it does not make sense to receive small payments as each payment is a subject to a bank fee of \$50.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

Business and product presentations are regularly held at regional offices.

Please advise your downlines to sign up for the news from Forever at <a href="www.foreverliving.ru/ru/distributor/email/">www.foreverliving.ru/ru/distributor/email/</a> - it will help them to be aware of what is going on in Russia.

In brief:

- We have monthly webinars for all Russian speaking FBOs that we usually run at 6:30PM (Moscow time) every 3rd Wednesday. These webinars are dedicated to monthly news and contain also a product training
- We have also monthly 4ccs Club webinar that is available for 4 ccs Club members
- We have also weekly BOM translations on Saturdays from Moscow office

- Once a month we have Aloe Day in Moscow
- Once a quarter we have Success day and Leadership training in Moscow
- Local trainings are available in our <u>calendar</u>

Please do not hesitate to ask us questions either by sending us an email flp@foreverliving.ru or through social networks vk.com and facebook.com. We are also available by phone +8 800 100 2563 on working days from 9.30 till 18.15 (Moscow time). We will be happy to answer all your questions.

# Welcome to Forever Scandinavia!

Sweden, Denmark, Norway, Finland

GENERAL INFORMATION	
Forever Living Products Scandinavia	Sweden, Denmark, Norway, Finland
Office Address	<u>Kvarnbygatan 2B</u> 43134 Mölndal, Sweden
Business Hours Office	08.30 am - 17.00 pm (Mon - Fri)
Business Hours Product Centre	08.30 am – 17.00 pm (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone for Orders	+46 31 727 8080
Fax	+46 31 727 8099
Email	scandinavia@foreverliving.se
Websites	www.foreverliving.se www.foreverliving.dk www.foreverliving.fi www.foreverliving.no

## **FREQUENTLY ASKED QUESTIONS**

## SIGNING UP

• Sign up with a form:

Please click on the form for the country where you intend to sponsor:

- Sweden: Application Form, Order Form
- Norway: <u>Application Form</u>, <u>Order Form</u>
- Denmark: Application Form, Order Form
- Finland: Application Form, Order Form

You can use printouts, there is no need for carbon copies. But the original signature(s) of the resident(s) of the Scandinavian Forever area need to be showing. Faxes and copies are accepted. Each language variant applies only to the country it is designed for.

Sign up online:

It is possible to sign up online on <a href="www.foreverliving.se">www.foreverliving.se</a> but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring.

### **ORDERING PRODUCTS**

- **Minimum order size FBO:** There are no first order requirements.
- Delivery Cost: B2C/ under 2CC €18 ex VAT/ over 2CC- €12 ex VAT.
   B2B/ under 2CC €21 ex VAT/ over 2CC €15 ex VAT
- Average lead time for orders to arrive: Sweden 4-7 days, Denmark 3-4 days, Norway 5-8 days, Finland 4-6 days
- Payment methods accepted: Credit card.
- Local Product Centers available: Yes, in Mölndal we have a permanent product center. Open on Tuesdays from 12:00 am 18:00 pm and on Thursdays from 12:00 am 18:00 pm or 15:00 pm 21:00 pm.
- Online purchase by foreign FBO's available: No.
- **First order required while signing up as Novus Customer?:** You do not have to place an order to become Novus Customer, this has to be done within 3 months. The application is done online.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

#### **BONUS PAYMENT**

- To local FBO's
  - Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.
- To foreign FBO's
   Forever transfers bonuses into foreign bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: Yes.
- Other registrations:

#### **LOCAL TRAININGS**

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

## Welcome to Forever Scotland!

GENERAL INFORMATION	
Forever Living Products (UK) Limited (Scotland)	
Office & Product Center Address	Longbridge Manor Longbridge CV34 6RB Warwick
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Business Hours Product Center	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+44 1926 626 600
Telephone for Orders	+44 1926 626 629
Email	businessownersupport@flpuk.net
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form Please <u>click here</u> for the required form. Forever in England accepts a printout, there is no need for carbon copies. But the original signatures are mandatory when submitting the form, so do not send scans or faxes unless it is the last working day of the month and the order is relevant for a qualification.
- Sign up online
   On <u>www.foreverknowledge.info</u> inhabitants of the English area can sign up, but it only works if the sponsor
   has an invoicing address in the database belonging to the English area. This rules out International
   Sponsoring.

- Minimum order size FBO: First order minimum is £ 100 (excluding promotional material).
  You will find a combined price list and order form for this area on <a href="www.foreverliving.com">www.foreverliving.com</a> inside the FBO section available for download. Click the tab MY BUSINESS, then select INFORMATION and FORMS AND DOWNLOADS. Please send an email to <a href="businessownerssupport@flpuk.net">businessownerssupport@flpuk.net</a> if you need a password for <a href="www.foreverliving.com">www.foreverliving.com</a>.
- **Delivery Cost:** £6,98 for orders up to £500. £9,98 for orders over £500.
- Average lead time for orders to arrive: 24-48 hours (excluding weekends).
- Payment methods accepted: Debit / Credit Card

• Local Product Centers available: Area 10: Sunningdale House, 47 Caldecott Lake Drive, Milton Keynes MK7 8LE.

Area 110: Midlands, Longbrigde Manor, Warwick, CV34 6RB. Area 250: Alexander House, 14-16 Peterborough Road, Fulham London SW6 3BN.

- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: <a href="www.foreverliving.com">www.foreverliving.com</a>

#### **BONUS PAYMENT**

To local FBO's

Forever in England transfers bonuses to foreign accounts once the amount reaches £100. No designated form required to send the banking details. Please send them to <a href="mailto:debbiefield@flpuk.net">debbiefield@flpuk.net</a>

 To foreign FBO's See above.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

Click here

## Welcome to Forever Serbia!

GENERAL INFORMATION	
Forever Living Products Hungary (Serbia)	
Office & Product Center Address	Kumodraška 162 11010 Beograd
Business Hours Office	12.00 pm - 19.30 pm (Mon, Tue, Thu) 09.00 am - 17.00 pm (Wed, Fri)
Telephone Office	+381 11 3970 127
Telephone for Orders	+381 11 3096 382
Email	narucivanje@flp.co.rs
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

### SIGNING UP

- Sign up with a form
- Sign up online: www.flpshop.rs

## **ORDERING PRODUCTS**

- **Minimum order size FBO:** EUR 55 plus VAT (20%) paid in dinars (RSD- Republic of Serbia dinar), based on the exchange rate of the National Bank of Serbia.
- **Delivery Cost:** RSD 550.00 (app. €4,50)
- Average lead time for orders to arrive: 24 48 hours.
- Payment methods accepted: Cash, all credit cards except Diners
- Local Product Centers available: Yes. One in Belgrade. 162 Kumodraška St, 11010 Belgrade, Serbia
- Online purchase by foreign FBO's available: Previous local registration required.
- First order required while signing up as Novus Customer?: Yes. First order goes with an application form.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: N/A

#### **BONUS PAYMENT**

- To local FBO's
  - Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBOs registered as companies send their companies invoices.
- To foreign FBO's Central head office in Budapest in charged for that operation.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations on daily basis at the product center.

# Welcome to Forever Slovak Republic!

GENERAL INFORMATION	
Forever Living Products Slovak Republic, s. r. o.	
Office & Product Center Address	Priemyselna 1/A 82108 Bratislacva Slovenská Republika
Business Hours Office	08.00 am – 16.00 pm (Mon – Fri)
Business Hours Product Center	08.00 am – 16.00 pm (Mon – Fri)
Telephone Office	+421 254416 961
Telephone for Orders	+421 255464 3412
Fax	+421 0254 4191 03
Email	flpsr@foreverliving.sk
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form
  Please <u>click here</u> for the required FBO application form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies of any other kind are not accepted.
- Sign up online
   On <u>www.foreverliving.com</u> residents of the Slovak Republic can register. After the online registration the
   new FBO receives an application form via email. This form needs to be sent to the Slovak office by post.
   Faxes, scans and copies of any other kind are not accepted.

- **Minimum order size FBO:** First order requirement is €60. Order can be done by phone or e-shop.
- **Delivery Cost:** €3,50 up to 2CC +€1,50 in case of COD.
- Average lead time for orders to arrive: Max. Up to 4 working days.
- Payment methods accepted: Cash, Credit/Debit Card and Bank transfer.
- Local Product Centers available: Yes, in Bratislava, Kosice.
- Online purchase by foreign FBO's available: <a href="www.foreverliving.com">www.foreverliving.com</a>
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: www.foreverliving.com

- To local FBO's
  Bank transfer on the 15th next month.
- To foreign FBO's
  Bonuses equal or above € 100 are transferred into bank accounts. If FBO's do not submit a certificate of fiscal residence, 19% withholding tax will be deducted from the bonus. Certificate of residence and the designated form for bonus payment banking details need to be sent by post to the Slovak office. Faxes, scans and copies of any other kind are not accepted.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration:
- Social security registration:
- Other registrations:

## **LOCAL TRAININGS**

OPP and some product training.

## Welcome to Forever Slovenia!

GENERAL INFORMATION	
Forever Living Products Hungary Ltd. (Slovenia)	
Office & Product Center Address	Stegne 15, Ind. Cona Stegne 1000 Ljubljana
Business Hours Office	09.00 am – 17.00 pm (Tue – Thu) 12.00 am – 20.00 pm (Mon, Fri)
Telephone Office	+386 1563 7501
Telephone for Orders	+386 1562 3640
Email	narocila@forever.si
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form
- Sign up online

## **ORDERING PRODUCTS**

- Minimum order size FBO: €55,00 plus VAT
- **Delivery Cost:** Depends on weight, 2 5 kg €3,00 , 5 10 kg €4,50. Above 1CC delivery is free of charge for FBO's.
- Average lead time for orders to arrive: 24-48 hours after payment is confirmed by the bank.
- Payment methods accepted: SHOP: Credit, debit card or cash.

  By the call-center: Credit Card, bank transfer, deposit or payment on delivery. Online: Credit Card
- Local Product Centers available: Yes, 2 Product Centers in Ljubljana and Lendava: Forever Living Products Hungary Ltd., Podružnica v Ljubljani, Stegne 15, 1000 Ljubljana Lendava, Kolodvorska 14, 9220 Lendava, tel.: 00 386 2 5751270, email: <a href="mailto:lendva@forever.si">lendva@forever.si</a>
- Online purchase by foreign FBO's available: -
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: -
- Online shop +website available for foreign FBO's?: -

## **BONUS PAYMENT**

To local FBO's
 An invoice is issued from legal person. Service contract for physical persons be paid when the amount reached €20.00.

• To foreign FBO's Head office, Forever Living Products Hungary pays foreign FBO's, please find it under Forever Hungary.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

There are Opportunity and Product meetings. For times and locations of these meetings please visit <a href="https://www.forever.si/Prezentacije">www.forever.si/Prezentacije</a> and <a href="https://www.foreverslovenijaHQ/event">www.forever.si/Prezentacije</a> and <a href="https://www.foreverslovenijaHQ/event">www.forever.si/Prezentacije</a> and <a href="https://www.foreverslovenijaHQ/event">www.foreverslovenijaHQ/event</a>

# Welcome to Forever Spain!

Andorra, Gibraltar

GENERAL INFORMATION	
Forever Living Products Spain, S.L	Andorra, Gibraltar
Office & Product Center Address	Avda. Del Commandante Franco 4 E-28016 Madrid
Business Hours Office	09.00 am – 19.00 pm (Mon – Fri)
Business Hours Product Center	09.00 am – 19.00 pm (Mon – Fri)
Telephone Office	+34 91 307 6806
Telephone for Orders	+34 91 307 6806
Fax	+34 91 307 6789
Email	info@foreverliving.es
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form Please <u>click here</u> for the required form. Printouts are accepted. The signed form may be sent by post or as scan by email or by fax.
- Sign up online
   On <u>www.foreverliving.com</u> residents of the Spanish area can register online. A confirmation is sent via
   email. Subsequently, the new FBO must submit the Spanish FBO application form along with a passport
   copy (DNI) or in case it is a foreigner with Spanish residence a proof of the NIE number. A first order
   needs to be added, too.

- **Minimum order size FBO:** First order requirement is €60. The Spanish price lists can be downloaded from <a href="www.foreverliving.com">www.foreverliving.com</a> in the FBO section. The website needs to be switched to the right country.
- **Delivery Cost:** Domestic orders €7,26. Baleares islands and Canary islands €12,10. Above €150,00 delivery is free.
- Average lead time for orders to arrive: 48 hours, islands 72 hours.
- **Payment methods accepted:** In the shop: Credit, debit card or cash. At call center: Credit card, bank transfer, deposit or payment on delivery. Online: Credit card.

- Local Product Centers available: Yes, Av. Del Commandante 4 in Madrid OR Villa de Casteldefels 2-3, 29006 Malaga. Open from 09:00 19:00.
- Online purchase by foreign FBO's available:
- First order required while signing up as Novus Customer?: Yes, it's the only way to validate the online registration. The minimum amount is €60 and the Novus Customer has two consecutive months to do the 2CC.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Bonuses equal or above €100 are transferred to bank accounts. Please send the <u>designated form</u> for bonus payment banking details to the Spanish office. Banking information can be sent by email to <u>imtran@foreverliving.es</u>

 To foreign FBO's See above.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Yes.
- Social security registration: Yes.
- Other registrations: Tax requests can be sent by email to jmtran@foreverliving.es

## **LOCAL TRAININGS**

Offered on a weekly schedule, please phone +34 9130 78606 for more information on trainings.

## Welcome to Forever St. Maarten!

GENERAL INFORMATION	
Forever Living Products France (St. Maarten)	
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
<b>Business Hours Office</b>	09.00 am - 21.00 pm (Mon - Fri)
Telephone Office	+33 170 392 222
Telephone for Orders	+33 170 392 222
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

In Guadeloupe and Martinique, the only way to place orders is through our website <u>www.foreverliving.fr</u> or via our web application "FLPMobil". Clients can order via a client website: <u>click here</u>

If FBOs have any difficulties in placing orders they can have the assistance of our Help Order from 17pm to 20pm by calling the following number:+33 170 392 222.

- Minimum order size FBO: The first order for the mainland France needs to have a value of € 50 of products with CC value and one month free trail of the FLP Mobil is offered after registration. You may request a password for <a href="www.foreverliving.fr">www.foreverliving.fr</a> from <a href="mainlane">flpf@foreverliving.fr</a>.
- **Delivery Cost:** €6,00
- Average lead time for orders to arrive: Normal delivery time is within 2 to 5 days.
- Payment methods accepted: Credit Card only (Visa, Visa Electron, E-Credit Card, MasterCard).
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at €348,88 (reference 830) and it represents 1.612CC.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

To local FBO's

Forever in France transfers bonuses to local accounts if the bonus amount has reached €5,00 provided they have given their bank information when they registered.

To foreign FBO's

Forever in France transfers bonuses to foreign accounts if the bonus has reached €100,00 The accounting details must be submitted on a formal writing by the bank itself. Details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, according to the status of the company.
- **Social security registration:** Required in order to receive a FBO number in France. French residency is not sufficient.
- Other registrations: N/A

## **LOCAL TRAININGS**

The upline usually gives the new FBO training.

## **FURTHER DOWNLOADS**

Info texts on France, Tunisia, Morocco, Algeria, Mauritius.

## Welcome to Forever Switzerland!

GENERAL INFORMATION	
Forever Living Products Switzerland GmbH.	
Office & Product Center Address	Juchstrasse 31 CH-8500 Frauenfeld
Business Hours Office	09.00 am – 12.00 pm (Mon – Fri) 13:00 pm – 17:00 pm (Mon – Fri)
Telephone Office	+41 52 235 1170
Telephone for Orders	+41 52 235 1170
Fax	+41 52 235 1171
Email	info@flp.ch
Websites	www.flp.ch

## **FREQUENTLY ASKED QUESTIONS**

## SIGNING UP

- Sign up with a form Please click for the country you require:
  - German
  - French
  - Italian

The form needs to be signed manually. Afterwards you can send it to the Swiss office by fax, mail or by post.

Sign up online

To sign up online, please go to <a href="www.sponsoring.flp.ch">www.sponsoring.flp.ch</a>. There is no password required.

After the registration, the new FBO and the sponsor will receive a confirmation. The new FBO will receive a password as well.

## **ORDERING PRODUCTS**

• **Minimum order size FBO:** A first order is not required. The minimum order value is 80.- Swiss Francs, plus delivery charges. If ordered by phone, mail or fax the charge is CHF 15.-, online via <a href="https://www.be-forever.ch">www.be-forever.ch</a> CHF 10.- and orders exceeding CHF 800.00 are free of charge.

Price lists for the Swiss area can be downloaded in the FBO section of www.info.flp.ch.

You need to log in and then click on Business, there you find Preislisten. Select it and download.

Please apply for the password for <a href="www.flp.ch">www.flp.ch</a> by writing an email to <a href="mailto:info@flp.ch">info@flp.ch</a>. Delivery Cost: First orders always have a delivery charge of CHF 10.-.

- **Delivery Cost:** First orders always have a delivery charge of CHF 10.-.
- Average lead time for orders to arrive: within Delivery will take place within 2 to 5 days.
- Payment methods accepted: Credit Card, Post Card, EC-Cash (Shop) deposit into our bank account, bank withdrawal.

Forever Business Owners from abroad should contact Service Team under +41 52 235 1170 for information on payment before submitting banking / credit card details to avoid delays and misunderstandings.

- Local Product Centers available: Yes, we have one center in Frauenfeld (Switzerland).
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: The first order is optional.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: Yes.

#### **BONUS PAYMENT**

To local FBO's

FBO's with a Swiss account receive payment when the bonus accumulates to 5 CHF. You can find the form <a href="here">here</a> for you to fill in your bank details which you can communicate to the Swiss office. Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

To foreign FBO's

Bonuses are paid into foreign accounts when the bonus accumulates to 150 Swiss Francs Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your UST-ID on the application form.
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

Please contact the office for the latest schedule.

# Welcome to Forever Turkey!

Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey

GENERAL INFORMATION	
Forever Living Saglik ve Guzellik Urunleri Dagitim Ltd. Sti.	Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey
Office & Product Center Address	Gazeteciler Sitesi Yazarlar No: 8 34394 Esentepe-Istanbul
Business Hours Office	09.00 am - 19.00 pm (Mon - Fri / May - September) 09.00 am - 18:00 pm (Mon - Fri / September - April) 09.00 am - 14:30 pm (Sat September - April)
Telephone Office	+90 212 347 7126
Telephone for Orders	+90 212 347 7126
Fax	+90 212 347 8130
Email	flpturkey@yahoo.com
Websites	www.flptr.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form
  - The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original either at your home office or at the Turkish office. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national id card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Turkish Lira. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.
- Sign up online
  - On <u>this link</u> an FBO can register online. After the registration the application form plus national id card or passport copy needs to follow. We will start new system for online registration that id numbers can receive from online registration site automatically. FBO can print application form, from web site and fill the id number and other information.

#### **ORDERING PRODUCTS**

• Minimum order size FBO: First order minimum is €100 and requires the designated order form you can download here, minimum orders for existing FBO's is €50. If you wish to pay by credit card, a copy of the credit card needs to be included. Also Delivery is available in Turkey. There is no delivery outside of the country.

- **Delivery Cost:** Delivery fee is 10 Turkish Lira (approx. €3).
- Average lead time for orders to arrive: Delivery takes maximum 48 hours to Istanbul and 72 hours to any other address in Turkey.
- **Payment methods accepted:** Payments can be made by bank transfer or credit card. Cash payment is available only at head office store in Istanbul for first order.
- Local Product Centers available: Yes, FLP Izmir Office,: Address: Ankara Cad. Aktur Is Merkezi No: 73/1 K:2 D:201 Bayrakli/IZMIR

Email: flpizmir@flptr.com Telephone: +90 232 445 6344.

- Online purchase by foreign FBO's available: N/A
- First order required while signing up as Novus Customer?: Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- Grouped order possible?: N/A
- Online shop +website available for foreign FBO's?: Yes, it is available.

#### **BONUS PAYMENT**

To local FBO's

Turkey pays bonuses by bank transfer domestic FBO's.

To foreign FBO's

We pay bonuses by bank transfer to foreigner FBO's. Bonus amount has to be 200 EURO/USD/POUND or up whichever s/he gives us as a bank account type.

BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (EURO/USD/POUND)

Account Holder's Name:

Bank Name: Bank Address: Account Number:

IBAN:

Swift Code:

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

There are business presentations and product trainings all year round in our head office and the training and product center in Izmir. We send monthly meeting list at the beginning of every month to our FBO's and we announce the list on our e-shop website too.

### **ADDRESS**

FLP Turkey head office is in Istanbul and there is a training and product center in Izmir. We have business presentations and trainings all year round and sell products at these two offices.

FLP Izmir Office Address:

Aktur Is Merkezi Ankara Cad. No: 73/1 Kat: 2 Daire: 201 Bayrakli, Izmir / TURKEY Phone: +90 232 445 63 44 Fax: +90 232 445 67 29 Email: flpizmir@flptr.com

## Welcome to Forever Ukraine!

GENERAL INFORMATION	
Forever Living Products Ukraine	
Office & Product Center Address	<u>9 Naberezhno - Khreshchatytska Street</u> <u>04070 Kyiv</u> <u>Ukraine</u>
Business Hours Office	09.00 am – 20.00 pm (Mon – Thu) 09.00 – 17.00 (Tue, Wed, Fri)
Telephone Office	+38 (044) 338 08 08
Telephone for Orders	+38 (044) 338 08 08
Fax	+38 (044) 338 01 08
Email	flpu@foreverliving.com.ua
Websites	www.foreverliving.com.ua

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form Please click <u>here</u> for the required form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies are accepted.
- Sign up online
  On this link any person can register online. Upon that they receive a link via email. When clicking the link, they receive a pre-filled FBO application form with FBO number. Foreign sponsors should previously send us their ID flpu.zakaz@gmail.com so we enable him to register online.

- **Minimum order size FBO:** For AS and higher \$40. The registration without order is possible. There is a home delivery option.
- **Delivery Cost:** Only orders for 2CC or more are sent free.
- Average lead time for orders to arrive: Delivery takes 2 to 5 days.
- Payment methods accepted: From any bank of Ukraine.
- Local Product Centers available: Yes, in Kiev, Uzhgorod, Odessa, Lvov, Kharkov, Dnipro and Kherson.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

- To local FBO's

  By bank transfer for private entrepreneur by the month or as a discount on an order.
- To foreign FBO's
   Pursuant to Ukrainian Tax Code, we deduct (19,5% and \$50) from payments outside Ukraine to non-resident of Ukraine as income tax.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: -
- Social security registration: -
- Other registrations: -

## **LOCAL TRAININGS**

Please <u>click here</u> for the valid schedule.

## Welcome to Forever Central America!

GENERAL INFORMATION	
Forever Living Products Central America	
Office & Product Center Address	Esquina de calle 50 con calle Colombia a un costado de seguros FEDPA, Bella Vista Panamá
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+507 269 8096
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$30.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Panama.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: It is not required.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank transfer.

 To foreign FBO's Foreign FBO's are paid by bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

Yes, the trainings change every month, please contact the office for the current calendar of events.

## Welcome to Forever Costa Rica!

GENERAL INFORMATION	
Forever Living Products Costa Rica	
Office & Product Center Address	<u>De la Pops de Curridabat,</u> 75 Mtrs este, Galaria del Este
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+506 2225 9751
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit card, bank deposit, bank transfer.
- Local Product Centers available: No.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

- To local FBO's Domestic bonuses are paid by bank transfer.
- To foreign FBO's Foreign FBO's are paid by bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

Yes, the trainings change every month, please contact the office for the current calendar of events.

## Welcome to Forever El Salvador!

GENERAL INFORMATION	
Forever Living Products El Salvador	
Office & Product Center Address	71 Ave. Notre No. 150 Colonia Escalon San Salvador
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+503 2223 0696
Telephone for Orders	(see above)
Fax	+225 2121 6499
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes, in San Salvador.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank transfer.

 To foreign FBO's Foreign FBO's are paid by bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

Yes, the trainings change every month, please contact the office for the current calendar of events.

# Welcome to Forever Guatemala!

GENERAL INFORMATION	
Forever Living Products Guatemala	
Office & Product Center Address	6 Ave. A 10-38, Zona 9 Guatemala
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+502 2334 3695
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## **SIGNING UP**

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Guatemala.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Honduras!

GENERAL INFORMATION	
Forever Living Products Honduras	
Office & Product Center Address	Col Alameda, Avenida Juan Manuel Galvez 9 calle Tegucigalpa, Honduras
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+504 2239 0630
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## **SIGNING UP**

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Tegucigalpa.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Mexico!

GENERAL INFORMATION	
Forever Living Products Mexico	
Office & Product Center Address	Havre no. 58 Col. Juárez Del. Cuauhtémoc. Ciudad de México CP 06600
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+55 55 3300 9400
Telephone for Orders	(see above)
Email	informacion@foreverliving.com.mx
Websites	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD or \$986 MXN.
- **Delivery Cost:** Depends on the weight of the package and distance.
- Average lead time for orders to arrive: 2-3 business days.
- Payment methods accepted: Visa Credit/Debit and a minimum of \$600 pesos each.
- Local Product Centers available: Yes.
- Online purchase by foreign FBO's available: Yes. Celaya, Chiapas, Coahuila, DF, Ecatepec, Guerrero, Hidalgo, Jalisco, Michoacán, Morelos, Nayarit, Nuevo León, Oaxaca, Puebla, Cancun, Queretaro, Sinaloa, Toluca.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

## **BONUS PAYMENT**

- To local FBO's Domestic bonuses are paid by bank transfer.
- To foreign FBO's Foreign FBO's are paid by bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

Click here.

# Welcome to Forever Nicaragua!

GENERAL INFORMATION	
Forever Living Products Nicaragua	
Office & Product Center Address	Los Robles, Shell plaza el sol 1C y media al sur casa #182 Frente a clinica Quant
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+505 2252 4111
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- Delivery Cost: N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Nicaragua.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever America!

GENERAL INFORMATION	
Forever Living Products International Inc.	
Office & Product Center Address	Forever Corporate Plaza 7501 East McCormick Parkway Scottsdale Arizona 85250
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+1 888 440 2563
Telephone for Orders	+1 800 526 6474
Email	customercare@foreverliving.com
Website	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

#### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="www.foreverliving.com">www.foreverliving.com</a>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: \$100 for USA \$110 for Canada.
- **Delivery Cost:** Delivery charge can vary as actual shipping is charged when placing an order via phone. All orders of product totaling 4.15CC or less will include a \$8.50 shipping charge (except HI, GU, MP, PW, AK and APO's). Orders or product totaling more than 4.15CC will include the actual shipping rate. "Actual shipping rate" is based on the weight of the shipment.
- Average lead time for orders to arrive: FedEx Ground 1-3 business days.
- Payment methods accepted: Discover, MasterCard, Visa, personal cheque or Money order.
- Local Product Centers available: In Toronto, ON, Canada.
- Online purchase by foreign FBO's available: <a href="www.foreverliving.com">www.foreverliving.com</a>.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: www.foreverliving.com.

## **BONUS PAYMENT**

- To local FBO's Bonus is automatically paid into the FBO's Forever Global Pay account.
- To foreign FBO's By Forever Global Pay (FGP).

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

There are Opportunity and Product meetings on throughout the USA. For times and locations of these meetings, please call Business Owner Support on +1 480 9988 888.

# Welcome to Forever Panama!

GENERAL INFORMATION	
Forever Living Products Panama	
Office & Product Center Address	Esquina de calle 50 con calle Colombia a un costado de seguros FEDPA, Bella Vista Panamá
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+507 269 8096
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Panama.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Argentina!

GENERAL INFORMATION	
Forever Living Products Argentina	
Office & Product Center Address	Arenales 930, Capital Federal  Argentina, 1061
Business Hours Office	10.00 am – 20.00 pm (Mon – Fri) 12.00 pm – 18.00 pm (Sat)
Telephone Office	+54 11 4393 5124
Telephone for Orders	0800 333 6738 or e-mail: <u>pedidos@foreverliving.com.ar</u>
Fax	+54 11 4393 4816
Email	info@foreverliving.com.ar
Website	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

## **SIGNING UP**

- Sign up with a form: Yes.
- Sign up online: Yes, please <u>click here</u>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$1200 (ARS).
- **Delivery Cost:** For delivery (standard) \$11,29 Depends on the volume, weight and distance.
- Average lead time for orders to arrive: Usually 1 week.
- Payment methods accepted: Cash, bank deposits and Credit Cards, "pago facil".
- Local Product Centers available: We have our main office in Arenales (Buenos Aires), a warehouse in Heredia (also Buenos Aires).
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

- To local FBO's By bank transfer.
- To foreign FBO's By bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: Yes.
- Social security registration: Yes.
- Other registrations: Monotributistas, Responsible inscripto and No categorizado.

## **LOCAL TRAININGS**

# Welcome to Forever Bolivia!

GENERAL INFORMATION	
Forever Living Products Bolivia	
Office & Product Center Address	<u>Avenida Capitán Ravelo</u> <u>Pasaje Isaac Eduardo #2633 – Zona Sopocachi</u> <u>La Paz -0- Bolivia</u>
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+(591) 2 244 1990 – 244 1716
Telephone for Orders	(see above)
Email	flpbol@acelerate.com
Website	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes, please click here.

## **ORDERING PRODUCTS**

- Minimum order size FBO: USD \$50.
- **Delivery Cost:** N/A.
- Average lead time for orders to arrive: N/A.
- Payment methods accepted: Bank deposits and cash.
- Local Product Centers available: Yes, in Santa Cruz & Cochabamba.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

 To local FBO's By bank transfer.  To foreign FBO's By bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Brazil!

GENERAL INFORMATION	
Forever Living Products Brazil LTDA	
Office & Product Center Address	Rua Sao Clemente 284 Botafogo Rio de Janeiro RJ Brazil CEP-22260-000
Business Hours Office	09.00 am – 17.00 pm (Mon – Fri)
Telephone Office	+55 21 3957 0010
Telephone for Orders	(see above)
Fax	+233 (0) 302 223 878
Email	foreverliving@foreverliving.com.br
Website	www.foreverliving.com

# **FREQUENTLY ASKED QUESTIONS**

### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: R\$ 300.
- **Delivery Cost:** Depends on the volume, weight and delivery distance.
- Average lead time for orders to arrive: Depends on the delivery place.
- Payment methods accepted: Credit Card and wire transfer to our bank accounts.
- Local Product Centers available: Yes, in Sao Paulo, Porto Alegre, Belo, Horizonte, Recife, Curitiba, Natal, Salvador, Sao Luis, Fortaleza and Brasília.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes, a minimum order.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Chile!

GENERAL INFORMATION	
Forever Living Products Chile	
Office & Product Center Address	Roman Diaz 110 Providencia Santiago
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+56 96 2235 0905
Telephone for Orders	(see above)
Email	facturacion@foreverchile.cl
Website	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <a href="https://www.foreverliving.com">www.foreverliving.com</a>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$70 USD.
- **Delivery Cost:** \$2,85 USD to \$4,28 USD depends on the distance.
- Average lead time for orders to arrive: 1-2 days.
- Payment methods accepted: Bank deposit, bank transfer, CC.
- Local Product Centers available: Yes in Santiago.
- Online purchase by foreign FBO's available: N/A.
- First order required while signing up as Novus Customer?: Yes, the minimum purchase is required.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

## **BONUS PAYMENT**

 To local FBO's Via bank transfer.  To foreign FBO's Via bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Colombia!

GENERAL INFORMATION	
Forever Living Products Colombia	
Office & Product Center Address	<u>Dirección Carrera 12 no 71-69</u> <u>Barrio Quinta Camacho</u>
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+57 1 744 5324
Telephone for Orders	(see above)
Email	info@foreverliving.com.co
Websites	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50,00 USD +IVA (19%).
- **Delivery Cost:** \$5,00 USD.
- Average lead time for orders to arrive: 1 day.
- Payment methods accepted: Bank deposit, Credit or Debit Cards.
- Local Product Centers available: Yes in Bogota and Monteria.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's
   Domestic bonuses are paid via bank transfer.
- To foreign FBO's Bonuses to foreign FBO's are paid by bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

Mondays 6:30 pm, Tuesday's webinar 09:00 pm, 1st Wednesday of every month.

# Welcome to Forever Ecuador!

GENERAL INFORMATION	
Forever Living Products Ecuador	
Office & Product Centre Address	<u>Urdesa, Av. Las Lomas</u> 215 Y Calle 1RA <u>Guayaquil, Ecuador</u>
Business Hours Office	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+593 428 86637
Telephone for Orders	(see above)
Email	publicidad@flpecuador.com
Websites	www.foreverliving.com

## FREQUENTLY ASKED QUESTIONS

### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com</u>.

### ORDERING PRODUCTS

- Minimum order size FBO: \$57,00 USD.
- **Delivery Cost:** \$1,50 USD avg. Depends on the weight and distance.
- Average lead time for orders to arrive: 1-2 days.
- Payment methods accepted: Cash deposit, bank transfers, credit or debit Western Union.
- Local Product Centers available: FLP Ecuador: Guayaquil (Home office), Cuenca, Machala, Loja & Quito.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

## **BONUS PAYMENT**

To local FBO's
 Domestic bonuses are paid by bank transfer.

 To foreign FBO's Foreign FBO's are paid by bank transfer.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

• VAT Registration: No.

• Social security registration: No.

• Other registrations: No.

## **LOCAL TRAININGS**

Yes, Thursday evenings and once a month on Saturday.

# Welcome to Forever Paraguay!

GENERAL INFORMATION	
Forever Living Products Paraguay	
Office & Product Center Address	Mariscal López 4680 C/ RI3 Corrales, Asunción Paraguay
Business Hours Office	08.30 am – 19.30 pm (Mon – Fri) 08.30 am – 12.30 pm (Sat)
Telephone Office	+595 21 623 420
Telephone for Orders	(see above)
Email	info@foreverliving.com.py
Websites	www.foreverliving.com.py

# FREQUENTLY ASKED QUESTIONS

### SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on <u>www.foreverliving.com.py</u>.

### **ORDERING PRODUCTS**

- Minimum order size FBO: USD \$ 38,50.
- **Delivery Cost:** USD \$ 3.5.
- Average lead time for orders to arrive: Anything close to Asunción can take up to 1 hs., anything further from the city is 1-2days.
- Payment methods accepted: Cheque, credit or debit card, cash, bank deposits and bank transfer.
- Local Product Centers available: Yes, Asunción, Encarnación, Loma Plata, Coronel Oviedo, Salto del Guairá, Ciudad del Este and Pedro Juan Caballero.
- Online purchase by foreign FBO's available: Yes.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

## **BONUS PAYMENT**

- To local FBO's
   Domestic FBO's are paid by cash, cheque or bank transfer.
- To foreign FBO's Foreign FBO's are paid via bank transfer or cash.

## LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Peru!

GENERAL INFORMATION	
Forever Living Products Peru	
Office & Product Center Address	Av. General Alvarez de Arenales 1910 Lince – Lima, Perú
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+519 5238 7920
Telephone for Orders	(see above)
Email	consultas@foreverperu.com
Websites	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

## **ORDERING PRODUCTS**

- Minimum order size FBO: 208 Soles or USD \$50,00.
- **Delivery Cost:** 10 Soles or 20 Soles.
- Average lead time for orders to arrive: 3 4 days.
- Payment methods accepted: Visa Credit/Debit, bank deposit, bank transfer.
- Local Product Centers available: Yes in Lima.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: No.
- Grouped order possible?: Yes.
- Online shop +website available for foreign FBO's?: Yes.

- To local FBO's Domestic bonuses are paid by bank transfer.
- To foreign FBO's Foreign FBO's are paid by bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

# Welcome to Forever Uruguay!

GENERAL INFORMATION	
Forever Living Products Uruguay	
Office & Product Center Address	Roque Graseras 868 Montevideo, Uruguay
<b>Business Hours Office</b>	09.00 am - 17.00 pm (Mon - Fri)
Telephone Office	+598 0800 2273
Telephone for Orders	(see above)
Email	rtoledo@forever.com.uy
Websites	www.foreverliving.com

# FREQUENTLY ASKED QUESTIONS

## SIGNING UP

- Sign up with a form: Yes.
- Sign up online: Yes on www.foreverliving.com.

## **ORDERING PRODUCTS**

- Minimum order size FBO: \$50 USD.
- **Delivery Cost:** Depends on the delivery location, USD \$3.00.
- Average lead time for orders to arrive: 2 4 days.
- Payment methods accepted: Cash, Credit/debit card, bank transfer.
- Local Product Centers available: Only at the head office. Montevideo Soca 1514.
- Online purchase by foreign FBO's available: No.
- First order required while signing up as Novus Customer?: Yes.
- Grouped order possible?: No.
- Online shop +website available for foreign FBO's?: No.

- To local FBO's Bank transfer.
- To foreign FBO's Bank transfer.

- VAT Registration: No.
- Social security registration: No.
- Other registrations: No.

## **LOCAL TRAININGS**

Yes, Mondays and Wednesdays. Please contact the office for more times.