

Visit <u>www.foreverliving.com</u> in your browser and by default your location would be United States.

1) Select "ASIA" from the Location drop down list. Once you select "ASIA", you will be prompted to select the country, select "INDIA". After selecting the location "INDIA", the Indian page will open.

2) Click on the "Forever Business Owner Login" to go on the FBO Login Page.





3) After clicking on the "FBO Login", you will be prompted to enter your "FBO Login ID or Email" and "Password" to log in. In case you have forgotten your password, <u>click here</u> for help to reset your password or visit <u>http://bitly.com/ForeverPassword</u> to know how you can create or reset your password.

HTTURK Annures Goodness to Four Bringing Nanures Goodness to Four	India Click here to k to create or re	Click here to know how to create or reset your password right away!
	password righ	FBO ID / Registered Email Address
	FBO ID / Registered Ema	Password
VOURS	Password	(Caracha (Caracha usua da 2))
THE CHOICE IS TO THE CH		(<u>create/rorgot your password?</u>)
	(Create/Forgot your pas:	
	LOGIN	To Become a Forever Business Owner



- 4) Once you have logged in, the Forever Busines Owner Site home page will appear.
- 5) Once you move your mouse over the "SHOP NOW" menu, a drop down window will appear.
- 6) In the drop down menu, select the "Aloe Store India" option under the Shop Now Menu.





7) After clicking the "ALOE STORE INDIA" menu the below page will appear. Click on the "SHOP ONLINE NOW".

Home > Shop Now > Aloe Store India							
Shop Now	Aloe Store India						
Tools Group							
Aloe Store India	Take advantage of Online Shopping in India. Shop online with convenience from anywhere in India 24x7.						
	Some of the advantages of the Aloe Store India: You can calculate your order and confirm the order with immediate payment. Pay via 3 convenient modes - Credit Card - Debit Card - NET Banking Send orders to your customer's address Notifications via email and text messages (SMS) will be sent to you and your customer till your order is dispatched. All shipments will be dispatched from New Delhi and hence the tax rates applicable will be of the state of New Delhi. So what are you waiting for? Click here to SHOP ONLINE NOW						

TROUBLESHOOTING: You click on Shop Online and you still come back to this same page?

Answer: This is because Aloe Store India tracks if you have multiple logins on this device and therefore does not allow multiple logins from this device. Simply clear your browser history and try again.

If you face any other errors, you may write to <u>orders@flpindia.net</u> with a screenshot.



8) Once you click this image, you will be re-directed to the Aloe Store home page. Select the desired product category you wish to shop.





9) Once you have entered into the category, click on the product you want to purchase.



10) Once you have clicked on the product, the product page will appear. Type in the desired quantity & click on the "Add to Cart" button.

	FOREVER	PRODUCTS™			
	Home View Cart View Order History	Exit			
Events		Product Name Search			
Drinks	Forever Pomesteen Power	Enter Product Name			
Bee Products					
Nutrition		Search 🥥			
Weight Management	Item #262	Drive Decise			
Personal Care	Rs 1246.10	Price Range			
Skin Care	(NET CONTENT: 473 mL) CC: 0.098	INR: 1 - 12000			
Sonya Skin Care	Monthly Limit: 12				
Flawless by Sonya	Quantity 🛒 Add to Cart	Search 🥥			
Cream to Powder Foundations		View Cart			
Mineral Makeups	There's no disputing the fact that antioxidants are extremely vital to our health and well being. There is, here were much discussion today among putitionists as to which full to the meet powerful antioxidant	No items in cart			
Concealer Duets	or which contains the most Xanthones or has the highest ORAC value rating. Forever Pomesteen				
Delicate Finishing Powders	Power® has them all with a proprietary blend of fruit juices and extracts, including Pomegranate, Pear, Mangosteen, Raspberry, Blackberry, Blueberry and Grape Seed. Orders@				
Brilliant Blushes	ORAC value (Oxygen Radical Absorbance Capacity) is an indicator of how well an antioxidant inhibits free radical damage. The ORAC value of fruits can vary greatly, even when testing the same fruit at Importers Registration				
Perfect Pair	different times after harvesting. What is important to know is that all of the ingredients of Forever Pomesteen Power® are near the top of the list in ORAC value, especially Pomegranate and Magazeteen fruit	feed			

11) After clicking the "Add to Cart" button, proceed further by clicking on the "Checkout" button.

TROUBLESHOOTING: You get a 'DB Null' Error, after clicking checkout?

Answer: This happens due to a blank delivery address. To overcome this error, simply click on the above button and go to 'View Cart, add the delivery Address and then click on 'Continue Shopping'.

If you face any other errors, you may write to orders@flpindia.net with a screenshot.

12) If you wish to modify the delivery address, quantity of products or delete a product, click on the "Modify Cart" button.

13) You can edit the quantity below or delete the product using the (\overline{m}) icon on the left hand side.

Drinks	🃜 Your Sh	opping Cart				
Bee Products Nutrition Weight Management Personal Care Skin Care Sonya Skin Care	 Deliveries will be sent from the state of New Delhi and the tax rates applicable will be the New GST Rates. Please ensure that you enter the correct delivery address. Delivery Address will be taken as per order in Aloe Store only. Orders placed in the last 3 days of the month will be processed in the same month however will be dispatched only after the 3rd/4th of the following month. Orders placed in the first 3 days of the month will be processed and dispatched only after the 5th In case, you do not receive an Order Number within 24 hours of placing an order on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but servicing that your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but servicing that your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but servicing that your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but servicing an order on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but your orders have been placed on the Aloe Store, please write to us at orders Official net with your EPO Upt and asymptotic but your orders have been placed on the Aloe Store, please write to us at orders Official net write your orders and your orders with your orders and your orders and your orders with your orders and your orders and					
Flawless by Sonya Cream to Powder	Understan	ipinicianet with your h	bo iow and payment details by specifying that your older has be			
Foundations	Delete	Product Quantity	Product Name	Unit Price	Total Value	
Mineral Makeups Concealer Duets	Ť	1	Forever Pomesteen Power	1246.10	1246.10	
Delicate Finishing Powders		Update	<u><u></u></u>			
Brilliant Blushes			Item #262			
Perfect Pair Eyeshadows	Dell					
Defining Eye Pencil	Delivery	Address				
Flawless Mascaras			Ado	dress Book Ne	ew Address	
Defining Lip Pencils						

14) To add an address, select the New Address button. If the address has already been added before, click the address Book.

Drinks	T Your Sh	nopping Cart			
Bee Products					
Nutrition	 Deliveries will be sent from the state of New Delhi and the tax rates applicable will be the New GST Rates. Please ensure that you enter the correct delivery address. Delivery Address will be taken as per order in Aloe Store only. Orders placed in the last 3 days of the month will be processed in the same month however will be dispatched only after the 3rd/4th of the following month. Orders placed in the first 3 days of the month will be processed and dispatched only after the 5th 				
Weight Management					
Personal Care					
Skin Care					
Sonya Skin Care In case, you do not receive an Order Number within 24 hours of placing an order on the Aloe Store, please write to us at					
Flawless by Sonya Orders@flpindia.net with your FBO ID# and payment details by specifying that your order has been placed on the Aloe Store.					
Cream to Powder Foundations	Delete	Product Quantity	Product Name	Unit Price	Total Value
Mineral Makeups		·	· · · · · · · · · · · · · · · · · · ·		
Concealer Duets		1	Forever Pomesteen Power	1246.10	1246.10
Delicate Finishing Powders		Update			
Brilliant Blushes			Item #262		
Perfect Pair Eyeshadows	Dell				
Defining Eye Pencil	Deuver	y Address			
Flawless Mascaras			Ado	dress Book Ne	ew Address
Defining Lip Pencils					
Delicious Lipsticks					

15) To add a new address, once the New Address button is clicked, enter the following details on the page. To set the new address as the default address, select the check box that says do you want to add it as a default. In future, all deliveries for orders will be made at this address until it has been changed for an order or another address has been selected as a default. There are no limitations to the number of addresses that you can set.

Aloe Store				FOREVER		
India				LIVING PRODUCTS"		
			Delivery Address		x	
Events			Name :			
Drinks	THE Your Sh	opping Cart	Address1 :			
Bee Products						
Nutrition			Address2 :			
Weight Management			Address3 :		=	
Personal Care						
Skin Care			Address4 :			
Sonya Skin Care	In case, you do not receive an Order orders@fipindia.net with your i		City :			
Flawless by Sonya						
Cream to Powder Foundations	Delete	Product Quantity	State :	Select 🔹		
Mineral Makeups			Postal Code :			
Concealer Duets		1	1	Phone Number/Landline):		
Delicate Finishing Powders				Mobile No (+91) :		
Brilliant Blushes						
Perfect Pair Eyeshadows	Deliver	v Addross	•	m.	Þ	

You can select the any of the addresses earlier entered and proceed. If you wish to delete an address, click the ($\frac{1}{10}$) icon on the right hand side.

16) Once you have confirmed the quantity of products you have selected or mentioned Delivery Address, click on the below "Proceed to Payment" button.

17) You will be re-directed to the Payment Page to select your desired payment mode from drop down menu, fill in the neccessary details & click on the "Pay Now" button.

18) Once you have clicked on the "Pay Now" button, the below page will appear with your Order Details

You and (if applicable) your customer, will recieve an SMS and Email regarding the confirmation of your order. For any queries, please write to <u>orders@flpindia.net</u>.

Frequently Asked Questions

Why are Email and Mobile Numbers necessary for making purchases on the Aloe Store?

Your mobile number and your email ID are both absolutely essential information for the ordering teams who will be processing your orders behind the scenes and ensuring dispatches to your address. We are attempting to keep you informed on the status of your order at every stage of the process until the order reaches you. An SMS and an email intimation will be communicated to you every step of the way. Additionally your instant contact information is always useful should there be any unforeseen challenges along the way which need to be communicated to you.

As a practice, we recommend that you register your email address and mobile number with the company and teach your downlines to do the same. To register your email address and mobile number, email <u>admin@flpindia.net</u>

What is the Minimum and Maximum Limit of an order?

The minimum limit for any order is ₹ 1000 for orders with products in them and ₹ 250 for only literature orders. The maximum limit for any order is ₹ 49,000/- per transaction at the moment.

Can I book an order and collect it at my RDO?

No, currently, we do not have this facility available on our Aloe Store. We will keep you informed when this facility gets updated in our system.

What price do I see on the website for the products - WHP, NCP or MRP?

The rates you see on the website are the rates that you are eligible to purchase at from the company. When you log into the system, the system recognizes you and your level in the Marketing plan from your ID. If you are eligible for Novus Customer price, then the Novus Customer Price (NCP) will be applicable to you and if you are eligible to purchase the products at the FBO Price, FBOP rates will be applicable to you. Please note that at this stage, all the prices displayed to you on the Aloe Store are indicated without any taxes. Tax amounts will be calculated at the final stage of the order, just prior to making the payment.

If I am a foreign FBO, can I place an order online?

Yes, if you are a foreign FBO, you may be able to place an order online provided you have completed the required foreign sponsoring formalities with the Indian home office. If you have not completed these formalities the system will prompt you to the information related to foreign sponsoring into India. For more information on this, please visit <u>bitly.com/ForeignSponsoringIndia</u>

Till what time are orders processed online?

Orders are not processed online but are collected online along with the payments and are processed by the ordering team on each working day. Orders collected till 4:00 p.m. on a working day will be processed and dispatched the same evening. Orders collected post 4pm, will be dispatched the next working day.

Can my customer buy products online through FLP360 for India?

FLP360 does not support online shopping in India at the moment. If your customer is from India, he/she can send put in a request through FLP360, which you will be able to see in your FLP360 dashboard for which you can then place an order through the Aloe Store India.

During month end what is the last order accepted by the Company on the Aloe Store?

All orders placed on the Aloe Store until 11.59 pm on the last day of the month will be considered for inclusion in that month. This will only apply to all confirmed orders whose payments have been received by the Company. Beyond 12 midnight, the date and month on the system will change and therefore will not allow us to process the order in the previous month.

Please note – Only if the last stage of placing of any order online is making the payment of the order through payment gateway. This stage must be completed before 12 midnight for the order to be accepted for the same processing month.

Where are the orders processed?

The orders are currently processed from the central Order Processing Department in Mumbai for all India. The tax rates applicable on the Aloe Store are on the Mumbai VAT rates. We are looking at upgrading this to a delivery location wise VAT applicability. We will notify you when the upgrade has been actioned.

Can I place an order for a customer?

Yes you can place orders for your customers on the Aloe Store and the company will deliver the products to them. The company will also notify them on the status of their delivery. You will need to mention their Delivery Address and other details before you proceed to payment. Please note that the products will be accompanied by the invoice generated on the price that you as an FBO paid for the purchase.

Immediately after I have submitted my application on 'Online Joining' can I start purchasing products online?

In order to make any purchases with the company, a distributors must have their ID activated with the company by submitted the original signed applications along with the mandatory documents. Only after the status of your ID Number is activated in our system, you will be able to start purchasing online. After submission of your documents you can start purchasing online within a maximum of 48 hours.

Can I cancel my online order?

Yes, you can cancel online orders as long as the order has not been dispatched. To cancel an order after payment is completed you need to send an email to <u>orders@flpindia.net</u> along with the proof of payment made by you. Please note a cancellation fee of ₹ 250/- is applicable and balance amount will be refunded to you via ECS transfers ONLY. The process time for the refund will be within 7 working days. This will therefore require you to submit your bank details to the company. Please note that the amounts cannot be adjusted against another order placed by you. All amounts for cancelled orders will be refunded after adjustment of the cancellation fee. If your order has already been dispatched then you cannot Cancel it.

Can I modify my online order?

As long as the payment for the order has not been processed, an order can be modified as often as you wish. Once the order has been paid for, any changes will be treated as a cancellation and the cancellation policy and penalty will apply.

How long do I need to wait for the delivery of my products?

The dispatches for all orders placed on a working day before 4pm, will be actioned on the same day. All orders made after 4pm will be dispatched on the next working day. The delivery time will depend on your delivery addresses and the mode of dispatch that is available for that area. We are trying to aim for the deliveries to be completed between 3-7 working days of receipt of a completed order.

